

2-1-1 SERVICE DELIVERY REPORT  
July 1, 2008 – June 30, 2009



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# Executive Summary

## Programs & Services

2-1-1 Brevard connects people to services by providing information, referral, crisis intervention and training. The agency fulfills this mission through the following programs and services:

**Helpline Services**, including the **2-1-1 Helpline (2-1-1)** providing Brevard County with crisis intervention, information about, assessment for and referral to community services and the **Crisis Hotline of Central Florida (407.425.2624)**, providing crisis and suicide intervention services for Orange, Osceola & Seminole Counties. Both helplines are available 24 hours a day.

2-1-1 Brevard also partners with *United Way of Volusia/Flagler Counties* to provide their residents with information & referral services overnight and on weekends, and manages the *Brevard C.A.R.E.S.* hotline (*1.866.CARES.09*) for Brevard Family Partnership.

The agency also answers calls routed locally from several national hotlines, including the *National Suicide Prevention Lifeline* (1.800.273.TALK and 1.800.SUICIDE), the *Rape, Abuse & Incest National Network (RAINN) National Sexual Assault Hotline* (1.800.656.HOPE) and the *Darkness to Light Child Sexual Abuse Hotline* (1.866.FOR.LIGHT).

The **2-1-1 Database** is routinely updated and contains information on local public, private, for-profit, non-profit and faith organizations and the community services and programs they offer.

The **2-1-1 Brevard Website** at [www.211brevard.org](http://www.211brevard.org) includes a community calendar, online library and frequently updated news of interest regarding community services.

The **2-1-1 Online Database** is a searchable compilation of information about community services and volunteer opportunities.

The **Directory of Community Services** is a printed version of the information contained in the 2-1-1 Database.

**The Sunshine Service** provides a regular telephone call to elderly or disabled people who live alone, are physically or socially isolated or otherwise would benefit from a routine reassurance call.

2-1-1 Brevard is the lead agency for the county's **Homeless Management Information System (HMIS)**, a web-based client and case management system used by local organizations that provide services for homeless individuals and families.

## Contact Overview

Helpline calls increased by 30,495, or 81%, from FY 07-08. The following summarizes the contacts managed by 2-1-1 Brevard between July 1, 2007 and June 30, 2008.

<u>Contact Type</u>	<u>Number</u>	<u>% of Total</u>
Helpline Calls	68,359	64%
Sunshine Contacts	5,087	5%
Online Database Visits	32,835	31%
Directories Sold <sup>1</sup>	303	~
<b>Total Contacts</b>	<b>106,584</b>	<b>100%</b>

Additionally, there were 114,117 visits to the agency's website and 384,494 page views of content on the site in addition to the Online Database visits noted above.

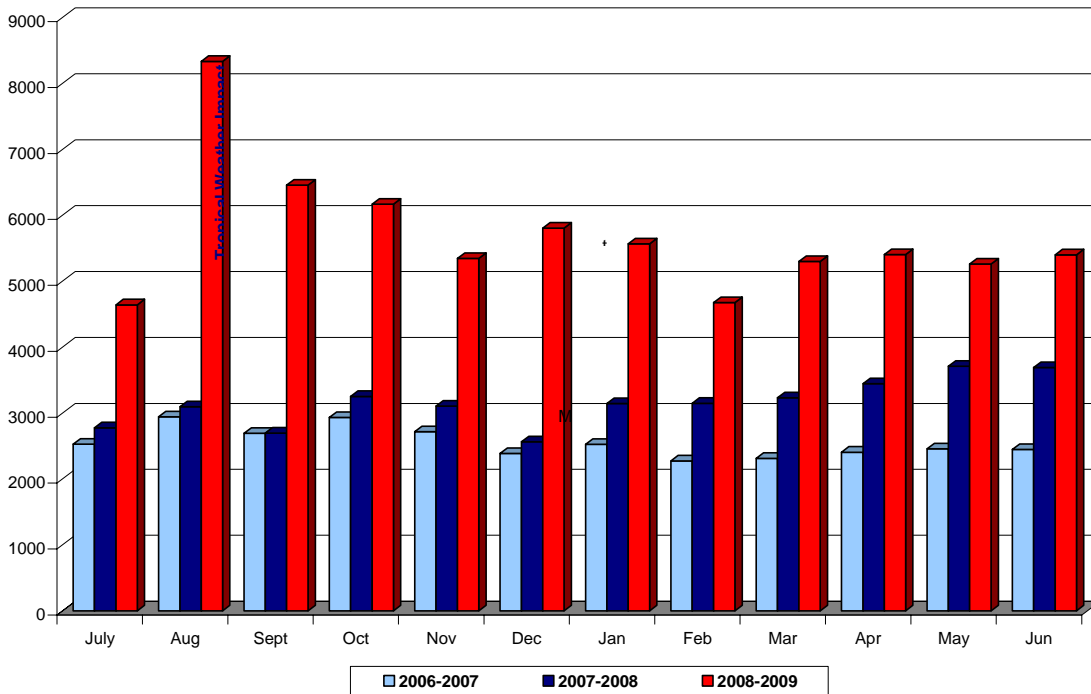
Helpline coverage totaled 18,405 staff hours.

Helpline call data in the following pages are based on 'transactional calls' – completed calls where there was service interaction between the caller & the Helpline Specialist. The number of calls routed by the telephone system ranges from a few percent higher than completed transactional calls to as much as 20% higher, depending on time of day, call volume and available staff.

<sup>1</sup> Directories were issued in 2008 & the majority of sales occurred in the prior FY

# Executive Summary

## 2-1-1 Call Volume Comparison



As you review the report, it will be helpful to be aware of the following:

- Helpline data presented are based on call records. One record may include multiple incoming/outgoing calls and/or multiple problems/needs and referrals. Therefore, the total numbers of each of these categories will vary.
- Many helpline callers prefer to remain anonymous. Consequently, the category “unknown” will frequently represent a significant percentage in many categories.
- *Problem/Need refers* to the issues for which the callers were seeking assistance; *Contact Type* refers to the way in which 2-1-1 Specialists assisted callers.
- There are two versions of both the *2-1-1 Helpline Referral Report* and the *Online Program Page Views Report*, as each is arranged both alphabetically for ease in locating a specific program, and in descending numerical order. Program names may or may not include the name of the operating agency. If you have questions about referrals to a particular program, please contact us.

## Acknowledgments

Thanks are due to the organizations that provide funding in support of these services, including

- Florida Department of Children & Families, Substance Abuse & Mental Health
- United Way of Brevard County
- Brevard County Board of County Commissioners
- United States Department of Housing & Urban Development
- Brevard Family Partnership (formerly Community Based Care of Brevard)
- City of Melbourne

Finally, thank you to the more than 500 organizations offering nearly 1,600 programs and services listed in the 2-1-1 database. These governmental, private, faith and business organizations provide critical services to individuals and families in Brevard County every day.

This report can be downloaded from [www.211brevard.org](http://www.211brevard.org). If you have any questions or comments about the report data, please contact Libby Donoghue at 321.631.9290 xt 202 or via email at [ldonoghue@211brevard.org](mailto:ldonoghue@211brevard.org)

# WHO

is calling?

## Helpline Caller Demographic Data

Caller Age	Number	% of Total
Unknown	10,310	15%
< 20	521	1%
20-29	5,831	9%
30-39	12,747	19%
40-49	19,326	29%
50-59	10,617	16%
60-69	6,109	9%
70-79	1,427	2%
80-89	439	1%
90-99	40	0%
100+	1	0%
<b>TOTALS</b>	<b>67,368</b>	<b>100%</b>

Caller Gender	Number	% of Total
Female	46,125	68%
Male	16,786	25%
Unknown	4,457	7%
<b>TOTALS</b>	<b>67,368</b>	<b>100%</b>

# HOW

did caller learn about 2-1-1?

Call Source	Number	% of Total	
Unknown	24,908	37%	
Previous Caller	15,260	23%	
Other Agency	7,383	11%	
Friend/Relative	4,142	6%	
Phone Book	3,952	6%	
FPL	2,927	4%	
Employer	495	1%	
2-1-1 Advertisement	466	1%	
Faith Based Organization	452	1%	
Others	7,383	11%	
<i>Various</i>	6,445		
<i>Web Site</i>	317		
<i>Media (Newspaper, Radio)</i>	452		
<i>EITC Advertisement</i>	284		
<i>Law Enforcement</i>	250		
<i>Mental Health Professional</i>	222		
<b>TOTALS</b>	<b>7,970</b>	<b>67,368</b>	<b>100%</b>

# WHERE

do the callers live?  
Helpline Callers Reported Cities

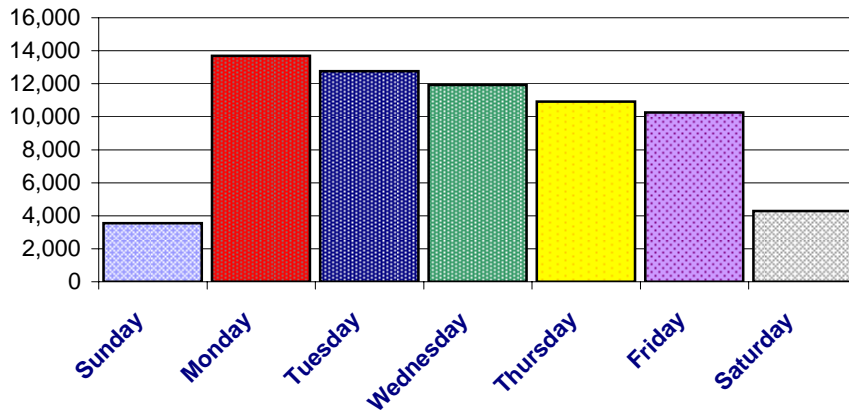
City	# Reported	% of Total	Zip Code	# Reported	% of Total
Barefoot Bay	260	0%	32780	2,710	4%
Cape Canaveral	857	1%	32781	8	0%
Cocoa	7,188	11%	32782	1	0%
Cocoa Beach	678	1%	32783	1	0%
Daytona Beach	821	1%	32796	305	0%
Fellsmere	5	0%	32901	4,071	6%
Frontenac	2	0%	32902	105	0%
Grant	74	0%	32903	400	1%
Indialantic	303	0%	32904	646	1%
Indian Harbour Beach	325	0%	32905	2,017	3%
Malabar	129	0%	32906	10	0%
Melbourne	10,395	15%	32907	2,497	4%
Merritt Island	2,700	4%	32909	2,014	3%
Micco	169	0%	32910	10	0%
Mims	506	1%	32911	2	0%
Orlando area	5,923	9%	32912	1	0%
Palm Bay	8,267	12%	32920	1,007	1%
Palm Shores	16	0%	32922	4,449	7%
Patrick AFB	8	0%	32923	77	0%
Port St. John	630	1%	32924	12	0%
Rockledge	2,190	3%	32926	1,102	2%
Satellite Beach	662	1%	32927	720	1%
Scottsmoor	23	0%	32931	520	1%
Sebastian	49	0%	32932	7	0%
Sharpes	33	0%	32934	529	1%
Titusville	3,805	6%	32935	3,204	5%
Viera	358	1%	32936	17	0%
West Melbourne	392	1%	32940	423	1%
Others/No Report	20,600	31%	32941	1	0%
	<b>67,368</b>	<b>100%</b>	32951	232	0%
		0%	32952	1,167	2%
			32953	1,109	2%
			32954	10	0%
			32955	1,915	3%
			32956	4	0%
			Others/No Report	36,065	54%
				<b>67,368</b>	<b>100%</b>

Helpline Specialists also logged calls from numerous Florida cities, at least 10 other states in the U.S. and from Canada, France and the Cayman Islands.

# WHEN

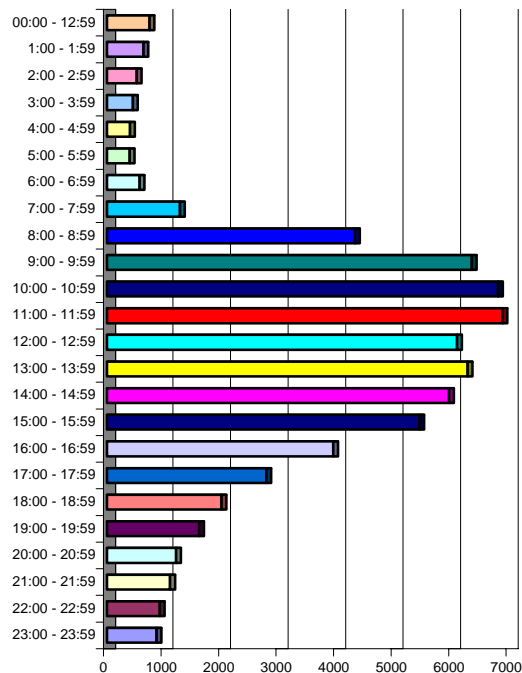
do people call?

Days of the Week	# Reported	% of Total
Sunday	3,544	5%
Monday	13,684	20%
Tuesday	12,761	19%
Wednesday	11,922	18%
Thursday	10,919	16%
Friday	10,250	15%
Saturday	4,288	6%
	<b>67,368</b>	<b>100%</b>



Time of Day	# Reported	% of Total
-------------	------------	------------

00:00 - 12:59	739	1%
1:00 - 1:59	630	1%
2:00 - 2:59	516	1%
3:00 - 3:59	448	1%
4:00 - 4:59	400	1%
5:00 - 5:59	392	1%
6:00 - 6:59	565	1%
7:00 - 7:59	1,268	2%
8:00 - 8:59	4,310	6%
9:00 - 9:59	6,342	9%
10:00 - 10:59	6,795	10%
11:00 - 11:59	6,875	10%
12:00 - 12:59	6,083	9%
13:00 - 13:59	6,268	9%
14:00 - 14:59	5,945	9%
15:00 - 15:59	5,425	8%
16:00 - 16:59	3,931	6%
17:00 - 17:59	2,767	4%
18:00 - 18:59	1,992	3%
19:00 - 19:59	1,601	2%
20:00 - 20:59	1,201	2%
21:00 - 21:59	1,097	2%
22:00 - 22:59	918	1%
23:00 - 23:59	860	1%

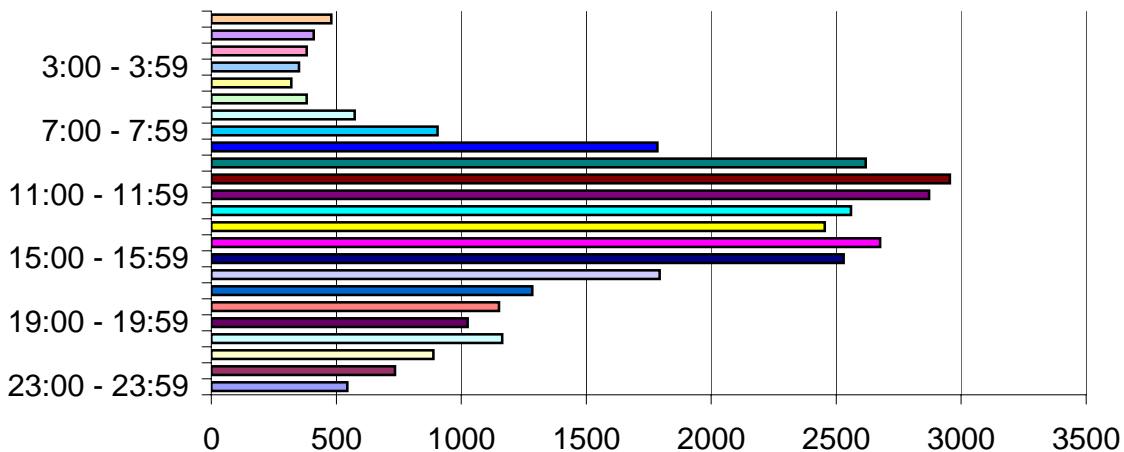


# WHEN

did people use the online database?

Time of Day	Qtr1	Qtr 2	Qtr 3	Qtr 4	Totals
00:00 - 12:59	116	136	128	100	480
1:00 - 1:59	79	141	107	83	410
2:00 - 2:59	75	107	105	95	382
3:00 - 3:59	59	122	93	77	351
4:00 - 4:59	89	90	80	61	320
5:00 - 5:59	63	96	89	134	382
6:00 - 6:59	102	189	132	150	573
7:00 - 7:59	136	214	177	378	905
8:00 - 8:59	361	499	349	575	1,784
9:00 - 9:59	621	669	677	651	2,618
10:00 - 10:59	650	843	779	683	2,955
11:00 - 11:59	709	779	754	629	2,871
12:00 - 12:59	610	684	643	622	2,559
13:00 - 13:59	564	682	612	596	2,454
14:00 - 14:59	651	701	721	603	2,676
15:00 - 15:59	609	766	666	489	2,530
16:00 - 16:59	446	549	471	327	1,793
17:00 - 17:59	308	322	376	278	1,284
18:00 - 18:59	277	292	305	277	1,151
19:00 - 19:59	221	260	272	272	1,025
20:00 - 20:59	380	273	269	242	1,164
21:00 - 21:59	173	252	239	225	889
22:00 - 22:59	132	242	187	174	735
23:00 - 23:59	110	147	159	128	544
<b>Total # Hits</b>	<b>7,541</b>	<b>9,055</b>	<b>8,390</b>	<b>7,849</b>	<b>32,835</b>

## Online Database Usage Patterns

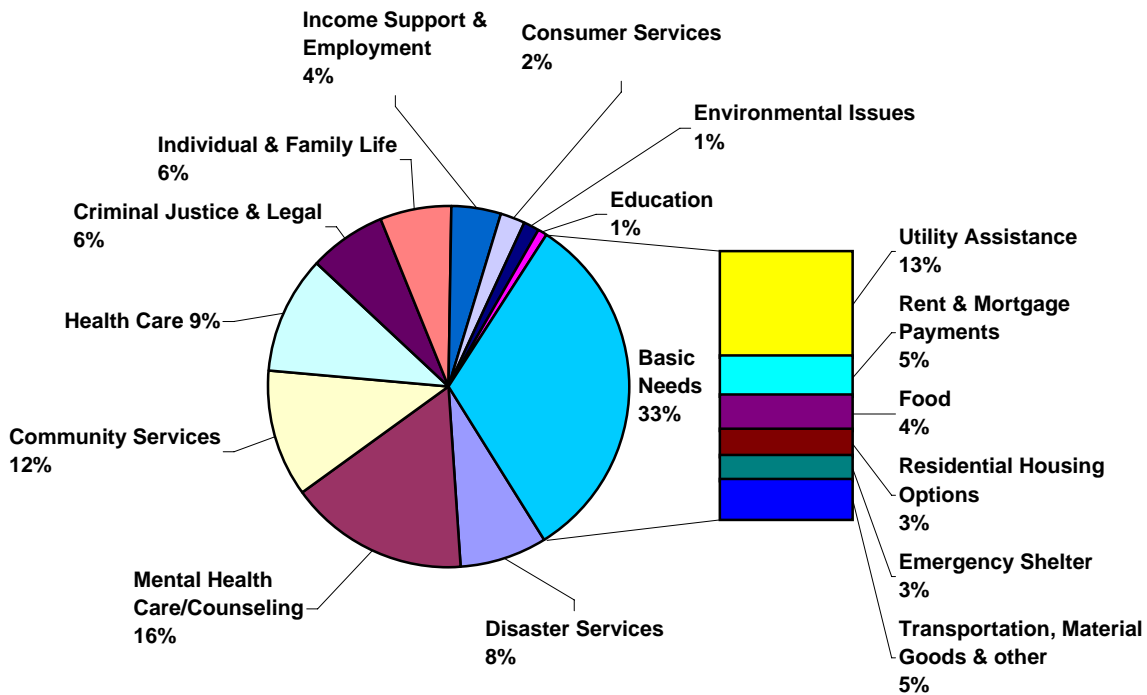


# WHY

are people requesting help?

## Summary - Major Problems & Needs

<u>Problem/Need Category</u>	<u>Qtr 1</u>	<u>Qtr 2</u>	<u>Qtr 3</u>	<u>Qtr 4</u>	<u>Total</u>
Basic Needs	5,518	6,707	4,390	4,920	21,535
Community Services	1,794	2,221	1,527	2,291	7,833
Consumer Services	446	310	419	385	1,560
Criminal Justice & Legal	1,108	1,148	1,272	1,174	4,702
Disaster Services	5,118	99	23	74	5,314
Education	181	134	145	109	569
Environmental Issues	219	184	198	320	921
Health Care	1,655	1,818	1,738	1,831	7,042
Income Support & Employment	612	727	823	801	2,963
Individual & Family Life	964	1,168	1,075	1,010	4,217
Mental Health Care/Counseling	2,294	2,886	2,636	2,883	10,699
<b>Total</b>	<b>19,909</b>	<b>17,402</b>	<b>14,246</b>	<b>15,798</b>	<b>67,355</b>



# WHY

are people requesting help?

## Problems & Needs Detail

<b>Problem/Need Category</b>	<b>Qtr 1</b>	<b>Qtr 2</b>	<b>Qtr 3</b>	<b>Qtr 4</b>	<b>Total</b>
<b>Basic Needs</b>					-
Unclassified	327	114	38	12	491
Bad Weather Shelter	5	-	4	-	9
Elect. Bill Payment Assistance	1,787	2,526	1,707	1,912	7,932
Emergency Shelter	490	395	468	549	1,902
Food	760	949	581	465	2,755
Foreclosure	-	40	19	13	72
Gas Bill Payment Assistance	31	26	14	28	99
Material Goods Assistance	309	604	227	302	1,442
Mortgage Payment Assistance	78	89	62	69	298
Rent Payment Assistance	785	861	455	730	2,831
Residential Housing Options	535	614	427	411	1,987
Transportation	324	333	264	280	1,201
Water Bill Payment Assistance	87	156	124	149	516
<b>Basic Needs Subtotal</b>	<b>5,518</b>	<b>6,707</b>	<b>4,390</b>	<b>4,920</b>	<b>21,535</b>
<b>Community Services</b>					
Unclassified	231	36	34	49	
Arts & Culture	15	14	9	13	
Civic Organizations	74	229	31	29	
Economic Development	29	15	6	8	
Other info- 411	597	720	488	688	
Professional Associations	235	362	305	425	
Social Service Organizations	613	845	654	1,079	
<b>Community Services Subtotal</b>	<b>1,794</b>	<b>2,221</b>	<b>1,527</b>	<b>2,291</b>	<b>7,833</b>
<b>Consumer Services</b>					-
Unclassified	74	22	19	13	128
Consumer Action Info & Support	91	29	39	14	173
Consumer Complaints	60	57	80	100	297
Consumer Education	17	16	18	16	67
Consumer Protection	12	18	13	10	53
Money Management	20	13	49	31	113
Municipal Services Complaints	23	12	21	10	66
Records/Licenses/Permits	108	102	152	166	528
Regulations/Standards	41	41	28	25	135
<b>Consumer Services Subtotal</b>	<b>446</b>	<b>310</b>	<b>419</b>	<b>385</b>	<b>1,560</b>
<b>Criminal Justice &amp; Legal</b>					-
Unclassified	96	9	5	4	114
Child support/custody issues	112	172	107	142	533
Corrections	47	41	33	30	151
Courts	101	153	135	144	533
Crime Reporting	11	8	20	31	70
Divorce Assistance, Mediation	6	6	6	10	28
Domestic Violence Intervention	40	40	36	61	177
Immigration Issues	9	4	7	12	32
Landlord/Tenant Issues	34	25	13	25	97
Law Enforcement	284	267	269	246	1,066
Legal Assistance/Education	311	361	385	382	1,439
Probation/Parole Issues	21	39	30	34	124
Tax Assistance	36	23	226	53	338
<b>Criminal Justice &amp; Legal Subtotal</b>	<b>1,108</b>	<b>1,148</b>	<b>1,272</b>	<b>1,174</b>	<b>4,702</b>

## Problems & Needs Detail

<b>Problem/Need Category</b>	<b>Qtr 1</b>	<b>Qtr 2</b>	<b>Qtr 3</b>	<b>Qtr 4</b>	<b>Total</b>
<b>Disaster Services</b>					
Unclassified	676	4	2	3	685
Debris Removal	41	1	-	2	44
Disaster Financial Assistance	473	26	4	10	513
Disaster Food, Water, Ice	273	-	-	3	276
Disaster Mental Health/Reass.	9	1	-	1	11
Disaster Preparation/Mitigatio	179	1	6	11	197
Disaster Public Safety Info	618	5	2	1	626
Disaster Repair Assistance	329	47	5	23	404
Disaster Svcs. For Animals	5	-	-	-	5
Disaster Transportation	68	-	-	-	68
Disaster Volunteers/Donations	143	-	-	2	145
General Disaster Info/Updates	1,877	14	1	11	1,903
Office Closings/Opening	323	-	-	1	324
Shelters/Spec. Needs Shelter	104	-	3	6	113
<b>Disaster Services Subtotal</b>	<b>5,118</b>	<b>99</b>	<b>23</b>	<b>74</b>	<b>5,314</b>
<b>Education</b>					
Unclassified	92	20	30	10	152
Adult/Continuing/Citizen. Educ	18	41	31	45	135
Colleges/Universities	12	15	21	9	57
Educ. Support/Disabled Student	13	14	9	9	45
Primary/Secondary Schools	42	38	48	33	161
SES/Tutoring (NCLB)	1	2	-	1	4
Sch. Accountability - FCAT/	-	1	3	1	5
School Choice (NCLB)	3	3	3	1	10
<b>Education Subtotal</b>	<b>181</b>	<b>134</b>	<b>145</b>	<b>109</b>	<b>569</b>
<b>Environmental Issues</b>					
Unclassified	41	13	12	14	80
Animal Services	79	94	90	118	381
Emergency Rescue	2	5	2	3	12
Environmental Protection	15	13	24	10	62
Municip. Svcs/Public Works	41	36	36	36	149
Public Health - H1N1/Swine Flu	-	-	-	90	90
Public Health - Rabies	-	-	1	-	1
Public Health - Red Tide	-	-	-	-	-
Public Health Issues	20	15	17	34	86
Public Safety	21	8	16	15	60
<b>Environmental Issues Subtotal</b>	<b>219</b>	<b>184</b>	<b>198</b>	<b>320</b>	<b>921</b>
<b>Health Care</b>					
Unclassified	341	84	84	123	632
(Marchman Act) Invol. SA Treat	11	7	7	9	34
AIDS/HIV testing/clinics	10	9	6	8	33
Dental Care	132	143	176	158	609
Family Planning/Birth Control	27	27	23	26	103
Health Facilities Information	274	515	443	461	1,693
Immunizations	12	17	2	3	34
Inpatient Substance Abuse Serv	163	204	190	223	780
Medical Care	315	332	390	338	1,375
Medical Expense Assistance	173	228	177	217	795
Outpatient Substance Abuse	161	208	200	220	789
Vision Assistance	36	44	40	45	165
<b>Health Care Subtotal</b>	<b>1,655</b>	<b>1,818</b>	<b>1,738</b>	<b>1,831</b>	<b>7,042</b>

## Problems & Needs Detail

<b>Problem/Need Category</b>	<b>Qtr 1</b>	<b>Qtr 2</b>	<b>Qtr 3</b>	<b>Qtr 4</b>	<b>Total</b>
<b>Income Support &amp; Employment</b>					
Unclassified	59	16	18	27	120
Employment Assistance Svcs.	206	240	244	196	886
Public Assistance Services	309	389	456	463	1,617
Social Insurance Services	38	82	105	115	340
<b>Income Support &amp; Employment Subtotal</b>	<b>612</b>	<b>727</b>	<b>823</b>	<b>801</b>	<b>2,963</b>
<b>Individual &amp; Family Life</b>					
Unclassified	150	52	131	32	365
Adult Day Care	26	29	11	20	86
Adult/Elder Abuse Reporting	19	26	46	40	131
Burial Assist/Death Certificat	5	19	14	5	43
Child Abuse Prevention Svcs	46	68	53	85	252
Child Abuse Reporting	45	65	80	89	279
Child Day Care	91	95	81	90	357
Community Events	35	11	2	3	51
Daily Living/Paperwork Asst.	199	366	202	204	971
Foster Care Services	3	5	9	4	21
Leisure Activities	26	21	39	48	134
Mentoring Services	10	11	18	11	50
Parent Education	39	33	39	26	137
Respite Care	23	23	21	28	95
Social Development Issues	32	20	41	52	145
Spiritual Issues	3	4	2	1	10
Support Groups	141	173	180	176	670
Volunteer Opportunities	71	147	106	96	420
<b>Individual &amp; Family Life Subtotal</b>	<b>964</b>	<b>1,168</b>	<b>1,075</b>	<b>1,010</b>	<b>4,217</b>
<b>Mental Health Care/Counseling</b>					
Unclassified	454	133	77	124	788
(Baker Act) Invol. Psych. Intv	24	33	11	17	85
Domestic Viol.Couns/ Hotline	34	57	37	38	166
Grief Issues	45	27	20	29	121
Inpatient Psychiatric Services	69	75	55	79	278
Outpatient MH/Couns. Services	346	464	527	517	1,854
Runaway/Homeless Youth	7	4	4	-	15
Sexual Assault Couns/Hotline	13	18	12	17	60
Suicide Prevention/Interventio	65	99	97	115	376
Suicide Survivor Issues	9	22	19	3	53
Telephone Crisis Intervention	1,228	1,954	1,777	1,944	6,903
<b>Mental Health Care/Counseling Subtotal</b>	<b>2,294</b>	<b>2,886</b>	<b>2,636</b>	<b>2,883</b>	<b>10,699</b>
<b>Total Problems/Needs Reported to Helpline</b>	<b>19,909</b>	<b>17,402</b>	<b>14,246</b>	<b>15,798</b>	<b>67,355</b>

# WHAT

type of assistance was provided?

**Total Staff Hours (Coverage) 18,405**

Contact Type	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Total
Assesment & Referral	11,346	10,275	8,124	8,306	<b>38,051</b>
Information Only	4,076	3,182	3,749	4,029	<b>15,036</b>
Crisis Intervention	1,694	2,052	1,981	1,964	<b>7,691</b>
Hang Up/Wrong Number	607	647	735	911	<b>2,900</b>
Crisis Intervention, Assessment & Referral	501	388	226	332	<b>1,447</b>
Misc/Other	288	151	176	135	<b>750</b>
Inappropriate Call	126	211	177	123	<b>637</b>
<b>Total</b>	<b>18,638</b>	<b>16,906</b>	<b>15,168</b>	<b>15,809</b>	<b>66,521</b>

# WHAT

were the results?

## Caller Satisfaction

<i>At Time of Call</i>	# Reports	% of Total
Total Caller Records	67,368	100%
Callers Offering Feedback	57,752	86%
Satisfaction Unknown	9,616	14%
Callers Satisfied	56,302	97%
Callers Not Satisfied	1,450	3%

## *At Follow Up\**

Specialist Listened & Understood Concerns	100%
Specialist Was Helpful	100%
Will Use 2-1-1 Again	99%
Will Recommend 2-1-1 To Others	99%

## Caller Outcomes at Follow Up

Caller Contacted Agency to Which Referred	92%
Caller Received Full or Partial Assistance	78%

\*Follow up data was collected from 1% of callers in final quarter of FY Ending 6/30/2009.

# WHAT

## programs & services were callers referred to?

### *Helpline Referrals Sorted By Number*

<b>Program Name</b>	<b># of Referrals</b>
Community Action Team-Cocoa	5554
Family Court Resource Assistance	3681
Salvation Army, South	2675
Tropical Storm Fay Services	2660
Low Income Home Energy Assistance Program	2310
Salvation Army, Central	1984
DCF Economic Services/ACCESS Florida -North &	1942
Salvation Army, North	1930
South Brevard Sharing Center, Palm Bay	1728
South Brevard Sharing Center Client Services	1532
Catholic Charities Family Emergency Assistance	1383
Crisis, Helpline & Information & Referral Programs outside of Brevard County	1289
Central Brevard Sharing Center Client Assistance Program	1273
Society of St. Vincent de Paul of St. Joseph Parish	1209
North Brevard Charities Sharing Center	1207
Brevard County Legal Aid, Inc.	1196
Volusia/Flagler Counties Programs & Services	877
2-1-1 Community Resources	798
Sue M. Pridmore Center for Women and Children	735
411	721
WIN Housing	706
St. Mary's Helping Hands	680
Community Action Team-Titusville	646
Orange, Osceola, Seminole Counties Programs & Services	612
Women's Center	536
Brevard County Health Dept. - All Appointments	531
Family Counseling Center-Outpatient Counseling	525
Central Florida Legal Services	453
Abuse Hotline	447
Federal Emergency Management Agency (FEMA)	445
Housing Authority of Brevard County	437
Circles of Care - Twin Rivers Drug Treatment Center	436
Space Coast Area Transit	417
C.I.T.A.. Rescue Mission	415
Society of St. Vincent De Paul, Cocoa Beach	400
St. Paul's Anglican Church	399
Child Support Enforcement (Dept. of Revenue)	397
Community Treatment Center	372
Volunteers in Motion	357
Society of St. Vincent DePaul, Indialantic	353
Community Services Council Seniors Assistance Program	347
Toys For Tots	341
Melbourne Housing Authority	340
Emergency Financial Assistance for Housing Program	339
Brevard Health Alliance-Central	337
Brevard Job Link - Palm Bay	336

***Helpline Referrals Sorted By Number***

<b>Program Name</b>	<b># of Referrals</b>
Brevard Health Alliance-Melbourne	335
East Coast Christian Center	326
Agency for Workforce Innovations	322
Section-8 Housing Program	308
Community Services Council - Program Administration	299
Community Care For The Elderly and Disabled	296
American Red Cross	284
Transitional Housing for Women	284
Dental Society	281
Space Coast Center for Independent Living	257
Center for Drug Free Living-Brevard Outpatient Center	254
City of Melbourne Housing and Community Development	253
Medicaid Headquarters Office	252
Florida Tech Community Psychological Services	250
Florida Today Reaching Out Christmas Program	242
Circles of Care - Emergency Crisis Assessment	241
First Baptist Church Merritt Island	241
Social Security Admin, South	239
Community of Hope, Inc.	236
Brevard County Clerk of Court & Small Claims-Viera	235
City of Melbourne Police Department	229
City of Palm Bay Police Department	222
Brevard Job Link - Cocoa	220
Alcoholics Anonymous (AA)-Brevard Intergroup	219
Serene Harbor Domestic Violence Shelter	217
Social Security Admin, Central	216
Tropical Storm Hanna Services	216
Brevard County Clerk of Court & Small Claims-Melbourne	209
Salvation Army Domestic Violence Shelter	208
TMS-Medicaid Transportation	207
SHINE Program	198
Lions Club	197
Brevard Health Alliance-Palm Bay	196
Senior Resource Alliance	192
Goodwill Job Center	188
Physician Referral Service	186
STEPS (Specialized Treatment, Education & Prevention)	186
Brevard County Animal Services and Enforcement	185
Glory Mansions	185
Good Shepherd Lutheran Church Food Pantry	179
Cocoa Housing Authority	177
2-1-1 Helpline	176
Brevard County Health Dept. - Volunteer Adult	169
Central Florida Treatment Center-Cocoa	168
Driver's License-North Melbourne	168
Brevard County Sheriff's Office, South Precinct	165
Child Care Association, South	164
Brevard County Sheriff's Office, East Precinct	161
United Way of Brevard County, Inc.	161
Central District Dental Association	159
Brevard Cares	158
Daily Bread	156

**Helpline Referrals Sorted By Number**

<b>Program Name</b>	<b># of Referrals</b>
World of Faith Food & Clothing Pantry	153
Links of Hope-Main Office	148
Parkway Psychiatry and Family Counseling, P.A.	146
Safelink Wireless	146
Brevard County Detention Center-Sharpes	144
City of Cocoa Police Department	143
PREVENT! Of Brevard, Sally's House	143
Southlake Towers	143
Community Services Council Senior Nutrition Meals on Wheels Program	140
B.O.A.T.	139
AT&T	137
Florida Power and Light (FPL)	137
Better Business Bureau of Central Florida	136
Liberty Lodge	135
Titusville Housing Authority	135
Space Coast Counseling Center, Inc.	133
Private Counselor - Burnham, Gary F.	130
Community Treatment Center Inc.	129
IRS Office	127
Brevard County Health Dept. - Vital Statistics	126
St. Michael The Archangel (Charismatic	124
Salvation Army Prescription Assistance Program, Central Brevard	123
Brevard Community College Dental Hygiene Clinic	121
Brevard County Courthouse	119
Yellow Umbrella-La Sombrillita	119
Child Care Association, Central	118
Salvation Army Prescription Assistance Program, South Brevard	117
Consumer Credit Counseling Service of Brevard	115
Circles of Care - Outpatient Counseling, Melbourne	112
DCF Adult Services Program	112
Internal Revenue Service	112
Brevard County Bar Association	110
His Place Ministries	110
PPARX.ORG	109
Stop-Gap of North Brevard, Inc.	109
Private Counselor - Eller, Jerry R.	108
Catholic Charities Counseling	107
Devereux-Youth & Family Counseling Services	107
Subsidized Child Care and Voluntary	107
Hill-Burton Free Hospital Care	106
Brevard County Health Dept. - Intake Information, Central	104
Central Brevard Sharing Center Food Pantry	103
Genesis House	103
Brevard County School Board	103
Brevard Health Alliance-Cocoa	100
NeedyMeds	98
Brevard County Health Dept. - Environmental Consultant	96
PREVENT! - Education & Support Groups	95
Animal Services and Enforcement, Animal Care & Adoption Center, Melbourne	94
Circles of Care - Outpatient Counseling, Rockledge	92
We Help Brevard	92
South Brevard Habitat for Humanity	91

***Helpline Referrals Sorted By Number***

<b>Program Name</b>	<b># of Referrals</b>
Brevard County Office of Emergency Management	89
Health First Holmes Regional Medical Center	89
In-Home Senior Care	89
Medicare Information	89
Lawyer Referral Service	88
PREVENT! - Substance Abuse Information &	88
Brevard County Veterans Service Office	87
DCF-Consumer Complaint Line	86
Alternative Pregnancy Center	85
Brevard County Sheriff's Office, Titusville Precinct	85
HUD	85
Brevard County Solid Waste Management	84
Vocational Rehabilitation, South	84
Wuesthoff Hospital	84
Vietnam Veterans	81
Brevard County Clerk of Court & Small Claims-Titusville	79
The Advocacy Center for Persons with Disabilities	79
Northwind - Thrift Store/Cocoa	78
Reach to Recovery (American Cancer Society)	78
Brevard Home Savers	77
Central Florida Safety Council	77
Care Givers	76
Brevard County Supervisor of Elections	75
Division of Consumer Services	75
Salvation Army Retail Family Store	75
Brevard Job Link - Titusville	73
Florida Department of Labor/Wage and Hour (State of	72
Child Care Association, North	71
Brevard County Health Dept. - WIC South	70
Homeowners Hope Hotline	70
Fellsmere Dental Clinic	69
Melbourne City Hall	68
ACES - Association for Children for Enforcement of Child Support	67
Brevard County Health Dept. - WIC, Central	67
Serene Harbor Domestic Violence Counseling	67
World of Faith Outreach Thanksgiving Program	67
Waste Management - City of Melbourne	67
Birthright Melbourne	65
Narcotics Anonymous	65
Private Counselor - Durham-Flint, Becky	65
Brevard County Health Dept. - Intake Information, North	64
Community Housing Initiative, Inc.	64
Driver's License-Titusville	64
Brevard County Code Enforcement	63
Clearinghouse on Disabilities	63
His Way Restoration Ministries, Inc.	63
Community Treatment Center Outpatient Substance Abuse Treatment Services, Central Brevard	63
South Brevard Sharing Center-Palm Bay Thrift	63
AARP Tax Aide Preparation Assistance-Melbourne	62
Family Counseling Center Substance Abuse Treatment Program	62
City of Palm Bay Community Development Center	61
Salvation Army Domestic Violence Counseling	61

***Helpline Referrals Sorted By Number***

<b>Program Name</b>	<b># of Referrals</b>
Intervention Services - Behavior Analysis	61
Poison Information Center, Florida	61
Children's Medicaid	60
Community Medical Clinic, Titusville	60
Substance Abuse, Anger Management Workshops	60
Brevard County Misdemeanor Probation	59
Greyhound Bus Service	59
Channel 9 - WFTV 9 Action Report	58
PREVENT! - Outpatient Substance Abuse	57
In Home Services	56
City of Titusville Police Department	56
Crosswinds Community Counseling	55
Melbourne Tag Agency	55
Mental Health Association of Central Florida	55
Vocational Rehabilitation, Central	55
Cocoa Police Department Christmas Toys Program	54
Children's Center	54
American Credit Counseling Service- Melbourne	53
Early Learning Coalition of Brevard County	53
Pregnancy Resources, Inc.	53
B.E.T.A. of Titusville, Inc.	52
Feed My Sheep	52
Crosswinds Youth Services Runaway and Youth Crisis Shelter	52
AARP Tax Aide Preparation Assistance-Palm Bay	51
Christ Aid Ministry for Women and Children	51
Eldercare Locator	51
Central Brevard Sharing Center Prescription Assistance Program	51
Victim Advocate Services-Women's Center,	51
AARP Tax Aide Preparation Assistance-Cocoa	50
Brevard County Health Dept. - PATH Clinic	50
Social Security National Toll Free Number	50
Veteran's Outpatient Clinic, Brevard	50
Brevard County Community Supervision	49
Florida Tech School of Psychology Behavioral Services	49
Wildlife Rescue (Florida Wildlife Hospital)	49
Brevard Achievement Center	48
Brevard County Public Defender	48
Salvation Army Christmas Program, Central Brevard	48
Health First Cape Canaveral Hospital	48
NorthwindMinistries Thrift Store, Merritt Island	48
Prescription Drug Patient Assistance Programs	48
Act Center, Inc. -Titusville	47
Circles of Care - Outpatient Counseling, Titusville	47
Circles of Care - Psychiatric Services, Melbourne	47
Serene Harbor Domestic Violence Hotline	47
Health First Home Care, Melbourne	47
Community Treatment Center Outpatient Substance Abuse Treatment Services, North Brevard	47
Brevard County State Attorney Office, Viera	47
U. S. Postal Service	47
Salvation Army Christmas Program, South Brevard	46
Salvation Army Domestic Violence Hotline	46
Homemaker Companion Service	46

***Helpline Referrals Sorted By Number***

<b>Program Name</b>	<b># of Referrals</b>
Insurance Consumer Helpline	46
Salvation Army Headquarters	46
Veterans Transitional Housing Facility	46
Health First Palm Bay Community Hospital	45
Center for the Visually Impaired	44
Florida Department of Children and Families	44
Humane Society of South Brevard	43
Private Counselor - Cramer, Karen	43
AARP - Foundation/SC SEP	42
Alzheimer's Association	42
Community Based Care of Brevard, Inc.	42
Private Counselor - Green, Mary Alice	42
Salvation Army Thanksgiving Program, South	42
Addictions Receiving Facility	41
Brevard County Sheriff's Office, Cape Canaveral Precinct	41
Children's Medical Services	41
Central Brevard Sharing Center Clothing Assistance	41
Ozark Wheelchair Cab Co.	41
City of Rockledge Police Department	41
American Red Cross/ Southeast Chapter	40
Brevard County Sheriff's Office, West Precinct	40
Immigration & Naturalization Service (INS)	40
Central Brevard Sharing Center Medical Equipment Program	40
American Heart Association	39
Browning's Medical Equipment	39
Chamber of Commerce, Melbourne-Palm Bay Area	39
Alanon/Alateen	38
Brevard County Medical Society	38
Brevard Schools Foundation/School Supplies	38
Channel 6 - WKMG TV Consumer Reporter	38
Episcopal Counseling Center, Melbourne	38
Gentiva Health Services-Melbourne	38
Healthy Kids-Insurance	38
Healthy Start Coalition of Brevard County	38
Hidden Potentials, Inc.	38
Parrish Medical Center	38
City of Cocoa - City Clerk	37
Planned Parenthood-Eastside Clinic	37
Private Counselor - Ronan, Michelle MA, LMHC	37
Bridges, Inc. Rockledge	36
Central Brevard Humane Society	36
Florida Highway Patrol	36
Labor Finders	36
Orlando Police Report Follow-ups	36
Private Counselor - Kiley, Susan	36
Brevard County Health Dept. - Intake Information, South	35
Children's Home Society - Case Management	35
City of Palm Bay Fire Department	35
Keys to Life Counseling, South	35
Sunflower Coalition of Caregivers, Inc.	35
Support Group-Grief	35
Water/Sewer Service Repair	35

***Helpline Referrals Sorted By Number***

<b>Program Name</b>	<b># of Referrals</b>
Central Florida Treatment Center-Palm Bay	34
Cover Florida Healthcare	34
Devereux Treatment Network-Hospital	34
Catholic Charities Material Goods Donations	34
Nurse On Call	34
Palm Bay Tag Agency	34
City of Palm Bay Public Works Department	34
American Diabetes Association	33
Brevard County Health Dept. - EMBRACED Program	33
City of Palm Bay Code Compliance	33
Salvation Army Material Goods Donations, North Brevard	33
Mitigation Program	33
Birthright Cocoa Beach	32
Brevard Health Alliance (Mobile Unit)	32
Circles of Care - Child Crisis Stabilization	32
American Red Cross First Aid & Safety Classes	32
Brevard County Parks and Recreation-South Area Operations	32
Support Group-Grief Support, Compassionate Friends	32
Titusville Housing & Community Development	32
Yellow Umbrella	32
911	31
Palm Bay City Hall	31
Northwind Ministries Clothing Program	31
Florida Discount Drug Card	31
Florida Governor Charlie Crist	31
Rockledge Tag Agency	31
Water and Sewer Billing- City of Palm Bay	31
Animals from the Ark Humane Society	30
Brevard County Health Dept. - Environmental Health	30
Brevard County Health Dept. - WIC North	30
Circles of Care	30
Comforts of Homecare-Melbourne	30
Central Brevard Sharing Center Material Goods Donations	30
KidsPeace	30
National Foundation for Debt Management	30
Private Counselor - Warren, Tammy	30
Project Lifesaver	30
Senior Community Service Employment Program, Cocoa	30
South Brevard Sharing Center- Thrift Store	30
East Coast Christian Center Thanksgiving Program	30
Brevard County Alternative Community Service	29
Brevard County Health Dept. - Immunization Outreach	29
Parent to Parent	29
Project Relief	29
Brevard County Government Complex	28
Health First Home Care, Merritt Island	28
Private Counselor - Goff, Melanie, LCSW	28
Victim Services, North (Main) Office	28
North Brevard Charities Sharing Center Material Goods Donations	27
City of Melbourne Fire Department	27
Florida Legal Services	27
Private Counselor - Todd, Jill	27

***Helpline Referrals Sorted By Number***

<b>Program Name</b>	<b># of Referrals</b>
South Brevard Senior Center	27
Florida State Senator - District 24	27
Brevard Achievement Center Supported Living Program	27
Central Brevard Sharing Center Thanksgiving Program	27
Wuesthoff Home Medical Equipment	27
ACLU (American Civil Liberties Union)	26
Brevard County Building Code Compliance	26
Cancer Care, Inc.	26
Florida Division of Blind Services	26
Jewish Federation - Financial Ass't	26
Joe Realino Fund - Fin Asst Unemp Hospitality	26
Outward Bound-Hurricane Island	26
Post Office-Cocoa (524)	26
Salvation Army Prescription Assistance Program, North Brevard	26
PREVENT! - "Family Strengthening Program"	26
Salvation Army, North-Thrift Store	26
Support Group-Grief Wuesthoff Brevard Hospice	26
Salvation Army Thanksgiving Program, Central	26
The Medicine Program	26
Wuesthoff Brevard Hospice	26
Brevard County Code Compliance Dept.	25
Crosswinds Transitional Living Program	25
Food With Care	25
Goodwill Industries-Thrift Store-Babcock	25
Job Corps - Job Training for Youth	25
Merritt Island Tag Agency	25
PREVENT! - Tenant Assistance Program	25
Residential Facil Dev Disabled Adults	25
South Brevard Sharing Center Clothing	25
Support Group-Depressive/Manic Depressive	25
UF/IFAS Brevard County Extension Service	25
Vocational Rehabilitation, North	25
Water & Sewer Billing - City of Melbourne	25
Central Brevard Library (Cocoa)	24
Child Protection Team of Brevard	24
Catholic Charities Donations	24
Titusville Housing & Community Development	24
How to Choose an Assisted Living Facility	24
Support Group-Grandparents Raising Grandchildren	24
Treatment Alternatives for Safer Communities	24
Big Brothers Big Sisters of Central Florida	23
Cocoa City Hall	23
Coastal Ambulance	23
Couples, Marriage and Family Counseling	23
Holy Name of Jesus Catholic Church Daisy Pickers Program	23
Community Treatment Center Outpatient Substance Abuse Treatment Services, South Brevard	23
City of West Melbourne Police Department	23
Post Office-Eau Gallie	23
Refugee & Immigration Assistance-Catholic	23
Senior Community Service Employment Program, Melbourne	23
Community Services Council Seniors at Lunch	23
The Family Source of Florida Donation-Pick/up	23

***Helpline Referrals Sorted By Number***

<b>Program Name</b>	<b># of Referrals</b>
US Senior Senator Bill Nelson	23
Brevard County Voter Registration Office, Melbourne	23
Brevard County Voter Registration Office, Palm Bay	23
2-1-1 Online Database	22
Brevard Community College, Cocoa Campus -	22
Brevard County Tax Collector	22
Cancer Care Foundation Support Group	22
UCF Center for Autism and Related Disorders	22
Central Brevard Sharing Center Community Kitchen	22
City of Cocoa Fire Department	22
H.O.P.E. Preschool & Childcare	22
Homeless Veterans Reintegration Program	22
East Central Florida Memory Disorder Clinic	22
NUI Gas Co.	22
City of Cocoa Beach Police Department	22
Post Office-Palm Bay	22
Private Counselor - Martin, Linda	22
Private Counselor - Panaccione, Vicki	22
Florida State Senator - District 26	22
Taxpayer Service Center (Florida Dept. of	22
Wuesthoff Hospital - Psychiatric Services	22
Wuesthoff Medical Center	22
Brevard Community College, Melbourne Campus -	21
Brevard Health Alliance	21
Fair Housing Continuum	21
National Organization of Rare Disorders	21
The Family Source of Florida-24 hr Parent	21
Brevard Association for the Advancement of the Blind	20
Brevard Community College, Palm Bay Campus -	20
Chamber of Commerce, Cocoa Beach Area	20
City of Cocoa - City Manager/Mayor's Office	20
City of Melbourne Code Compliance	20
Courtney Spring Village	20
South Brevard Sharing Center Material Goods Donations	20
Senior Medicare/Medicaid Patrol Project	20
South Animal Care and Adoption Center	20
US Representative - District 15	20
Western Judicial Services, Inc.	20
Blood Bank, Melbourne	19
Brevard County Property Appraiser	19
Easter Seal Society	19
Greater Palm Bay Senior Center	19
Joe's Club	19
Martin Anderson Senior Center	19
Post Office-Melbourne	19
Private Counselor - Kalinyak, Deborah	19
The Family Source of Florida Parenting Classes	19
TRIAD - South Brevard	19
Visiting Nurse Association	19
Bighthouse- Call before you dig	18
Chamber of Commerce, Palm Bay	18
Circles of Care - Community Support	18

***Helpline Referrals Sorted By Number***

<b>Program Name</b>	<b># of Referrals</b>
Credit Bureaus	18
Devereux-Outpatient Counseling Centers	18
Brevard County State Attorney's Office Elder Service Unit	18
Equal Employment Opportunity Commission (EEOC)	18
Florida Hospital	18
Goodwill Industries of Central Florida, Inc.	18
Hope Ministries	18
Hospice of Health First	18
National Alliance on Mental Illness, Florida State Office	18
Private Counselor - Harrington, Michele	18
Private Counselor - Sanders, Kwanya	18
Senior Care of Brevard County	18
Support Group-Domestic Violence, Womens' Center	18
Florida Sheriff's Youth Ranches	17
Freedom from Smoking	17
In Sight Support Group	17
Melbourne Public Library	17
City of Satellite Beach Police Department	17
Project Response - Case Management HIV/AIDS	17
Florida Small Business Administration	17
Space Coast Commuter Assistance	17
Florida State Representative - District 31	17
AmeriTrans- Non Medical Stretcher	16
Brevard Community Kitchen	16
Brevard Long Term Recovery Coalition	16
City of Titusville Fire Department	16
Hands of Mercy	16
Healthy Start - Palm Bay Annex	16
Low Cost Spay-Neuter Clinic & Adoption Center	16
Patrick Air Force Base Base Operator	16
Planned Parenthood-Westside Clinic	16
City of Indian Harbour & Melbourne Beach Police Department	16
Private Counselor - Barmore, Catherine L.,	16
Sexual Assault Victim Services Crisis Counseling	16
Support Group-Building Healthy Relationships	16
Unconditional Love, Inc.	16
Brevard County Water Resources Department	15
North Brevard Charities Center Christmas Program	15
Crosswinds Juvenile Assessment Center	15
Florida Domestic Violence Hotline	15
Salvation Army Material Goods Donations, South Brevard	15
Central Florida Community Development First-Time Home Buyer's Program	15
Free Medicine Foundation	15
H.E.L.P.	15
PAL - Palm Bay Police Department	15
Brevard County Parks and Recreation-Central Area Operations	15
Private Counselor - Grewe, Joyce L.	15
Retired and Senior Volunteer Program (RSVP)	15
Brevard County Voter Registration Office, Merritt Island	15
Children's Home Society Adoptions	14
Animal Specialty Hospital/Animal Emerg. Clinic	14
Brevard County Health Dept. - Immunization Records, Central	14

***Helpline Referrals Sorted By Number***

<b>Program Name</b>	<b># of Referrals</b>
Brevard County Health Dept. - Immunization Records, North	14
Brevard County Road & Travel Information	14
Brevard Zoo	14
Children's Home Society	14
Driving Programs	14
Florida Dept. of Agriculture and Consumer Services	14
Florida Malpractice Information	14
Goodwill Industries-Thrift Store-Wickham Road	14
MediKids-Florida	14
National Alliance for the Mentally Ill, Space Coast Chapter	14
Parent Education Class/Parent Support Group	14
PREVENT! - Adolescent Counseling-"Face It"	14
Private Duty Home Care (Companion, HHA/CNA or	14
Senior Community Club	14
Support Group-Bereavement (Hospice of St. Francis)	14
Support Group-Female Domestic Violence Victims	14
North Brevard Charities Sharing Center Thanksgiving Program	14
The Haven for Children Inc.	14
Titusville Tag Agency	14
TRIAD - Central Brevard	14
United Order True Sisters	14
Brevard County Voter Registration Office, Titusville	14
YMCA of Brevard County, North	14
Salvation Army Adolescent Anger Management Course	13
AIDS Nat'l Hotline	13
Angel Flight Southeast	13
Brevard County Health Dept. - Epidemiology	13
Brevard County Health Dept. - Gateway Teen Clinic	13
Brevard County Mosquito Control, South	13
Health First Cape Canaveral Hospital Care-A-Van	13
Century Oaks	13
Circles of Care - Psychiatric Services, Rockledge	13
Brevard Job Link First Impressions-Clothing Assistance, Melbourne	13
Family Network on Disabilities of Florida, Inc.	13
City of Rockledge Fire Department	13
Florida's Adoption Program	13
Healthy Start - Titusville Annex	13
Holy Name of Jesus Catholic Church	13
Florida Respite Coalition Information & Referral for Respite	13
Keep Brevard Beautiful	13
Medicare Beneficiaries	13
Medicare-Approved Discount Drug Cards	13
American Red Cross Militar/Veteran Assistance	13
National Alliance on Mental Illness Connections Support Group	13
National Association Anorexia Nervosa & Associated Disorders	13
National Do Not Call Registry	13
North Brevard Public Library	13
Post Office-Merritt Island	13
Florida State Treasurer & Insurance Commissioner Tom	13
Support Group-Bipolar Disorder	13
Worker's Compensation Hotline	13
AARP Tax Aide Preparation	12

***Helpline Referrals Sorted By Number***

<b>Program Name</b>	<b># of Referrals</b>
AARP Tax Aide Preparation Assistance-Merritt	12
Attorney General, State of Florida	12
Blood Bank, Main Office (Rockledge)	12
Brevard County Health Dept. - HIV/AIDS Case Management	12
Children's Home Society - Intensive Crisis Counseling	12
Titusville City Hall	12
Comforts of Homecare-Titusville	12
Community Inclusion Facilitation (CIF)	12
Creative Care Center-Adult Day Care	12
Salvation Army Donations, South Brevard	12
Federal Subsidized Housing	12
Florida Public Service Commission	12
Guardian Ad Litem Program	12
Florida Tech Incest Victim & Offender Counseling	12
City of Palm Bay Occupational Licenses	12
Post Office-Titusville Postal Store	12
Private Counselor - Bashir, Rahlia	12
Private Counselor - Kovach, John	12
The Fountains Senior Rental Community	12
Brevard Community College WENDI Success Center	12
Behavioral Medicine Program-Getting Well	11
Boys & Girls Club of America-Titusville	11
CATCH of Brevard-Pediatric Primary Care	11
Center for Disease Control and Prevention	11
Devereux Day School	11
Brevard Job Link Clothing Donations	11
Epilepsy Association of Central Florida	11
Florida Department of Health Family HealthLine	11
Hepatitis and Liver Disease National Hotline	11
Home At Last Adoption Agency, Inc.	11
Keys to Life Counseling, North	11
Palm Bay High School	11
Palm Bay Public Library	11
Town of Indialantic Police Department	11
Private Counselor - Kline, Sharon	11
Private Counselor - Singer, Bill	11
Support Group-Parents without Rights	11
Survivors of Suicide	11
Titusville Community Advocate	11
Brevard County School Board-GED Program	10
Salvation Army Christmas Program, North Brevard	10
North Brevard Charities Sharing Center Clothing Assistance	10
Brevard Job Link Joshua's Closet Clothing Program, Cocoa	10
Community Home Services	10
Crosswinds Youth Services, Inc.	10
FloridaDepartment of Elder Affairs	10
Discovery Elementary School	10
Episcopal Counseling Center, Titusville	10
Eyecare America	10
Florida HIV/AIDS Hotline	10
Franklin T. DeGroot Memorial Library	10
Friends at Home	10

***Helpline Referrals Sorted By Number***

<b>Program Name</b>	<b># of Referrals</b>
Indian Harbour Beach Tag Agency	10
Long Term Care Ombudsman Council	10
National Alliance for the Mentally Ill, South Brevard Chapter	10
North Brevard Senior Center, Inc.	10
PREVENT! - C.A.R.E.	10
Shoes for the Needy	10
SPCA of North Brevard, Inc.	10
Sunshine Service	10
Support Group-Divorce Recovery (Suntree)	10
Take Stock in Children	10
The Family Source of Florida-Thrift Store	10
US Junior Senator Mel Martinez	10
Brevard County Voter Registration Office, Viera	10
Adult Attention Deficit Disorder Self Help Group	9
Brevard Community College, Titusville Campus -	9
Brevard County Mosquito Control, Central	9
Brevard Literacy Program	9
Children's Advocacy Center of Brevard	9
Children's Medical Services Network	9
Coalition for Hungry and Homeless of Brevard	9
Cocoa Beach Public Library	9
Salvation Army Nonperishable Food Donations, Central Brevard	9
Early Steps	9
City of Palm Bay Economic and Neighborhood Development	9
Environmental Protection Agency	9
Hibiscus Court	9
Merritt Island Public Library	9
Mobility Medical Corp.	9
Brevard County Parks and Recreation-North Area Operations	9
Private Counselor - Hagan, Thomas J.	9
Private Counselor - Stewart, Donald	9
Seventh-Day Adventist Church	9
Sexual Addictions Support Group	9
Florida State Representative - District 30	9
Support Group-CHADD-Parents of Children with Attention Deficit Disorder	9
Support Group-Disabilities	9
Salvation Army Thanksgiving Program, North	9
Veteran's Hospital	9
Wuesthoff Brevard Homecare	9
AARP Tax Aide Preparation Assistance-Indian Harbour Beach	8
Adult Children of Alcoholics	8
Alligator Hotline	8
Apple Corp - School Volunteer Program	8
B.R.A.V.E. Volunteer & Internship Program	8
Blood Bank, Titusville	8
Boys Town Nat'l Hotline & Residential Facilities	8
Brain Injury Association of Florida, Inc.	8
Brevard County Health Dept. - Medical Records, Central	8
Brevard County Manager's Office	8
Brevard County School Board-Dist.5	8
Bright Star Center for Grieving Children	8
Cape Canaveral Public Library	8

***Helpline Referrals Sorted By Number***

<b>Program Name</b>	<b># of Referrals</b>
Children's Home Society - Crisis Screening	8
Rockledge City Hall	8
Compassionate Management Care, Inc.	8
South Brevard Sharing Center Material Goods Donations, Palm Bay	8
Eau Gallie Public Library	8
Florida Park Patrol	8
Golfview Elementary	8
Hacienda Girl's Ranch	8
Hospice of St. Francis	8
Joe's Club-North	8
National Alliance for the Mentally Ill, National Office	8
Nineline - Hotline	8
Palm Bay Elementary School	8
Brevard Community College Parenting Skills Program	8
City of Palm Bay Parks Operations	8
Private Counselor - Stevens, Charles	8
Salvation Army-South	8
Shared Cost Program	8
Shriners, Crippled Children	8
Soil & Water Conservation	8
Brevard County State Attorney Office, Titusville	8
Support Group-Hepatitis	8
The Embers - Alzheimer's Adult Day Care &	8
The Foundation Fighting Blindness	8
United Way of Brevard County	8
Wuesthoff Assisted Living at IRCC	8
Autumn House	7
Bethesda Baptist Retirement Home	7
Board of County Commissioners-Dist.5	7
Boys & Girls Club of America-Melbourne	7
Boys & Girls Club of America-Palm Bay, Riviera Elementary School	7
Brevard County Contractor Licensing	7
Brevard County EEO & ADA	7
Brevard County Health Dept. - Immunization Records, South	7
Brevard County Natural Resource Management	7
Carolina Care ALF	7
Catalina Gardens	7
Children's Interagency Program	7
City of Satellite Beach Animal Control	7
Consumer Debt Counselors	7
Family Counseling Center of Brevard, Inc.	7
FBI - Federal Bureau of Investigation	7
Florida Dog Guides for the Deaf, Inc.	7
Harry T. & Harriette V. Moore Memorial Park	7
Levermore Psychological Services, P.A.	7
Neighbors Helping Neighbors	7
Nine to Five - Nat'l Job Problems Hotline	7
North Animal Care Center	7
Florida Department of Corrections Office of Family Services	7
City of Sebastian Police Department	7
Post Office-Cape Canaveral	7
Post Office-Rockledge	7

**Helpline Referrals Sorted By Number**

<b>Program Name</b>	<b># of Referrals</b>
Private Counselor - Mortensen, Margaret	7
Sabal Elementary School	7
Sexual Assault Victim Services Victim Support Group	7
Senior Community Service Employment Program, Titusville	7
Brevard County State Attorney	7
Substance Abuse Family Education (SAFE)	7
Support Group-Asperger Syndrome	7
Support Group-Depression/Anxiety/Panic	7
Support Group-Discovery Group (A Coming Out Group)	7
Support Group-Divorce Recovery (Ministry)	7
Support Group-Tobacco Free For Life	7
United Cerebral Palsy of Central Florida	7
Victim Compensation	7
Water Connection Information	7
Wickham Park Campground	7
Bayside High School	6
Brevard Assoc. of Family & Community Educators	6
Brevard County Community Action Agency	6
Brevard County Community Action Agency-Cocoa	6
Brevard County Health Dept. - Medical Records, North	6
Brevard County Medical Examiner's Office	6
Brevard County Moms	6
Brevard County Public Works Dept.	6
Care Entree	6
Caregiver Education & Resource Program	6
Catholic Charities Adoption	6
Chamber of Commerce, Titusville	6
Cocoa Beach City Hall	6
Commissioner of Education	6
Community Emergency Response Team Program	6
Community Legal Services of Mid-Florida	6
Country Acres Children's Home	6
Crosswinds Brevard Job Link Youth Services	6
Dr. Martin Luther King, Jr. Library	6
Endeavor Elementary School	6
E-PASS - Orange County Transportation Office	6
Federal Information Center	6
Mims/Scottsmoor Fire Department	6
Florida Fish & Wildlife Conservation Commission	6
Freedom from Smoking Clinics (HRMC)	6
Health South Sea Pines Rehabilitation Hospital	6
Intensive Residential Treatment Center	6
Intervention Services Inc.	6
Jupiter Elementary School	6
Myfloridalicense.com	6
National Fatherhood Initiative	6
NHC Place-Merritt Island	6
Salvation Army-North/Central	6
Senior Santa	6
Florida State Representative - District 29	6
Stone Middle School	6
Support Group-Addictions (Aftercare)	6

***Helpline Referrals Sorted By Number***

<b>Program Name</b>	<b># of Referrals</b>
Support Group-Caregiver (Brevard Alzheimer's Foundation)	6
Toughlove International	6
TRIAD	6
Veterans of Foreign Wars Post 4206	6
Water Conservation - City of Melbourne	6
American Kidney Fund, Inc.	5
Asthma and Allergy Foundation of America	5
Board of County Commissioners-Dist.1	5
Brevard County Drug Court Program	5
Brevard County Health Dept. - STD Information	5
Brevard County Health Dept. -Teen Clinic, North	5
Brevard County Road & Bridge Administration	5
Brevard County School Board-Dist.1	5
Brevard Library Foundation	5
Candlelighters of Brevard	5
Career Guidance	5
Childbirth Enhancement Foundation	5
Children's Home Society - Multi-Disciplinary Team	5
Circles of Care - Psychiatric Services, Titusville	5
Crosswinds Intensive Delinquency Diversion	5
Elms	5
English as a Second Language	5
Fathers for Equal Rights	5
City of West Melbourne Fire Department	5
Town of Indialantic Fire Department	5
Gamblers Anonymous/GamAnon	5
Institute for Business Training & Community	5
Medicare Fraud Hotline	5
OPEN DOOR Social Services of Florida, Inc.	5
Brevard County Parks & Recreation Department Disabilities Program, South Area	5
Patrick Air Force Base	5
Pressing Onward Ministry	5
PREVENT! - Adolescent Counseling-"Resist"	5
Private Counselor - Gay, Jodie Scott	5
Private Counselor - LaMacchia, Richard	5
Private Counselor - Lampley, Beverly	5
Private Counselor - McClain, Richard	5
Quality Lifestyles-East Oaks	5
Rockledge High School	5
Central Florida Community Development Corp. Small Business Development	5
Social Security Fraud Hotline	5
Florida State Representative - District 32	5
Support Group-Families Exploring Down Syndrome	5
Support Group-Fibromyalgia/Fibro Friends	5
Support Group-Grieving Children Services	5
Support Group-VICTIMS NO MORE!	5
The Family Learning Program	5
The Leukemia & Lymphoma Society - Patient Aid	5
TRIAD - North Brevard	5
TV Converter Box Coupon Program	5
VITAS Innovative Hospice Care of Brevard	5
AARP - Foundation/SC SEP	4

***Helpline Referrals Sorted By Number***

<b>Program Name</b>	<b># of Referrals</b>
Agricultural Co-op Extension Service-Production	4
American Cancer Society	4
Arbors at Melbourne	4
Brevard County Parks & Recreation Before/After School Program-Funseekers, South Brev	4
Binky Patrol	4
Board of County Commissioners-Dist.2	4
Brevard County Housing and Human Services	4
Brevard County Mosquito Control, North	4
Brevard County School Board-Dist.4	4
Brevard County Storm Water Utility	4
Browning's Diabetes Management	4
Buena Vida Estates	4
City of Rockledge Building Department	4
Canine Companions for Independence	4
Child Find-Florida Diagnostic and Learning Resources Center	4
West Melbourne City Hall	4
Brevard Job Link Joshua's Closet Clothing Program, Titusville	4
Coastal Benefits Planning Project	4
Consumer Education & Business Self-Regulation	4
Counseling - Discovery Institute, PA.	4
Crosswinds Foster Care Program	4
Crosswinds Rainwater Center for Girls	4
Dawn Manor	4
Day Care Provider Inspection Information	4
Florida Department of Juvenile Justice	4
Florida Department of Juvenile Probation	4
Eau Gallie Civic Center	4
Space Coast Marine Institute Educational/Mental Health/Rehabilitative/Youth Services	4
Center for Drug Free Living Family Enrichment Program	4
City of Cocoa Beach Fire Department	4
Florida Department of Health Website	4
Guardian Ad Litem Program	4
Harbor Place	4
Healthy Start Coalition of Brevard County,	4
Kiwanis Island Park	4
Make a Difference Day Weekend	4
Make A Wish Foundation of Central Florida	4
Melbourne Auditorium	4
Melbourne High School	4
Salvation Army Missing Persons Info, Central Brevard	4
Multiple Sclerosis Asso. of America	4
NAACP - Nat'l Asso. for Advancement of Colored People	4
Older American's Act Disaster Recovery Program	4
Overeaters Anonymous, South	4
PAL - Titusville Police Athletic League	4
Brevard County Parks and Recreation-Merritt Island/Beaches	4
Patrick Air Force Base Retiree Activities Office	4
Port Malabar Elementary School	4
Port St. John Public Library	4
Post Office-Indialantic	4
Post Office-Mims	4
Postpartum International	4

***Helpline Referrals Sorted By Number***

<b>Program Name</b>	<b># of Referrals</b>
Prescriptions (Cystic Fibrosis Pharmacy)	4
PREVENT! - "Family Ties"	4
PREVENT! - "SAFE"	4
PREVENT! - HIV/AIDS Prevention & Edu Outreach	4
PREVENT! of Brevard	4
Private Counselor - Banks, Sara Lynn	4
Private Counselor - Digeronimo, Diane	4
Private Counselor - Guidera, Thomas F.	4
Private Counselor - Kromash, Sharon	4
Private Counselor - Masciale, Jean	4
Private Counselor - Paulillo, Barbara, Psy.D.	4
Protect Our Children, Inc.	4
Florida Public Service Commission	4
City of Rockledge Public Works Department	4
Quality Lifestyles-Pinetrees ALF	4
River Landings, Inc.	4
Riviera Elementary School	4
Roy Allen Elementary School	4
Sebastian River Medical Center	4
Senior Community Service Employment Program, Florida	4
South Brevard Sharing Center-Palm Bay	4
Space Coast Development Commission	4
SunnySide Homes of Rockledge	4
Support Group-Addictions (Christ-Centered)	4
Support Group-Brevard County Stroke Club	4
Support Group-Chemical Dependency Anonymous	4
Support Group-Head/Brain Injury (Heads Up)	4
Support Group-HIV/AIDS Outreach Education	4
Support Group-New Parents (After the Stork)	4
Support Group-Parents of Teens (Women's	4
Support Group-Parkinson's Disease	4
Pointman Ministries Vietnam Veterans Support Group	4
The Trevor Helpline	4
Titusville High School	4
University Park Elementary School	4
Veteran's Outpatient Clinic, Orlando	4
Women's Army Corps Veterans Association	4
Wuesthoff Progressive Care Center	4
A. Max Brewer Memorial Law Library (Brvd. Cty.	3
AARP Tax Aide Preparation Assistance-Satellite Beach	3
Agape Community Church	3
Alterra Sterling House of West Melbourne I	3
American Red Cross/PAFB	3
Andrew Jackson Middle School	3
Family Counseling Center Batterers' Intervention Program	3
Blood Bank, Cocoa Beach	3
Board of County Commissioners-Dist.3	3
Boy Scouts of America, Central Florida Council	3
Brevard Community College	3
Brevard County Health Department	3
Brevard County Health Dept. - S.W.A.T.	3
Brevard County Parks & Recreation, South-Mainland	3

***Helpline Referrals Sorted By Number***

<b>Program Name</b>	<b># of Referrals</b>
Brevard County Public Safety Department	3
Brevard County Sheriff's Office Crime Prevention Unit	3
Cambridge Elementary School	3
Catholic Charities	3
Christ Aid Ministry for Family Restoration	3
Christian Pastoral Counseling	3
Circuit Court Judge, Jack Grisbaum	3
Cape Canaveral City Hall	3
Indianapolis City Hall	3
City of Melbourne Planning and Economic	3
City of Rockledge	3
Commission on Status of Women	3
Congregations for Community Action	3
Crippled Children's Aid Society	3
Crohn's & Colitis Foundation of America	3
Crosswinds Project Safe Place	3
Croton Elementary School	3
Devereux-Center for Developmental Disabilities	3
Brevard County Parks & Recreation Disabilities Program	3
Salvation Army Monetary Donations, Central Brevard	3
Environmentally Endangered Lands Program	3
EYA Hi-Five East Coast Early Intervention	3
Fairglen Elementary School	3
Merritt Island Fire Department	3
Florida AIDS Action	3
Florida Fish and Wildlife Conservation	3
Florida Today	3
Freedom 7 Community Center	3
Gibson Gymnasium and Field	3
Hans Christian Andersen Elementary School	3
Health First Pediatric Rehab, South	3
Federal Trade Commission Identity Theft Hotline	3
Joe's Club-South	3
League of Women Voters of the Space Coast	3
Lupus Foundation of America	3
Mandatory Divorce Classes	3
Maxim Healthcare Services	3
Medical Security Program (MHACF)	3
Melbourne Kidney Center, Inc.	3
Melbourne Speech Clinic	3
National Down Syndrome Society	3
National Highway Traffic Safety Administration	3
National Institute of Mental Health	3
Northwind Ministries	3
Federal Occupational Safety & Health Administration	3
Overeaters Anonymous, Central	3
PAL - West Melbourne Police Department	3
Patient Services	3
Pfizer Share Card Program	3
Pleasant Home	3
Post Office-Titusville (Astronaut Trail)	3
Post Office-Titusville (Indian River City)	3

***Helpline Referrals Sorted By Number***

<b>Program Name</b>	<b># of Referrals</b>
Pregnancy Counseling (Catholic Charities)	3
Private Counselor - Peffer, Claire	3
Private Counselor - Rochelle, Laurie	3
Private Counselor - Williamson, Jeffery	3
PSA Kids Medical Club	3
Recovery Inc., Melbourne	3
Regional Small Business Dev Center (Brevard	3
Respiratory Therapy, Home Infusion Therapy, &	3
Riverview Retirement Center	3
Samaritans	3
Satellite Beach Public Library	3
Sexual Assault Victim Services Information	3
Seniors vs Crime	3
Smiles and Special Care	3
South Brevard Sharing Center-Melbourne	3
Space Coast Therapy Dogs	3
Support Group-Addictions (Relapse Prevention)	3
Support Group-Adults with Diabetes	3
Support Group-Alzheimer's (Autumn House)	3
Support Group-Debtors Anonymous	3
Support Group-Diabetes	3
Support Group-Post Abortion	3
Support Group-Sexual Abuse	3
Support Group-Sexual Assault Survivors	3
Support Group-Survivors of Homicide	3
U.S. Coast Guard	3
University of Central Florida, Brevard Campus	3
Village Oaks at Melbourne	3
Women Dementia Caregiver Support Groups	3
Work First Plus	3
4-H Program, Melbourne	2
Act Center, Inc. -Melbourne	2
Agricultural Co-op Extension Service -Horticulture	2
Alterra Sterling House of West Melbourne II	2
American Liver Foundation	2
Americorps	2
Arthritis Foundation	2
Astronaut High School	2
Atlantis Elementary School	2
Audubon Elementary School	2
Bell South	2
Brevard Board of County Commissioners	2
Brevard Center for Drug Free Living	2
Brevard County Crime Prevention	2
Brevard County Health Dept. - Medical Records, South	2
Brevard County Health Dept. - STD Reporting	2
Brevard County Office of Human Resources	2
Brevard Museum of Art & Science, Inc.	2
Browning's Pharmacy and Health Care	2
Buena Vida Assisted Living, Inc.	2
City of Palm Bay Building Permits	2
Bureau of Alcohol, Tobacco & Firearms, Tampa Field Division	2

***Helpline Referrals Sorted By Number***

<b>Program Name</b>	<b># of Referrals</b>
Canaveral Port Authority-Dist. 1	2
Canaveral Port Authority-Dist. 5	2
Central Middle School	2
Chamber of Commerce	2
Children's Domestic Violence Support Group	2
Children's Services Council	2
Christa McAuliffe Elementary School	2
Christian Conciliation Service of Brevard	2
Satellite Beach City Hall	2
City of Cocoa	2
City of Palm Bay	2
Community Women's Club of Cocoa	2
Crime Insurance-National Hotline	2
DCF Economic Services/ACCESS Florida - South	2
Department of Business and Professional Regulation	2
Devereux-Outpatient Services	2
Devereux-Therapeutic Foster Care	2
Discussion Group-Temple Talkers	2
Salvation Army Donations, North Brevard	2
Salvation Army Nonperishable Food Donations, South Brevard	2
Eau Gallie High School	2
Enterprise ADT	2
Epilepsy Foundation of America	2
Family Resource Center	2
City of Satellite Beach Fire Department	2
Florida Council on Compulsive Gambling	2
Foundation of the American Academy of Ophthalmology-Eyecare	2
Founders Forum	2
Gardendale Elementary School	2
Girl Scouts of Citrus Council	2
Harbor City Elementary School	2
Harry T. & Harriette V. Moore Cultural Center	2
Head Start Grandparents	2
Health First Pediatric Rehab, North	2
Help! Column - Florida Today	2
Herbert Hoover Middle School	2
House of Hope	2
Jimmie Smith Cottage Transitional Living	2
Joe Lee Smith Park	2
Kennedy Space Center Visitors Center	2
La Leche League	2
Literacy Program (Brevard County Library)	2
Marine Resources Council	2
Melbourne Beach Public Library	2
Merritt Island High School	2
Merritt Island National Wildlife Refuge	2
Milestones Community Charter School	2
Mims/Scottsmoor Public Library	2
North Brevard Rehabilitation Center	2
City of Melbourne Occupational Licenses	2
Odyssey Charter School	2
Brevard County Schools Office for Students with Disabilities	2

***Helpline Referrals Sorted By Number***

<b>Program Name</b>	<b># of Referrals</b>
Our House ALF, Inc.	2
PAL - Brevard County Sheriff's Office	2
PAL - Satellite Beach Police Department	2
Patrick Air Force Base Family Support Center	2
Post Office-Cocoa Beach	2
Preindependent Living Group Home (Alternate	2
PREVENT! - Clearlake Middle School-"Choices"	2
PREVENT! - Tobacco Education Program- "It's	2
Program for Independent Living (BAAB)	2
Project Connect (Community Inclusion	2
Protective Services, Family Builders	2
Quality Lifestyles-West Oaks ALF	2
RAINN (Rape Abuse & Incest National Network)	2
Recovery Inc., Cocoa Group	2
Riverview Elementary School	2
Road to Recovery (American Cancer Society)	2
Rockledge Baptist	2
Satellite High School	2
Second Harvest Food Bank of Central Florida,	2
Shepherd's Center of Melbourne	2
Sherwood Elementary School	2
SHIP-State Health Insurance Assistance Program	2
Silver Pines	2
Social Security Admin (Main Office)	2
South Lake Elementary School	2
Space Coast Early Intervention Center	2
St. Mary's Helping Hands	2
Support Group-Adult Caregivers of Sexually Abused Children	2
Support Group-Alzheimer's and Dementia	2
Support Group-Cancer (Friend to Friend)	2
Support Group-Diabetes (Youth, Family & Children)	2
Support Group-Easter Seals Stroke Club	2
Support Group-Parenting (Creepers and Crawlers)	2
Support Group-Pulmonary Disease (Breathing Buddies)	2
Support Group-Sudden Infant Death Syndrome	2
Talking Books/Homebound Services	2
Bright Star Center for Children & Families	2
Center for Grieving Children	2
The Leukemia & Lymphoma Society	2
The Place at Merritt Island	2
United Cerebral Palsy Child Development Center (East Orange Center)	2
Vehicle Modification	2
Veterans of Foreign Wars Post 4536	2
Volunteers of America of Florida	2
Waiting Doesn't Hurt, Inc. and Parent University	2
Weight Watchers	2
West Melbourne Public Library	2
Wickham Park Senior Center	2
YMCA of Brevard County	2
Your Florida Family	2
AARP Tax Aide Preparation Assistance-Port St. John	1
Alpha Pregnancy Center	1

***Helpline Referrals Sorted By Number***

<b>Program Name</b>	<b># of Referrals</b>
Amanda's Enriched ALF, Inc.	1
Angel Tree Project	1
Assisted Living Facilities	1
Assistive Technology Act Projects	1
Banana River Wayside Park	1
Birth Moms	1
Blanton Park	1
Braille/Talking Books	1
Brevard Alzheimer's Foundation, Inc.	1
Brevard Association of Human Services (BAHS)	1
Brevard County Clerk of Court	1
Brevard County Cooperative Extension Service	1
Brevard County Health Dept. - TB	1
Brevard County Impact Fees	1
Brevard County Land Development Code	1
Brevard County Pretrial Diversion	1
Brevard County Pretrial Release	1
Brevard County School Board	1
Brevard County School Board-Dist.3	1
Brevard County Sheriff's Office Camp Chance	1
Brevard Cultural Alliance, Inc.	1
Brevard Family of Housing	1
Brevard Group Treatment Home	1
Brevard Porcelain Artists	1
Brevard Workforce Development Board	1
Brevard Youth Orchestra	1
Canaveral Port Authority	1
Cancer Care Centers of Brevard Foundation	1
Canova Beach Park	1
Cape View Elementary School	1
Carnegie Gardens Nursing Center	1
CCC Physical Therapy Center-Arthritis Pool	1
Challenger 7 Elementary School	1
Child Find - Brevard County School Board	1
Child Find of America, Inc	1
Circuit Court Judge, Bruce Jacobus	1
Circuit Court Judge, Charles M. Holcomb	1
Circuit Court Judge, Kerry Evander	1
Circuit Court Judge, Vincent Thorpy	1
Indian Harbour Beach City Hall	1
Melbourne Beach City Hall	1
Palm Shores City Hall	1
Clearlake Middle School	1
Clinical Research	1
Cocoa High School	1
Cocoa Village Playhouse	1
Cocoa West Recreation Complex	1
College Leadership Brevard	1
Columbia Elementary School	1
Community Development & Housing, City of	1
Compassion National Children's Foundation	1
Congregation Nurse Program	1

***Helpline Referrals Sorted By Number***

<b>Program Name</b>	<b># of Referrals</b>
Coquina Elementary School	1
Holy Name of Jesus Catholic Church Counseling Center	1
Family Counseling Center Counterattack Program	1
County Court Judge, A B Majeed	1
County Court Judge, Cathleen Clarke	1
Florida Department of Corrections	1
Florida Department of Health	1
Florida Department of Juvenile Justice	1
Florida Department of Motor Vehicles and Highway	1
Devereux Youth & Family Counseling Center	1
Devereux-Residential Treatment Center-Orlando	1
Devereux-Transitional Living Center	1
Division of Consumer Services	1
Florida Department of Juvenile Justice, North Brevard Office	1
Salvation Army Monetary Donations, South Brevard	1
Salvation Army Nonperishable Food Donations, North Brevard	1
Dr W J Creel Elementary School	1
Drug Court; Brevard County	1
Dunn Airpark Soccer Fields	1
American Cancer Society Education Group-Man to Man	1
Elms II	1
Endeavor Academy	1
Enterprise Elementary School	1
Family Care Medical Supply	1
Florida Department of Education Scholarship Program for Students with Disabilities	1
FEMA Travel Trailers	1
Florida Respite Coalition	1
Florida Tech Community Psychological Services	1
Florida Wildlife Hospital	1
Fox Lake Park	1
Golden Care Living Centers	1
Goodwill Industries-Thrift Store-Merritt Island	1
Goodwill Industries-Thrift Store-Rockledge	1
Hacienda Foster Care Program	1
Health First Pediatric Rehab, Central	1
Health Matters Rehabilitation Center	1
Henegar Center for the Arts	1
HIV/AIDS Treatment Info Serv (ATIS)	1
Home Instead Senior Care	1
Homeownership Preservation Foundation	1
HorseSisters Equine Assisted Therapy	1
Human Services Associates, Inc.	1
Hurricane Gustav Services	1
Hurricane Ike Services	1
Indialantic Elementary School	1
Insurance Commissioner	1
International Traveler's Hotline	1
Lake Washington Park	1
Lauren's Light	1
Life-Skills Support Center	1
Links of Hope	1
Loaves and Fishes Soup Kitchen	1

***Helpline Referrals Sorted By Number***

<b>Program Name</b>	<b># of Referrals</b>
Lockmar Elementary School	1
Locks of Love	1
Longleaf Elementary School	1
Lori Wilson Park	1
Lyndon B Johnson Junior High School/Middle	1
MADD - Mothers Against Drunk Driving	1
Mantee Elementary School	1
March of Dimes - Chain Reaction	1
March of Dimes-Prenatal Care Education	1
Mila Elementary School	1
Mom Care	1
Muscular Dystrophy Association, Inc.	1
National Center for Missing & Exploited Children	1
National Flood Insurance	1
National Technical Association	1
Oakpark Elementary School	1
Outward Bound	1
Overeaters Anonymous, North	1
Overeaters Anonymous-Hotline	1
Brevard County Parks & Recreation Department Disabilities ProgramCentral Area	1
Parrish Sports Medicine-Pt. St. John	1
Patient Assistance Program	1
Patrick Air Force Base Family Advocacy Program	1
Pinewood Elementary School	1
Poison Information Center	1
Fellsmere Police Department	1
City of Vero Beach Police Department	1
Post Office-Cocoa Village	1
Post Office-Sharpes	1
Private Counselor - Riebe, Ann	1
Private Counselor - Seiler, Kim	1
Private Counselor - Wilborn, Katherine	1
Probation and Community Corrections	1
Project Response	1
Public Defender	1
Quality Lifestyles-South Oaks ALF	1
Quality Lifestyles-Whispering Oaks	1
Ralph M Williams Jr Elementary School	1
Ronald McNair Magnet School	1
Sand Point Senior Living	1
Scottsmoor Landing	1
Sea Grant/Marine Program (Agricultural Coop	1
Service Corps of Retired Executives-South	1
Sharpes Community Center	1
Sherwood Park	1
Sickle Cell Disease Association of America	1
Sleep Disorders (AWAKE)	1
South Brevard Mothers of Multiples Support	1
Southwest Middle School	1
Space Coast Pops	1
Specialized Therapeutic Foster Care (Alternate	1
Sunrise Elementary School	1

***Helpline Referrals Sorted By Number***

<b>Program Name</b>	<b># of Referrals</b>
Suntree/Viera Public Library	1
Support Group-ALS	1
Support Group-Cancer (Brain Tumor)	1
Support Group-Cancer (Positive Attitudes)	1
Support Group-Cardiac (North Brevard)	1
Support Group-Diabetes "Insulin Pump Group"	1
Support Group-Diabetes (Just Us)	1
Support Group-Family-Leukemia & Lymphoma	1
Support Group-Graves Disease	1
Support Group-Widows & Widowers, Wuesthoff Brevard Hospice	1
Support Group-Lesbian	1
Support Group-New Moms (Parent Connection)	1
Support Group-Obsessive/Compulsive Anonymous	1
Support Group-Parents of Gifted Children	1
Support Group-Schizophrenia	1
Support Group-Take Off Pounds Sensibly (TOPS)	1
Support Group-The Leukemia & Lymphoma Society	1
Volunteers of America Training, Education & Employment/Vocational Rehabilitation Program	1
Center for Drug Free Living	1
The DOCK	1
The Eric Stack Julie Dean Memorial Foundation	1
The Scribblers	1
Tourette Syndrome Association-FL State Chapter	1
Transparenting (Family Counseling Center)	1
Trauma Scene Clean-Up of Florida, Inc.	1
Tropical Elementary School	1
U.S. Administration on Aging	1
United States Postal Service	1
Veteran's Administration Outpatient	1
Veteran's Affair Regional Loan Center	1
Visiting Angels	1
Water Companies	1
West Nile Virus (Brevard County Health	1
Westside Elementary School	1
World of Faith: DCF ACCESS Center	1
Youth Leadership Brevard	1
	<b>83,175</b>
	<b>1,330</b>
	<b>1,574</b>
	<b>84%</b>

# WHAT

## programs & services were callers referred to?

### Helpline Referrals Sorted By Name of Organization

<b>Program Name</b>	<b># of Referrals</b>
411	721
911	31
2-1-1 Community Resources	798
2-1-1 Helpline	176
2-1-1 Online Database	22
4-H Program, Melbourne	2
A. Max Brewer Memorial Law Library (Brvd. Cty.	3
AARP - Foundation/SC SEP	42
AARP - Foundation/SC SEP	4
AARP Tax Aide Preparation	12
AARP Tax Aide Preparation Assistance-Cocoa	50
AARP Tax Aide Preparation Assistance-Indian Harbour Beach	8
AARP Tax Aide Preparation Assistance-Melbourne	62
AARP Tax Aide Preparation Assistance-Merritt	12
AARP Tax Aide Preparation Assistance-Palm Bay	51
AARP Tax Aide Preparation Assistance-Port St. John	1
AARP Tax Aide Preparation Assistance-Satellite Beach	3
Abuse Hotline	447
ACES - Association for Children for Enforcement of Child Support	67
ACLU (American Civil Liberties Union)	26
Act Center, Inc. -Melbourne	2
Act Center, Inc. -Titusville	47
Addictions Receiving Facility	41
Adult Attention Deficit Disorder Self Help Group	9
Adult Children of Alcoholics	8
Agape Community Church	3
Agency for Workforce Innovations	322
Agricultural Co-op Extension Service -Horticulture	2
Agricultural Co-op Extension Service-Production	4
AIDS Nat'l Hotline	13
Alanon/Alateen	38
Alcoholics Anonymous (AA)-Brevard Intergroup	219
Alligator Hotline	8
Alpha Pregnancy Center	1
Alternative Pregnancy Center	85
Alterra Sterling House of West Melbourne I	3
Alterra Sterling House of West Melbourne II	2
Alzheimer's Association	42
Amanda's Enriched ALF, Inc.	1
American Cancer Society	4
American Cancer Society Education Group-Man to Man	1
American Credit Counseling Service- Melbourne	53
American Diabetes Association	33
American Heart Association	39
American Kidney Fund, Inc.	5
American Liver Foundation	2

**Helpline Referrals Sorted By Name of Organization**

<b>Program Name</b>	<b># of Referrals</b>
American Red Cross	284
American Red Cross First Aid & Safety Classes	32
American Red Cross Militar/Veteran Assistance	13
American Red Cross/ Southeast Chapter	40
American Red Cross/PAFB	3
Americorps	2
AmeriTrans- Non Medical Stretcher	16
Andrew Jackson Middle School	3
Angel Flight Southeast	13
Angel Tree Project	1
Animal Services and Enforcement, Animal Care & Adoption Center, Melbourne	94
Animal Specialty Hospital/Animal Emerg. Clinic	14
Animals from the Ark Humane Society	30
Apple Corp - School Volunteer Program	8
Arbors at Melbourne	4
Arthritis Foundation	2
Assisted Living Facilities	1
Assistive Technology Act Projects	1
Asthma and Allergy Foundation of America	5
Astronaut High School	2
AT&T	137
Atlantis Elementary School	2
Attorney General, State of Florida	12
Audubon Elementary School	2
Autumn House	7
B.E.T.A. of Titusville, Inc.	52
B.O.A.T.	139
B.R.A.V.E. Volunteer & Internship Program	8
Banana River Wayside Park	1
Bayside High School	6
Behavioral Medicine Program-Getting Well	11
Bell South	2
Bethesda Baptist Retirement Home	7
Better Business Bureau of Central Florida	136
Big Brothers Big Sisters of Central Florida	23
Binky Patrol	4
Birth Moms	1
Birthright Cocoa Beach	32
Birthright Melbourne	65
Blanton Park	1
Blood Bank, Cocoa Beach	3
Blood Bank, Main Office (Rockledge)	12
Blood Bank, Melbourne	19
Blood Bank, Titusville	8
Board of County Commissioners-Dist.1	5
Board of County Commissioners-Dist.2	4
Board of County Commissioners-Dist.3	3
Board of County Commissioners-Dist.5	7
Boy Scouts of America, Central Florida Council	3
Boys & Girls Club of America-Melbourne	7
Boys & Girls Club of America-Palm Bay, Riviera Elementary School	7
Boys & Girls Club of America-Titusville	11

**Helpline Referrals Sorted By Name of Organization**

<b>Program Name</b>	<b># of Referrals</b>
Boys Town Nat'l Hotline & Residential Facilities	8
Braille/Talking Books	1
Brain Injury Association of Florida, Inc.	8
Brevard Achievement Center	48
Brevard Achievement Center Supported Living Program	27
Brevard Alzheimer's Foundation, Inc.	1
Brevard Assoc. of Family & Community Educators	6
Brevard Association for the Advancement of the Blind	20
Brevard Association of Human Services (BAHS)	1
Brevard Board of County Commissioners	2
Brevard Cares	158
Brevard Center for Drug Free Living	2
Brevard Community College	3
Brevard Community College Dental Hygiene Clinic	121
Brevard Community College Parenting Skills Program	8
Brevard Community College WENDI Success Center	12
Brevard Community College, Cocoa Campus -	22
Brevard Community College, Melbourne Campus -	21
Brevard Community College, Palm Bay Campus -	20
Brevard Community College, Titusville Campus -	9
Brevard Community Kitchen	16
Brevard County Alternative Community Service	29
Brevard County Animal Services and Enforcement	185
Brevard County Bar Association	110
Brevard County Building Code Compliance	26
Brevard County Clerk of Court	1
Brevard County Clerk of Court & Small Claims-Melbourne	209
Brevard County Clerk of Court & Small Claims-Titusville	79
Brevard County Clerk of Court & Small Claims-Viera	235
Brevard County Code Compliance Dept.	25
Brevard County Code Enforcement	63
Brevard County Community Action Agency	6
Brevard County Community Action Agency-Cocoa	6
Brevard County Community Supervision	49
Brevard County Contractor Licensing	7
Brevard County Cooperative Extension Service	1
Brevard County Courthouse	119
Brevard County Crime Prevention	2
Brevard County Detention Center-Sharpes	144
Brevard County Drug Court Program	5
Brevard County EEO & ADA	7
Brevard County Government Complex	28
Brevard County Health Department	3
Brevard County Health Dept. - All Appointments	531
Brevard County Health Dept. - EMBRACED Program	33
Brevard County Health Dept. - Environmental Consultant	96
Brevard County Health Dept. - Environmental Health	30
Brevard County Health Dept. - Epidemiology	13
Brevard County Health Dept. - Gateway Teen Clinic	13
Brevard County Health Dept. - HIV/AIDS Case Management	12
Brevard County Health Dept. - Immunization Outreach	29
Brevard County Health Dept. - Immunization Records, Central	14

**Helpline Referrals Sorted By Name of Organization**

<b>Program Name</b>	<b># of Referrals</b>
Brevard County Health Dept. - Immunization Records, North	14
Brevard County Health Dept. - Immunization Records, South	7
Brevard County Health Dept. - Intake Information, Central	104
Brevard County Health Dept. - Intake Information, North	64
Brevard County Health Dept. - Intake Information, South	35
Brevard County Health Dept. - Medical Records, Central	8
Brevard County Health Dept. - Medical Records, North	6
Brevard County Health Dept. - Medical Records, South	2
Brevard County Health Dept. - PATH Clinic	50
Brevard County Health Dept. - S.W.A.T.	3
Brevard County Health Dept. - STD Information	5
Brevard County Health Dept. - STD Reporting	2
Brevard County Health Dept. - TB	1
Brevard County Health Dept. - Vital Statistics	126
Brevard County Health Dept. - Volunteer Adult	169
Brevard County Health Dept. - WIC North	30
Brevard County Health Dept. - WIC South	70
Brevard County Health Dept. - WIC, Central	67
Brevard County Health Dept. -Teen Clinic, North	5
Brevard County Housing and Human Services	4
Brevard County Impact Fees	1
Brevard County Land Development Code	1
Brevard County Legal Aid, Inc.	1,196
Brevard County Manager's Office	8
Brevard County Medical Examiner's Office	6
Brevard County Medical Society	38
Brevard County Misdemeanor Probation	59
Brevard County Moms	6
Brevard County Mosquito Control, Central	9
Brevard County Mosquito Control, North	4
Brevard County Mosquito Control, South	13
Brevard County Natural Resource Management	7
Brevard County Office of Emergency Management	89
Brevard County Office of Human Resources	2
Brevard County Parks & Recreation Before/After School Program-Funseekers, South Bre	4
Brevard County Parks & Recreation Department Disabilities Program, South Area	5
Brevard County Parks & Recreation Department Disabilities Program, Central Area	1
Brevard County Parks & Recreation Disabilities Program	3
Brevard County Parks & Recreation, South-Mainland	3
Brevard County Parks and Recreation-Central Area Operations	15
Brevard County Parks and Recreation-Merritt Island/Beaches	4
Brevard County Parks and Recreation-North Area Operations	9
Brevard County Parks and Recreation-South Area Operations	32
Brevard County Pretrial Diversion	1
Brevard County Pretrial Release	1
Brevard County Property Appraiser	19
Brevard County Public Defender	48
Brevard County Public Safety Department	3
Brevard County Public Works Dept.	6
Brevard County Road & Bridge Administration	5
Brevard County Road & Travel Information	14
Brevard County School Board	103

**Helpline Referrals Sorted By Name of Organization**

<b>Program Name</b>	<b># of Referrals</b>
Brevard County School Board	1
Brevard County School Board-Dist.1	5
Brevard County School Board-Dist.3	1
Brevard County School Board-Dist.4	4
Brevard County School Board-Dist.5	8
Brevard County School Board-GED Program	10
Brevard County Schools Office for Students with Disabilities	2
Brevard County Sheriff's Office Camp Chance	1
Brevard County Sheriff's Office Crime Prevention Unit	3
Brevard County Sheriff's Office, Cape Canaveral Precinct	41
Brevard County Sheriff's Office, East Precinct	161
Brevard County Sheriff's Office, South Precinct	165
Brevard County Sheriff's Office, Titusville Precinct	85
Brevard County Sheriff's Office, West Precinct	40
Brevard County Solid Waste Management	84
Brevard County State Attorney	7
Brevard County State Attorney Office, Titusville	8
Brevard County State Attorney Office, Viera	47
Brevard County State Attorney's Office Elder Service Unit	18
Brevard County Storm Water Utility	4
Brevard County Supervisor of Elections	75
Brevard County Tax Collector	22
Brevard County Veterans Service Office	87
Brevard County Voter Registration Office, Melbourne	23
Brevard County Voter Registration Office, Merritt Island	15
Brevard County Voter Registration Office, Palm Bay	23
Brevard County Voter Registration Office, Titusville	14
Brevard County Voter Registration Office, Viera	10
Brevard County Water Resources Department	15
Brevard Cultural Alliance, Inc.	1
Brevard Family of Housing	1
Brevard Group Treatment Home	1
Brevard Health Alliance	21
Brevard Health Alliance (Mobile Unit)	32
Brevard Health Alliance-Central	337
Brevard Health Alliance-Cocoa	100
Brevard Health Alliance-Melbourne	335
Brevard Health Alliance-Palm Bay	196
Brevard Home Savers	77
Brevard Job Link - Cocoa	220
Brevard Job Link - Palm Bay	336
Brevard Job Link - Titusville	73
Brevard Job Link Clothing Donations	11
Brevard Job Link First Impressions-Clothing Assistance, Melbourne	13
Brevard Job Link Joshua's Closet Clothing Program, Cocoa	10
Brevard Job Link Joshua's Closet Clothing Program, Titusville	4
Brevard Library Foundation	5
Brevard Literacy Program	9
Brevard Long Term Recovery Coalition	16
Brevard Museum of Art & Science, Inc.	2
Brevard Porcelain Artists	1
Brevard Schools Foundation/School Supplies	38

**Helpline Referrals Sorted By Name of Organization**

<b>Program Name</b>	<b># of Referrals</b>
Brevard Workforce Development Board	1
Brevard Youth Orchestra	1
Brevard Zoo	14
Bridges, Inc. Rockledge	36
Bright Star Center for Children & Families	2
Bright Star Center for Grieving Children	8
Brighthouse- Call before you dig	18
Browning's Diabetes Management	4
Browning's Medical Equipment	39
Browning's Pharmacy and Health Care	2
Buena Vida Assisted Living, Inc.	2
Buena Vida Estates	4
Bureau of Alcohol, Tobacco & Firearms, Tampa Field Division	2
C.I.T.A.. Rescue Mission	415
Cambridge Elementary School	3
Canaveral Port Authority	1
Canaveral Port Authority-Dist. 1	2
Canaveral Port Authority-Dist. 5	2
Cancer Care Centers of Brevard Foundation	1
Cancer Care Foundation Support Group	22
Cancer Care, Inc.	26
Candlelighters of Brevard	5
Canine Companions for Independence	4
Canova Beach Park	1
Cape Canaveral City Hall	3
Cape Canaveral Public Library	8
Cape View Elementary School	1
Care Entree	6
Care Givers	76
Career Guidance	5
Caregiver Education & Resource Program	6
Carnegie Gardens Nursing Center	1
Carolina Care ALF	7
Catalina Gardens	7
CATCH of Brevard-Pediatric Primary Care	11
Catholic Charities	3
Catholic Charities Adoption	6
Catholic Charities Counseling	107
Catholic Charities Donations	24
Catholic Charities Family Emergency Assistance	1,383
Catholic Charities Material Goods Donations	34
CCC Physical Therapy Center-Arthritis Pool	1
Center for Disease Control and Prevention	11
Center for Drug Free Living	1
Center for Drug Free Living Family Enrichment Program	4
Center for Drug Free Living-Brevard Outpatient Center	254
Center for Grieving Children	2
Center for the Visually Impaired	44
Central Brevard Humane Society	36
Central Brevard Library (Cocoa)	24
Central Brevard Sharing Center Client Assistance Program	1,273
Central Brevard Sharing Center Clothing Assistance	41

**Helpline Referrals Sorted By Name of Organization**

<b>Program Name</b>	<b># of Referrals</b>
Central Brevard Sharing Center Community Kitchen	22
Central Brevard Sharing Center Food Pantry	103
Central Brevard Sharing Center Material Goods Donations	30
Central Brevard Sharing Center Medical Equipment Program	40
Central Brevard Sharing Center Prescription Assistance Program	51
Central Brevard Sharing Center Thanksgiving Program	27
Central District Dental Association	159
Central Florida Community Development Corp. Small Business Development	5
Central Florida Community Development First-Time Home Buyer's Program	15
Central Florida Legal Services	453
Central Florida Safety Council	77
Central Florida Treatment Center-Cocoa	168
Central Florida Treatment Center-Palm Bay	34
Central Middle School	2
Century Oaks	13
Challenger 7 Elementary School	1
Chamber of Commerce	2
Chamber of Commerce, Cocoa Beach Area	20
Chamber of Commerce, Melbourne-Palm Bay Area	39
Chamber of Commerce, Palm Bay	18
Chamber of Commerce, Titusville	6
Channel 6 - WKMG TV Consumer Reporter	38
Channel 9 - WFTV 9 Action Report	58
Child Care Association, Central	118
Child Care Association, North	71
Child Care Association, South	164
Child Find - Brevard County School Board	1
Child Find of America, Inc	1
Child Find-Florida Diagnostic and Learning Resources Center	4
Child Protection Team of Brevard	24
Child Support Enforcement (Dept. of Revenue)	397
Childbirth Enhancement Foundation	5
Children's Advocacy Center of Brevard	9
Children's Center	54
Children's Domestic Violence Support Group	2
Children's Home Society	14
Children's Home Society - Case Management	35
Children's Home Society - Crisis Screening	8
Children's Home Society - Intensive Crisis Counseling	12
Children's Home Society - Multi-Disciplinary Team	5
Children's Home Society Adoptions	14
Children's Interagency Program	7
Children's Medicaid	60
Children's Medical Services	41
Children's Medical Services Network	9
Children's Services Council	2
Christ Aid Ministry for Family Restoration	3
Christ Aid Ministry for Women and Children	51
Christa McAuliffe Elementary School	2
Christian Conciliation Service of Brevard	2
Christian Pastoral Counseling	3
Circles of Care	30

**Helpline Referrals Sorted By Name of Organization**

<b>Program Name</b>	<b># of Referrals</b>
Circles of Care - Child Crisis Stabilization	32
Circles of Care - Community Support	18
Circles of Care - Emergency Crisis Assessment	241
Circles of Care - Outpatient Counseling, Rockledge	92
Circles of Care - Outpatient Counseling, Titusville	47
Circles of Care - Outpatient Counseling, Melbourne	112
Circles of Care - Psychiatric Services, Melbourne	47
Circles of Care - Psychiatric Services, Rockledge	13
Circles of Care - Psychiatric Services, Titusville	5
Circles of Care - Twin Rivers Drug Treatment Center	436
Circuit Court Judge, Bruce Jacobus	1
Circuit Court Judge, Charles M. Holcomb	1
Circuit Court Judge, Jack Grisbaum	3
Circuit Court Judge, Kerry Evander	1
Circuit Court Judge, Vincent Thorpy	1
City of Cocoa	2
City of Cocoa - City Clerk	37
City of Cocoa - City Manager/Mayor's Office	20
City of Cocoa Beach Fire Department	4
City of Cocoa Beach Police Department	22
City of Cocoa Fire Department	22
City of Cocoa Police Department	143
City of Indian Harbour & Melbourne Beach Police Department	16
City of Melbourne Code Compliance	20
City of Melbourne Fire Department	27
City of Melbourne Housing and Community Development	253
City of Melbourne Occupational Licenses	2
City of Melbourne Planning and Economic	3
City of Melbourne Police Department	229
City of Palm Bay	2
City of Palm Bay Building Permits	2
City of Palm Bay Code Compliance	33
City of Palm Bay Community Development Center	61
City of Palm Bay Economic and Neighborhood Development	9
City of Palm Bay Fire Department	35
City of Palm Bay Occupational Licenses	12
City of Palm Bay Parks Operations	8
City of Palm Bay Police Department	222
City of Palm Bay Public Works Department	34
City of Rockledge	3
City of Rockledge Building Department	4
City of Rockledge Fire Department	13
City of Rockledge Police Department	41
City of Rockledge Public Works Department	4
City of Satellite Beach Animal Control	7
City of Satellite Beach Fire Department	2
City of Satellite Beach Police Department	17
City of Sebastian Police Department	7
City of Titusville Fire Department	16
City of Titusville Police Department	56
City of Vero Beach Police Department	1
City of West Melbourne Fire Department	5

**Helpline Referrals Sorted By Name of Organization**

<b>Program Name</b>	<b># of Referrals</b>
City of West Melbourne Police Department	23
Clearinghouse on Disabilities	63
Clearlake Middle School	1
Clinical Research	1
Coalition for Hungry and Homeless of Brevard	9
Coastal Ambulance	23
Coastal Benefits Planning Project	4
Cocoa Beach City Hall	6
Cocoa Beach Public Library	9
Cocoa City Hall	23
Cocoa High School	1
Cocoa Housing Authority	177
Cocoa Police Department Christmas Toys Program	54
Cocoa Village Playhouse	1
Cocoa West Recreation Complex	1
College Leadership Brevard	1
Columbia Elementary School	1
Comforts of Homecare-Melbourne	30
Comforts of Homecare-Titusville	12
Commission on Status of Women	3
Commissioner of Education	6
Community Action Team-Cocoa	5,554
Community Action Team-Titusville	646
Community Based Care of Brevard, Inc.	42
Community Care For The Elderly and Disabled	296
Community Development & Housing, City of	1
Community Emergency Response Team Program	6
Community Home Services	10
Community Housing Initiative, Inc.	64
Community Inclusion Facilitation (CIF)	12
Community Legal Services of Mid-Florida	6
Community Medical Clinic, Titusville	60
Community of Hope, Inc.	236
Community Services Council - Program Administration	299
Community Services Council Senior Nutrition Meals on Wheels Program	140
Community Services Council Seniors Assistance Program	347
Community Services Council Seniors at Lunch	23
Community Treatment Center	372
Community Treatment Center Inc.	129
Community Treatment Center Outpatient Substance Abuse Treatment Services, Central Brevard	63
Community Treatment Center Outpatient Substance Abuse Treatment Services, North Brevard	47
Community Treatment Center Outpatient Substance Abuse Treatment Services, South Brevard	23
Community Women's Club of Cocoa	2
Compassion National Children's Foundation	1
Compassionate Management Care, Inc.	8
Congregation Nurse Program	1
Congregations for Community Action	3
Consumer Credit Counseling Service of Brevard	115
Consumer Debt Counselors	7
Consumer Education & Business Self-Regulation	4
Coquina Elementary School	1
Counseling - Discovery Institute, PA.	4

**Helpline Referrals Sorted By Name of Organization**

<b>Program Name</b>	<b># of Referrals</b>
Country Acres Children's Home	6
County Court Judge, A B Majeed	1
County Court Judge, Cathleen Clarke	1
Couples, Marriage and Family Counseling	23
Courtney Spring Village	20
Cover Florida Healthcare	34
Creative Care Center-Adult Day Care	12
Credit Bureaus	18
Crime Insurance-National Hotline	2
Crippled Children's Aid Society	3
Crisis, Helpline & Information & Referral Programs outside of Brevard County	1,289
Crohn's & Colitis Foundation of America	3
Crosswinds Brevard Job Link Youth Services	6
Crosswinds Community Counseling	55
Crosswinds Foster Care Program	4
Crosswinds Intensive Delinquency Diversion	5
Crosswinds Juvenile Assessment Center	15
Crosswinds Project Safe Place	3
Crosswinds Rainwater Center for Girls	4
Crosswinds Transitional Living Program	25
Crosswinds Youth Services Runaway and Youth Crisis Shelter	52
Crosswinds Youth Services, Inc.	10
Croton Elementary School	3
Daily Bread	156
Dawn Manor	4
Day Care Provider Inspection Information	4
DCF Adult Services Program	112
DCF Economic Services/ACCESS Florida - South	2
DCF Economic Services/ACCESS Florida -North &	1,942
DCF-Consumer Complaint Line	86
Dental Society	281
Department of Business and Professional Regulation	2
Devereux Day School	11
Devereux Treatment Network-Hospital	34
Devereux Youth & Family Counseling Center	1
Devereux-Center for Developmental Disabilities	3
Devereux-Outpatient Counseling Centers	18
Devereux-Outpatient Services	2
Devereux-Residential Treatment Center-Orlando	1
Devereux-Therapeutic Foster Care	2
Devereux-Transitional Living Center	1
Devereux-Youth & Family Counseling Services	107
Discovery Elementary School	10
Discussion Group-Temple Talkers	2
Division of Consumer Services	75
Division of Consumer Services	1
Dr W J Creel Elementary School	1
Dr. Martin Luther King, Jr. Library	6
Driver's License-North Melbourne	168
Driver's License-Titusville	64
Driving Programs	14
Drug Court; Brevard County	1

**Helpline Referrals Sorted By Name of Organization**

<b>Program Name</b>	<b># of Referrals</b>
Dunn Airpark Soccer Fields	1
Early Learning Coalition of Brevard County	53
Early Steps	9
East Central Florida Memory Disorder Clinic	22
East Coast Christian Center	326
East Coast Christian Center Thanksgiving Program	30
Easter Seal Society	19
Eau Gallie Civic Center	4
Eau Gallie High School	2
Eau Gallie Public Library	8
Eldercare Locator	51
Elms	5
Elms II	1
Emergency Financial Assistance for Housing Program	339
Endeavor Academy	1
Endeavor Elementary School	6
English as a Second Language	5
Enterprise ADT	2
Enterprise Elementary School	1
Environmental Protection Agency	9
Environmentally Endangered Lands Program	3
E-PASS - Orange County Transportation Office	6
Epilepsy Association of Central Florida	11
Epilepsy Foundation of America	2
Episcopal Counseling Center, Melbourne	38
Episcopal Counseling Center, Titusville	10
Equal Employment Opportunity Commission (EEOC)	18
EYA Hi-Five East Coast Early Intervention	3
Eyecare America	10
Fair Housing Continuum	21
Fairglen Elementary School	3
Family Care Medical Supply	1
Family Counseling Center Batterers' Intervention Program	3
Family Counseling Center Counterattack Program	1
Family Counseling Center of Brevard, Inc.	7
Family Counseling Center Substance Abuse Treatment Program	62
Family Counseling Center-Outpatient Counseling	525
Family Court Resource Assistance	3,681
Family Network on Disabilities of Florida, Inc.	13
Family Resource Center	2
Fathers for Equal Rights	5
FBI - Federal Bureau of Investigation	7
Federal Emergency Management Agency (FEMA)	445
Federal Information Center	6
Federal Occupational Safety & Health Administration	3
Federal Subsidized Housing	12
Federal Trade Commission Identity Theft Hotline	3
Feed My Sheep	52
Fellsmere Dental Clinic	69
Fellsmere Police Department	1
FEMA Travel Trailers	1
First Baptist Church Merritt Island	241

**Helpline Referrals Sorted By Name of Organization**

<b>Program Name</b>	<b># of Referrals</b>
Florida AIDS Action	3
Florida Council on Compulsive Gambling	2
Florida Department of Children and Families	44
Florida Department of Corrections Office of Family Services	7
Florida Department of Education Scholarship Program for Students with Disabilities	1
Florida Department of Health Family HealthLine	11
Florida Department of Health Website	4
Florida Department of Juvenile Justice	4
Florida Department of Juvenile Justice	1
Florida Department of Juvenile Justice, North Brevard Office	1
Florida Department of Juvenile Probation	4
Florida Department of Labor/Wage and Hour (State of	72
Florida Department of Motor Vehicles and Highway	1
Florida Dept. of Agriculture and Consumer Services	14
Florida Discount Drug Card	31
Florida Division of Blind Services	26
Florida Dog Guides for the Deaf, Inc.	7
Florida Domestic Violence Hotline	15
Florida Fish & Wildlife Conservation Commission	6
Florida Fish and Wildlife Conservation	3
Florida Governor Charlie Crist	31
Florida Highway Patrol	36
Florida HIV/AIDS Hotline	10
Florida Hospital	18
Florida Legal Services	27
Florida Malpractice Information	14
Florida Park Patrol	8
Florida Power and Light (FPL)	137
Florida Public Service Commission	12
Florida Public Service Commission	4
Florida Respite Coalition	1
Florida Respite Coalition Information & Referral for Respite	13
Florida Sheriff's Youth Ranches	17
Florida Small Business Administration	17
Florida State Representative - District 29	6
Florida State Representative - District 30	9
Florida State Representative - District 31	17
Florida State Representative - District 32	5
Florida State Senator - District 24	27
Florida State Senator - District 26	22
Florida State Treasurer & Insurance Commissioner Tom	13
Florida Tech Community Psychological Services	1
Florida Tech Community Psychological Services	250
Florida Tech Incest Victim & Offender Counseling	12
Florida Tech School of Psychology Behavioral Services	49
Florida Today	3
Florida Today Reaching Out Christmas Program	242
Florida Wildlife Hospital	1
FloridaDepartment of Corrections	1
FloridaDepartment of Elder Affairs	10
FloridaDepartment of Health	1
Florida's Adoption Program	13

**Helpline Referrals Sorted By Name of Organization**

<b>Program Name</b>	<b># of Referrals</b>
Food With Care	25
Foundation of the American Academy of Ophthalmology-Eyecare	2
Founders Forum	2
Fox Lake Park	1
Franklin T. DeGroot Memorial Library	10
Free Medicine Foundation	15
Freedom 7 Community Center	3
Freedom from Smoking	17
Freedom from Smoking Clinics (HRMC)	6
Friends at Home	10
Gamblers Anonymous/GamAnon	5
Gardendale Elementary School	2
Genesis House	103
Gentiva Health Services-Melbourne	38
Gibson Gymnasium and Field	3
Girl Scouts of Citrus Council	2
Glory Mansions	185
Golden Care Living Centers	1
Golfview Elementary	8
Good Shepherd Lutheran Church Food Pantry	179
Goodwill Industries of Central Florida, Inc.	18
Goodwill Industries-Thrift Store-Babcock	25
Goodwill Industries-Thrift Store-Merritt Island	1
Goodwill Industries-Thrift Store-Rockledge	1
Goodwill Industries-Thrift Store-Wickham Road	14
Goodwill Job Center	188
Greater Palm Bay Senior Center	19
Greyhound Bus Service	59
Guardian Ad Litem Program	12
Guardian Ad Litem Program	4
H.E.L.P.	15
H.O.P.E. Preschool & Childcare	22
Hacienda Foster Care Program	1
Hacienda Girl's Ranch	8
Hands of Mercy	16
Hans Christian Andersen Elementary School	3
Harbor City Elementary School	2
Harbor Place	4
Harry T. & Harriette V. Moore Cultural Center	2
Harry T. & Harriette V. Moore Memorial Park	7
Head Start Grandparents	2
Health First Cape Canaveral Hospital	48
Health First Cape Canaveral Hospital Care-A-Van	13
Health First Holmes Regional Medical Center	89
Health First Home Care, Melbourne	47
Health First Home Care, Merritt Island	28
Health First Palm Bay Community Hospital	45
Health First Pediatric Rehab, Central	1
Health First Pediatric Rehab, North	2
Health First Pediatric Rehab, South	3
Health Matters Rehabilitation Center	1
Health South Sea Pines Rehabilitation Hospital	6

**Helpline Referrals Sorted By Name of Organization**

<b>Program Name</b>	<b># of Referrals</b>
Healthy Kids-Insurance	38
Healthy Start - Palm Bay Annex	16
Healthy Start - Titusville Annex	13
Healthy Start Coalition of Brevard County	38
Healthy Start Coalition of Brevard County,	4
Help! Column - Florida Today	2
Henegar Center for the Arts	1
Hepatitis and Liver Disease National Hotline	11
Herbert Hoover Middle School	2
Hibiscus Court	9
Hidden Potentials, Inc.	38
Hill-Burton Free Hospital Care	106
His Place Ministries	110
His Way Restoration Ministries, Inc.	63
HIV/AIDS Treatment Info Serv (ATIS)	1
Holy Name of Jesus Catholic Church	13
Holy Name of Jesus Catholic Church Counseling Center	1
Holy Name of Jesus Catholic Church Daisy Pickers Program	23
Home At Last Adoption Agency, Inc.	11
Home Instead Senior Care	1
Homeless Veterans Reintegration Program	22
Homemaker Companion Service	46
Homeowners Hope Hotline	70
Homeownership Preservation Foundation	1
Hope Ministries	18
HorseSisters Equine Assisted Therapy	1
Hospice of Health First	18
Hospice of St. Francis	8
House of Hope	2
Housing Authority of Brevard County	437
How to Choose an Assisted Living Facility	24
HUD	85
Human Services Associates, Inc.	1
Humane Society of South Brevard	43
Hurricane Gustav Services	1
Hurricane Ike Services	1
Immigration & Naturalization Service (INS)	40
In Home Services	56
In Sight Support Group	17
Indialantic City Hall	3
Indialantic Elementary School	1
Indian Harbour Beach City Hall	1
Indian Harbour Beach Tag Agency	10
In-Home Senior Care	89
Institute for Business Training & Community	5
Insurance Commissioner	1
Insurance Consumer Helpline	46
Intensive Residential Treatment Center	6
Internal Revenue Service	112
International Traveler's Hotline	1
Intervention Services - Behavior Analysis	61
Intervention Services Inc.	6

**Helpline Referrals Sorted By Name of Organization**

<b>Program Name</b>	<b># of Referrals</b>
IRS Office	127
Jewish Federation - Financial Ass't	26
Jimmie Smith Cottage Transitional Living	2
Job Corps - Job Training for Youth	25
Joe Lee Smith Park	2
Joe Realino Fund - Fin Asst Unemp Hospitality	26
Joe's Club	19
Joe's Club-North	8
Joe's Club-South	3
Jupiter Elementary School	6
Keep Brevard Beautiful	13
Kennedy Space Center Visitors Center	2
Keys to Life Counseling, North	11
Keys to Life Counseling, South	35
KidsPeace	30
Kiwanis Island Park	4
La Leche League	2
Labor Finders	36
Lake Washington Park	1
Lauren's Light	1
Lawyer Referral Service	88
League of Women Voters of the Space Coast	3
Levermore Psychological Services, P.A.	7
Liberty Lodge	135
Life-Skills Support Center	1
Links of Hope	1
Links of Hope-Main Office	148
Lions Club	197
Literacy Program (Brevard County Library	2
Loaves and Fishes Soup Kitchen	1
Lockmar Elementary School	1
Locks of Love	1
Long Term Care Ombudsman Council	10
Longleaf Elementary School	1
Lori Wilson Park	1
Low Cost Spay-Neuter Clinic & Adoption Center	16
Low Income Home Energy Assistance Program	2,310
Lupus Foundation of America	3
Lyndon B Johnson Junior High School/Middle	1
MADD - Mothers Against Drunk Driving	1
Make a Difference Day Weekend	4
Make A Wish Foundation of Central Florida	4
Mandatory Divorce Classes	3
Mantee Elementary School	1
March of Dimes - Chain Reaction	1
March of Dimes-Prenatal Care Education	1
Marine Resources Council	2
Martin Anderson Senior Center	19
Maxim Healthcare Services	3
Medicaid Headquarters Office	252
Medical Security Program (MHACF)	3
Medicare Beneficiaries	13

**Helpline Referrals Sorted By Name of Organization**

<b>Program Name</b>	<b># of Referrals</b>
Medicare Fraud Hotline	5
Medicare Information	89
Medicare-Approved Discount Drug Cards	13
MediKids-Florida	14
Melbourne Auditorium	4
Melbourne Beach City Hall	1
Melbourne Beach Public Library	2
Melbourne City Hall	68
Melbourne High School	4
Melbourne Housing Authority	340
Melbourne Kidney Center, Inc.	3
Melbourne Public Library	17
Melbourne Speech Clinic	3
Melbourne Tag Agency	55
Mental Health Association of Central Florida	55
Merritt Island Fire Department	3
Merritt Island High School	2
Merritt Island National Wildlife Refuge	2
Merritt Island Public Library	9
Merritt Island Tag Agency	25
Mila Elementary School	1
Milestones Community Charter School	2
Mims/Scottsmoor Fire Department	6
Mims/Scottsmoor Public Library	2
Mitigation Program	33
Mobility Medical Corp.	9
Mom Care	1
Multiple Sclerosis Asso. of America	4
Muscular Dystrophy Association, Inc.	1
Myfloridalicense.com	6
NAACP - Nat'l Asso. for Advancement of Colored People	4
Narcotics Anonymous	65
National Alliance for the Mentally Ill, National Office	8
National Alliance for the Mentally Ill, South Brevard Chapter	10
National Alliance for the Mentally Ill, Space Coast Chapter	14
National Alliance on Mental Illness Connections Support Group	13
National Alliance on Mental Illness, Florida State Office	18
National Association Anorexia Nervosa & Associated Disorders	13
National Center for Missing & Exploited Children	1
National Do Not Call Registry	13
National Down Syndrome Society	3
National Fatherhood Initiative	6
National Flood Insurance	1
National Foundation for Debt Management	30
National Highway Traffic Safety Administration	3
National Institute of Mental Health	3
National Organization of Rare Disorders	21
National Technical Association	1
NeedyMeds	98
Neighbors Helping Neighbors	7
NHC Place-Merritt Island	6
Nine to Five - Nat'l Job Problems Hotline	7

**Helpline Referrals Sorted By Name of Organization**

<b>Program Name</b>	<b># of Referrals</b>
Nineline - Hotline	8
North Animal Care Center	7
North Brevard Charities Center Christmas Program	15
North Brevard Charities Sharing Center	1,207
North Brevard Charities Sharing Center Clothing Assistance	10
North Brevard Charities Sharing Center Material Goods Donations	27
North Brevard Charities Sharing Center Thanksgiving Program	14
North Brevard Public Library	13
North Brevard Rehabilitation Center	2
North Brevard Senior Center, Inc.	10
Northwind - Thrift Store/Cocoa	78
Northwind Ministries	3
Northwind Ministries Clothing Program	31
Northwind Ministries Thrift Store, Merritt Island	48
NUI Gas Co.	22
Nurse On Call	34
Oakpark Elementary School	1
Odyssey Charter School	2
Older American's Act Disaster Recovery Program	4
OPEN DOOR Social Services of Florida, Inc.	5
Orange, Osceola, Seminole Counties Programs & Services	612
Orlando Police Report Follow-ups	36
Our House ALF, Inc.	2
Outward Bound	1
Outward Bound-Hurricane Island	26
Overeaters Anonymous, Central	3
Overeaters Anonymous, North	1
Overeaters Anonymous, South	4
Overeaters Anonymous-Hotline	1
Ozark Wheelchair Cab Co.	41
PAL - Brevard County Sheriff's Office	2
PAL - Palm Bay Police Department	15
PAL - Satellite Beach Police Department	2
PAL - Titusville Police Athletic League	4
PAL - West Melbourne Police Department	3
Palm Bay City Hall	31
Palm Bay Elementary School	8
Palm Bay High School	11
Palm Bay Public Library	11
Palm Bay Tag Agency	34
Palm Shores City Hall	1
Parent Education Class/Parent Support Group	14
Parent to Parent	29
Parkway Psychiatry and Family Counseling, P.A.	146
Parrish Medical Center	38
Parrish Sports Medicine-Pt. St. John	1
Patient Assistance Program	1
Patient Services	3
Patrick Air Force Base	5
Patrick Air Force Base Base Operator	16
Patrick Air Force Base Family Advocacy Program	1
Patrick Air Force Base Family Support Center	2

**Helpline Referrals Sorted By Name of Organization**

<b>Program Name</b>	<b># of Referrals</b>
Patrick Air Force Base Retiree Activities Office	4
Pfizer Share Card Program	3
Physician Referral Service	186
Pinewood Elementary School	1
Planned Parenthood-Eastside Clinic	37
Planned Parenthood-Westside Clinic	16
Pleasant Home	3
Pointman Ministries Vietnam Veterans Support Group	4
Poison Information Center	1
Poison Information Center, Florida	61
Port Malabar Elementary School	4
Port St. John Public Library	4
Post Office-Cape Canaveral	7
Post Office-Cocoa (524)	26
Post Office-Cocoa Beach	2
Post Office-Cocoa Village	1
Post Office-Eau Gallie	23
Post Office-Indialantic	4
Post Office-Melbourne	19
Post Office-Merritt Island	13
Post Office-Mims	4
Post Office-Palm Bay	22
Post Office-Rockledge	7
Post Office-Sharpes	1
Post Office-Titusville (Astronaut Trail)	3
Post Office-Titusville (Indian River City)	3
Post Office-Titusville Postal Store	12
Postpartum International	4
PPARX.ORG	109
Pregnancy Counseling (Catholic Charities)	3
Pregnancy Resources, Inc.	53
Preindependent Living Group Home (Alternate	2
Prescription Drug Patient Assistance Programs	48
Prescriptions (Cystic Fibrosis Pharmacy)	4
Pressing Onward Ministry	5
PREVENT! - "Family Strengthening Program"	26
PREVENT! - "Family Ties"	4
PREVENT! - "SAFE"	4
PREVENT! - Adolescent Counseling-"Face It"	14
PREVENT! - Adolescent Counseling-"Resist"	5
PREVENT! - C.A.R.E.	10
PREVENT! - Clearlake Middle School-"Choices"	2
PREVENT! - Education & Support Groups	95
PREVENT! - HIV/AIDS Prevention & Edu Outreach	4
PREVENT! - Outpatient Substance Abuse	57
PREVENT! - Substance Abuse Information &	88
PREVENT! - Tenant Assistance Program	25
PREVENT! - Tobacco Education Program- "It's	2
PREVENT! of Brevard	4
PREVENT! Of Brevard, Sally's House	143
Private Counselor - Banks, Sara Lynn	4
Private Counselor - Barmore, Catherine L.,	16

**Helpline Referrals Sorted By Name of Organization**

<b>Program Name</b>	<b># of Referrals</b>
Private Counselor - Bashir, Rahlia	12
Private Counselor - Burnham, Gary F.	130
Private Counselor - Cramer, Karen	43
Private Counselor - Digeronimo, Diane	4
Private Counselor - Durham-Flint, Becky	65
Private Counselor - Eller, Jerry R.	108
Private Counselor - Gay, Jodie Scott	5
Private Counselor - Goff, Melanie, LCSW	28
Private Counselor - Green, Mary Alice	42
Private Counselor - Grewe, Joyce L.	15
Private Counselor - Guidera, Thomas F.	4
Private Counselor - Hagan, Thomas J.	9
Private Counselor - Harrington, Michele	18
Private Counselor - Kalinyak, Deborah	19
Private Counselor - Kiley, Susan	36
Private Counselor - Kline, Sharon	11
Private Counselor - Kovach, John	12
Private Counselor - Kromash, Sharon	4
Private Counselor - LaMacchia, Richard	5
Private Counselor - Lampley, Beverly	5
Private Counselor - Martin, Linda	22
Private Counselor - Masciale, Jean	4
Private Counselor - McClain, Richard	5
Private Counselor - Mortensen, Margaret	7
Private Counselor - Panaccione, Vicki	22
Private Counselor - Paulillo, Barbara, Psy.D.	4
Private Counselor - Pepper, Claire	3
Private Counselor - Riebe, Ann	1
Private Counselor - Rochelle, Laurie	3
Private Counselor - Ronan, Michelle MA, LMHC	37
Private Counselor - Sanders, Kwanya	18
Private Counselor - Seiler, Kim	1
Private Counselor - Singer, Bill	11
Private Counselor - Stevens, Charles	8
Private Counselor - Stewart, Donald	9
Private Counselor - Todd, Jill	27
Private Counselor - Warren, Tammy	30
Private Counselor - Wilborn, Katherine	1
Private Counselor - Williamson, Jeffery	3
Private Duty Home Care (Companion, HHA/CNA or	14
Probation and Community Corrections	1
Program for Independent Living (BAAB)	2
Project Connect (Community Inclusion)	2
Project Lifesaver	30
Project Relief	29
Project Response	1
Project Response - Case Management HIV/AIDS	17
Protect Our Children, Inc.	4
Protective Services, Family Builders	2
PSA Kids Medical Club	3
Public Defender	1
Quality Lifestyles-East Oaks	5

**Helpline Referrals Sorted By Name of Organization**

<b>Program Name</b>	<b># of Referrals</b>
Quality Lifestyles-Pinetrees ALF	4
Quality Lifestyles-South Oaks ALF	1
Quality Lifestyles-West Oaks ALF	2
Quality Lifestyles-Whispering Oaks	1
RAINN (Rape Abuse & Incest National Network)	2
Ralph M Williams Jr Elementary School	1
Reach to Recovery (American Cancer Society)	78
Recovery Inc., Cocoa Group	2
Recovery Inc., Melbourne	3
Refugee & Immigration Assistance-Catholic	23
Regional Small Business Dev Center (Brevard)	3
Residential Facil Dev Disabled Adults	25
Respiratory Therapy, Home Infusion Therapy, &	3
Retired and Senior Volunteer Program (RSVP)	15
River Landings, Inc.	4
Riverview Elementary School	2
Riverview Retirement Center	3
Riviera Elementary School	4
Road to Recovery (American Cancer Society)	2
Rockledge Baptist	2
Rockledge City Hall	8
Rockledge High School	5
Rockledge Tag Agency	31
Ronald McNair Magnet School	1
Roy Allen Elementary School	4
Sabal Elementary School	7
Safelink Wireless	146
Salvation Army Adolescent Anger Management Course	13
Salvation Army Christmas Program, Central Brevard	48
Salvation Army Christmas Program, North Brevard	10
Salvation Army Christmas Program, South Brevard	46
Salvation Army Domestic Violence Counseling	61
Salvation Army Domestic Violence Hotline	46
Salvation Army Domestic Violence Shelter	208
Salvation Army Donations, North Brevard	2
Salvation Army Donations, South Brevard	12
Salvation Army Headquarters	46
Salvation Army Material Goods Donations, North Brevard	33
Salvation Army Material Goods Donations, South Brevard	15
Salvation Army Missing Persons Info, Central Brevard	4
Salvation Army Monetary Donations, Central Brevard	3
Salvation Army Monetary Donations, South Brevard	1
Salvation Army Nonperishable Food Donations, Central Brevard	9
Salvation Army Nonperishable Food Donations, North Brevard	1
Salvation Army Nonperishable Food Donations, South Brevard	2
Salvation Army Prescription Assistance Program, Central Brevard	123
Salvation Army Prescription Assistance Program, North Brevard	26
Salvation Army Prescription Assistance Program, South Brevard	117
Salvation Army Retail Family Store	75
Salvation Army Thanksgiving Program, Central	26
Salvation Army Thanksgiving Program, North	9
Salvation Army Thanksgiving Program, South	42

**Helpline Referrals Sorted By Name of Organization**

<b>Program Name</b>	<b># of Referrals</b>
Salvation Army, Central	1,984
Salvation Army, North	1,930
Salvation Army, North-Thrift Store	26
Salvation Army, South	2,675
Salvation Army-North/Central	6
Salvation Army-South	8
Samaritans	3
Sand Point Senior Living	1
Satellite Beach City Hall	2
Satellite Beach Public Library	3
Satellite High School	2
Scottsmoor Landing	1
Sea Grant/Marine Program (Agricultural Coop	1
Sebastian River Medical Center	4
Second Harvest Food Bank of Central Florida,	2
Section-8 Housing Program	308
Senior Care of Brevard County	18
Senior Community Club	14
Senior Community Service Employment Program, Cocoa	30
Senior Community Service Employment Program, Florida	4
Senior Community Service Employment Program, Melbourne	23
Senior Community Service Employment Program, Titusville	7
Senior Medicare/Medicaid Patrol Project	20
Senior Resource Alliance	192
Senior Santa	6
Seniors vs Crime	3
Serene Harbor Domestic Violence Counseling	67
Serene Harbor Domestic Violence Hotline	47
Serene Harbor Domestic Violence Shelter	217
Service Corps of Retired Executives-South	1
Seventh-Day Adventist Church	9
Sexual Addictions Support Group	9
Sexual Assault Victim Services Crisis Counseling	16
Sexual Assault Victim Services Information	3
Sexual Assault Victim Services Victim Support Group	7
Shared Cost Program	8
Sharpes Community Center	1
Shepherd's Center of Melbourne	2
Sherwood Elementary School	2
Sherwood Park	1
SHINE Program	198
SHIP-State Health Insurance Assistance Program	2
Shoes for the Needy	10
Shriners, Crippled Children	8
Sickle Cell Disease Association of America	1
Silver Pines	2
Sleep Disorders (AWAKE)	1
Smiles and Special Care	3
Social Security Admin (Main Office)	2
Social Security Admin, Central	216
Social Security Admin, South	239
Social Security Fraud Hotline	5

**Helpline Referrals Sorted By Name of Organization**

<b>Program Name</b>	<b># of Referrals</b>
Social Security National Toll Free Number	50
Society of St. Vincent de Paul of St. Joseph Parish	1,209
Society of St. Vincent De Paul, Cocoa Beach	400
Society of St. Vincent DePaul, Indialantic	353
Soil & Water Conservation	8
South Animal Care and Adoption Center	20
South Brevard Habitat for Humanity	91
South Brevard Mothers of Multiples Support	1
South Brevard Senior Center	27
South Brevard Sharing Center Client Services	1,532
South Brevard Sharing Center Clothing	25
South Brevard Sharing Center Material Goods Donations	20
South Brevard Sharing Center Material Goods Donations, Palm Bay	8
South Brevard Sharing Center- Thrift Store	30
South Brevard Sharing Center, Palm Bay	1,728
South Brevard Sharing Center-Melbourne	3
South Brevard Sharing Center-Palm Bay	4
South Brevard Sharing Center-Palm Bay Thrift	63
South Lake Elementary School	2
Southlake Towers	143
Southwest Middle School	1
Space Coast Area Transit	417
Space Coast Center for Independent Living	257
Space Coast Commuter Assistance	17
Space Coast Counseling Center, Inc.	133
Space Coast Development Commission	4
Space Coast Early Intervention Center	2
Space Coast Marine Institute Educational/Mental Health/Rehabilitative/Youth Services	4
Space Coast Pops	1
Space Coast Therapy Dogs	3
SPCA of North Brevard, Inc.	10
Specialized Therapeutic Foster Care (Alternate	1
St. Mary's Helping Hands	680
St. Mary's Helping Hands	2
St. Michael The Archangel (Charismatic	124
St. Paul's Anglican Church	399
STEPS (Specialized Treatment, Education & Prevention)	186
Stone Middle School	6
Stop-Gap of North Brevard, Inc.	109
Subsidized Child Care and Voluntary	107
Substance Abuse Family Education (SAFE)	7
Substance Abuse, Anger Management Workshops	60
Sue M. Pridmore Center for Women and Children	735
Sunflower Coalition of Caregivers, Inc.	35
SunnySide Homes of Rockledge	4
Sunrise Elementary School	1
Sunshine Service	10
Suntree/Viera Public Library	1
Support Group-Addictions (Aftercare)	6
Support Group-Addictions (Christ-Centered)	4
Support Group-Addictions (Relapse Prevention)	3
Support Group-Adult Caregivers of Sexually Abused Children	2

**Helpline Referrals Sorted By Name of Organization**

<b>Program Name</b>	<b># of Referrals</b>
Support Group-Adults with Diabetes	3
Support Group-ALS	1
Support Group-Alzheimer's (Autumn House)	3
Support Group-Alzheimer's and Dementia	2
Support Group-Asperger Syndrome	7
Support Group-Bereavement (Hospice of St. Francis)	14
Support Group-Bipolar Disorder	13
Support Group-Brevard County Stroke Club	4
Support Group-Building Healthy Relationships	16
Support Group-Cancer (Brain Tumor)	1
Support Group-Cancer (Friend to Friend)	2
Support Group-Cancer (Positive Attitudes)	1
Support Group-Cardiac (North Brevard)	1
Support Group-Caregiver (Brevard Alzheimer's Foundation)	6
Support Group-CHADD-Parents of Children with Attention Deficit Disorder	9
Support Group-Chemical Dependency Anonymous	4
Support Group-Debtors Anonymous	3
Support Group-Depression/Anxiety/Panic	7
Support Group-Depressive/Manic Depressive	25
Support Group-Diabetes	3
Support Group-Diabetes "Insulin Pump Group"	1
Support Group-Diabetes (Just Us)	1
Support Group-Diabetes (Youth, Family & Children)	2
Support Group-Disabilities	9
Support Group-Discovery Group (A Coming Out Group)	7
Support Group-Divorce Recovery (Ministry)	7
Support Group-Divorce Recovery (Suntree)	10
Support Group-Domestic Violence, Womens' Center	18
Support Group-Easter Seals Stroke Club	2
Support Group-Families Exploring Down Syndrome	5
Support Group-Family-Leukemia & Lymphoma	1
Support Group-Female Domestic Violence Victims	14
Support Group-Fibromyalgia/Fibro Friends	5
Support Group-Grandparents Raising Grandchildren	24
Support Group-Graves Disease	1
Support Group-Grief	35
Support Group-Grief Support, Compassionate Friends	32
Support Group-Grief Wuesthoff Brevard Hospice	26
Support Group-Grieving Children Services	5
Support Group-Head/Brain Injury (Heads Up)	4
Support Group-Hepatitis	8
Support Group-HIV/AIDS Outreach Education	4
Support Group-Lesbian	1
Support Group-New Moms (Parent Connection)	1
Support Group-New Parents (After the Stork)	4
Support Group-Obsessive/Compulsive Anonymous	1
Support Group-Parenting (Creepers and Crawlers)	2
Support Group-Parents of Gifted Children	1
Support Group-Parents of Teens (Women's	4
Support Group-Parents without Rights	11
Support Group-Parkinson's Disease	4
Support Group-Post Abortion	3

**Helpline Referrals Sorted By Name of Organization**

<b>Program Name</b>	<b># of Referrals</b>
Support Group-Pulmonary Disease (Breathing Buddies)	2
Support Group-Schizophrenia	1
Support Group-Sexual Abuse	3
Support Group-Sexual Assault Survivors	3
Support Group-Sudden Infant Death Syndrome	2
Support Group-Survivors of Homicide	3
Support Group-Take Off Pounds Sensibly (TOPS)	1
Support Group-The Leukemia & Lymphoma Society	1
Support Group-Tobacco Free For Life	7
Support Group-VICTIMS NO MORE!	5
Support Group-Widows & Widowers, Wuesthoff Brevard Hospice	1
Survivors of Suicide	11
Take Stock in Children	10
Talking Books/Homebound Services	2
Taxpayer Service Center (Florida Dept. of	22
The Advocacy Center for Persons with Disabilities	79
The DOCK	1
The Embers - Alzheimer's Adult Day Care &	8
The Eric Stack Julie Dean Memorial Foundation	1
The Family Learning Program	5
The Family Source of Florida Donation-Pick/up	23
The Family Source of Florida Parenting Classes	19
The Family Source of Florida-24 hr Parent	21
The Family Source of Florida-Thrift Store	10
The Foundation Fighting Blindness	8
The Fountains Senior Rental Community	12
The Haven for Children Inc.	14
The Leukemia & Lymphoma Society	2
The Leukemia & Lymphoma Society - Patient Aid	5
The Medicine Program	26
The Place at Merritt Island	2
The Scribblers	1
The Trevor Helpline	4
Titusville City Hall	12
Titusville Community Advocate	11
Titusville High School	4
Titusville Housing & Community Development	32
Titusville Housing & Community Development	24
Titusville Housing Authority	135
Titusville Tag Agency	14
TMS-Medicaid Transportation	207
Toughlove International	6
Tourette Syndrome Association-FL State Chapter	1
Town of Indialantic Fire Department	5
Town of Indialantic Police Department	11
Toys For Tots	341
Transitional Housing for Women	284
Transparenting (Family Counseling Center)	1
Trauma Scene Clean-Up of Florida, Inc.	1
Treatment Alternatives for Safer Communities	24
TRIAD	6
TRIAD - Central Brevard	14

**Helpline Referrals Sorted By Name of Organization**

<b>Program Name</b>	<b># of Referrals</b>
TRIAD - North Brevard	5
TRIAD - South Brevard	19
Tropical Elementary School	1
Tropical Storm Fay Services	2,660
Tropical Storm Hanna Services	216
TV Converter Box Coupon Program	5
U. S. Postal Service	47
U.S. Administration on Aging	1
U.S. Coast Guard	3
UCF Center for Autism and Related Disorders	22
UF/IFAS Brevard County Extension Service	25
Unconditional Love, Inc.	16
United Cerebral Palsey Child Development Center (East Orange Center)	2
United Cerebral Palsy of Central Florida	7
United Order True Sisters	14
United States Postal Service	1
United Way of Brevard County	8
United Way of Brevard County, Inc.	161
University of Central Florida, Brevard Campus	3
University Park Elementary School	4
US Junior Senator Mel Martinez	10
US Representative - District 15	20
US Senior Senator Bill Nelson	23
Vehicle Modification	2
Veteran's Administration Outpatient	1
Veteran's Affair Regional Loan Center	1
Veteran's Hospital	9
Veterans of Foreign Wars Post 4206	6
Veterans of Foreign Wars Post 4536	2
Veteran's Outpatient Clinic, Brevard	50
Veteran's Outpatient Clinic, Orlando	4
Veterans Transitional Housing Facility	46
Victim Advocate Services-Women's Center,	51
Victim Compensation	7
Victim Services, North (Main) Office	28
Vietnam Veterans	81
Village Oaks at Melbourne	3
Visiting Angels	1
Visiting Nurse Association	19
VITAS Innovative Hospice Care of Brevard	5
Vocational Rehabilitation, Central	55
Vocational Rehabilitation, North	25
Vocational Rehabilitation, South	84
Volunteers in Motion	357
Volunteers of America of Florida	2
Volunteers of America Training, Education & Employment/Vocational Rehabilitation Program	1
Volusia/Flagler Counties Programs & Services	877
Waiting Doesn't Hurt, Inc. and Parent University	2
Waste Management - City of Melbourne	67
Water & Sewer Billing - City of Melbourne	25
Water and Sewer Billing- City of Palm Bay	31
Water Companies	1

**Helpline Referrals Sorted By Name of Organization**

<b>Program Name</b>	<b># of Referrals</b>
Water Connection Information	7
Water Conservation - City of Melbourne	6
Water/Sewer Service Repair	35
We Help Brevard	92
Weight Watchers	2
West Melbourne City Hall	4
West Melbourne Public Library	2
West Nile Virus (Brevard County Health	1
Western Judicial Services, Inc.	20
Westside Elementary School	1
Wickham Park Campground	7
Wickham Park Senior Center	2
Wildlife Rescue (Florida Wildlife Hospital)	49
WIN Housing	706
Women Dementia Caregiver Support Groups	3
Women's Army Corps Veterans Association	4
Women's Center	536
Work First Plus	3
Worker's Compensation Hotline	13
World of Faith Food & Clothing Pantry	153
World of Faith Outreach Thanksgiving Program	67
World of Faith: DCF ACCESS Center	1
Wuesthoff Assisted Living at IRCC	8
Wuesthoff Brevard Homecare	9
Wuesthoff Brevard Hospice	26
Wuesthoff Home Medical Equipment	27
Wuesthoff Hospital	84
Wuesthoff Hospital - Psychiatric Services	22
Wuesthoff Medical Center	22
Wuesthoff Progressive Care Center	4
Yellow Umbrella	32
Yellow Umbrella-La Sombrillita	119
YMCA of Brevard County	2
YMCA of Brevard County, North	14
Your Florida Family	2
Youth Leadership Brevard	1
	<b>83,175</b>
	<b>1,330</b>
	<b>1,574</b>
	<b>84%</b>

# WHAT

programs & services were online database users viewing?

## Online Database Program Pages Viewed, Sorted By # of Views

<b>Program Name</b>	<b># Page Views</b>
Central Brevard Sharing Center Client Assistance Program	324
Catholic Charities Family Emergency Assistance Program	273
Community Action Team-Cocoa	234
Community Action Team-Palm Bay	233
Florida Department of Children & Families Economic Services/ACCESS Florida - South Brevard	205
Low Income Home Energy Assistance Program (LIHEAP)	194
Salvation Army, North	189
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Jimmie Smith Cottage Transitional Living Program	7
Joe's Club-South	7
Junior Achievement of East Central Florida, Inc.	7
La Leche League	7
Loaves and Fishes Soup Kitchen	7
Low Cost Spay-Neuter Clinic & Adoption Center	7
Melbourne Public Library	7
Merritt Island Public Library	7
Military/Veteran Assistance (American Red Cross)	7
Muscular Dystrophy Association, Inc.	7
National Association Anorexia Nervosa & Associated Disorders (ANAD)	7
Prescription Drug Patient Assistance Programs	7
Private Counselor - Barmore, Catherine L., Ph.D., LMHC	7
Private Counselor - Kiley, Susan	7
Private Counselor - Kovach, John	7
Private Counselor - Panaccione, Vicki	7
Private Counselor - Paulillo, Barbara, Psy.D.	7
Private Counselor - Pepper, Claire	7
Private Counselor - Rochelle, Laurie	7
Private Counselor - Tepperman, Dawn B.	7
Quality Lifestyles-South Oaks ALF	7
RAINN (Rape Abuse & Incest National Network)	7
River Landings, Inc.	7
Safe Harbor Home	7
Samaritans	7
Space Coast Assembly of God	7
Substance Abuse Family Education (SAFE)	7
Support Group-Alzheimer's (Autumn House)	7
Support Group-Brevard County Stroke Club	7
Support Group-Domestic Violence (Women's Center)	7
Support Group-Hepatitis	7
Support Group-Sudden Infant Death Syndrome	7
Support Group-Take Off Pounds Sensibly (TOPS)	7
Support Group-Witness Recovery Outreach	7
The Foundation Fighting Blindness	7
Treatment Alternatives for Safer Communities (TASC)-Palm Bay	7
VITAS Innovative Hospice Care of Brevard	7
Visiting Nurse Association	7
Brevard County Wickham Park Campground	7
Women Dementia Caregiver Support Groups	7
Wuesthoff Home Medical Equipment	7
Youth Leadership Brevard	7

**Online Database Program Pages Viewed, Sorted By # of Views**

<b>Program Name</b>	<b># Page Views</b>
2-1-1 Community Resources	6
2-1-1 Helpline	6
Bethesda Baptist Retirement Home	6
Brevard County Health Dept. - Intake Information (Central)	6
Brevard County Sheriff's Office Camp Chance	6
Brevard County Sheriff's Office, South Precinct	6
Brevard Humanity Center/Mini Career Center	6
Chamber of Commerce, Cocoa Beach Area	6
Channel 9 - WFTV 9 Action Report	6
Children's Services Council	6
Children's Wish Foundation	6
Circles of Care - Psychiatric Services, Titusville	6
Brevard Job Link Joshua's Closet Clothing Program, Titusville	6
Crosswinds Intensive Delinquency Diversion Services	6
Salvation Army Domestic Violence Hotline	6
Salvation Army, North Brevard, Monetary Donations	6
Elms (The)	6
Federal Emergency Management Agency Travel Trailers	6
Henegar Center for the Arts	6
Homemaker/Companion Services	6
Immigration & Naturalization Service (INS)	6
Life-Skills Support Center	6
Long Point Park Campground	6
Martin Anderson Senior Center	6
Medicaid Headquarters Office	6
Medicare Information	6
Community Services Council Older American's Act Disaster Recovery Program	6
Salvation Army - South, Prescription Assistance	6
Private Counselor - Bashir, Rahlia	6
Private Counselor - Kalinyak, Deborah	6
Safelink Wireless	6
Salvation Army, North-Thrift Store	6
Senior Fest	6
Seventh-Day Adventist Church	6
Sexual Addictions Support Group	6
Shepherd's Center of Melbourne	6
Shriners, Crippled Children	6
Sickle Cell Disease Association of America	6
Brevard County State Attorney Office, Titusville	6
Support Group-ALS	6
Support Group-Addictions (Christ-Centered) Overcomers, North	6
Support Group-Adults with Diabetes	6
Support Group-Arthritis (Arthritis Foundation)	6
Support Group-Chemical Dependency Anon (Northwind Ministries)	6
Support Group-Epilepsy & Seizure Disorder	6
Support Group-Parents of Teens (Women's Center)	6
Central Brevard Sharing Center Thanksgiving Program	6
The Medicine Program	6
UCP Child Development Center (East Orange Center)	6
United Cerebral Palsy of Central Florida	6
Women's Army Corps Veterans Association	6

**Online Database Program Pages Viewed, Sorted By # of Views**

<b>Program Name</b>	<b># Page Views</b>
AARP Tax Aide Preparation Assistance-Melbourne	5
AIDS Nat'l Hotline - Phone Counseling, I&R	5
Blood Bank, Cocoa Beach	5
Brevard Community College, Palm Bay Campus	5
Brevard County Cooperative Extention Service Administrative Office	5
Brevard County Courthouse	5
Brevard County Medical Society	5
Brevard County Moms	5
Brevard County Property Appraiser	5
CFIDS Association of America	5
Federal Center for Disease Control and Prevention (CDC)	5
North Brevard Charities Sharing Center Christmas Program	5
Cocoa City Hall	5
Cocoa Care Int'l /Mini Career Center	5
Comforts of Homecare-Titusville	5
Congregation Nurse Program	5
Florida Department of Children & Families Consumer Complaint Line	5
Division of Blind Services	5
South Brevard Sharing Center, Palm Bay, Material Goods Donations	5
Salvation Army, North Brevard, Donations-Nonperishable Food	5
Early Alzheimer Support & Education (EASE)-Alzheimer's Assoc	5
English as a Second Language	5
Florida Department of Health-Website	5
Florida Diabetes Camp	5
Florida Elks Children's Therapy Services	5
Goodwill Industries-Thrift Store-Babcock	5
Goodwill Industries-Thrift Store-Wickham	5
Health First Pediatric Rehab, Central	5
Health First Pediatric Rehab, South	5
International Dyslexia Association	5
Living Wills (Wuesthoff Health Systems)	5
Manatee Hammock Campground	5
March of Dimes - Chain Reaction	5
Medical Security Program (MHACF)	5
Mobility Medical Corp.	5
North Brevard Rehabilitation Center	5
Our House ALF, Inc.	5
PAL - West Melbourne Police Department	5
Brevard County Parks & Recreation Disabilities Program, North Area	5
People Adopting Children Everywhere	5
Private Counselor - Kromash, Sharon	5
Private Counselor - McClain, Richard	5
Private Counselor - Sanders, Kwanya	5
Private Counselor - Todd, Jill	5
Salvation Army Headquarters	5
Sleep Disorders (AWAKE)	5
Smiles and Special Care	5
Social Security Administration, North	5
Social Security National Toll Free Number	5
Support Group-Addictions (Christ-centered) Overcomers, Viera	5
Support Group-Cancer (Friend to Friend)	5

**Online Database Program Pages Viewed, Sorted By # of Views**

<b>Program Name</b>	<b># Page Views</b>
Support Group-Cardiac (North Brevard)	5
Support Group-Diabetes (Just Us)	5
Support Group-Easter Seals Stroke Club	5
Support Group-Parkinson's Disease	5
Salvation Army-South Brevard Thanksgiving Program	5
The Family Source of Florida-Thrift Store	5
The Leukemia & Lymphoma Society - Patient Aid	5
Titusville Playhouse, Inc.	5
Water/Sewer Service Repair	5
Wuesthoff Brevard Homecare	5
Your Florida Family	5
2-1-1 Online Database	4
AARP Tax Aide Preparation Assistance-Palm Bay	4
Americorps	4
Blood Bank, Titusville	4
Brevard Community College, Melbourne Campus	4
Brevard County Health Dept. - Environmental Consultant	4
Brevard County Health Dept. - Immunization Outreach	4
Brevard County Health Dept. - STD Information	4
Brevard County Medical Examiner's Office	4
Brevard County Pretrial Diversion	4
Brevard County School Board-Dist.1	4
Brevard Health Alliance-Cocoa	4
CRISIS/HELP/I&R LINES - OUT OF AREA	4
Chamber of Commerce, Titusville	4
Cape Canaveral City Hall	4
South Brevard Sharing Center Palm Bay Clothing Program	4
Consumer Debt Counselors	4
Department of Business and Professional Regulation	4
Driver's License-Titusville (DMV)	4
Driving Programs	4
Brevard County Drug Court Program	4
E-PASS - Orange County Transportation Office	4
Eau Gallie Civic Center	4
Brevard County Environmentally Endangered Lands Program	4
Family Care Medical Supply	4
Florida's Adoption Program	4
Found. Amer.Acad.of Ophthalmology-Eyecare America	4
Franklin T. DeGroot Memorial Library	4
Healthy Start - Titusville Annex	4
Homeowners Hope Hotline	4
Insurance Consumer Helpline	4
Keep Brevard Beautiful	4
Men Cooking From the Heart	4
Merritt Island Tag Agency	4
Mom Care	4
National Alliance for the Mentally Ill, National Office	4
Nurse On Call	4
Brevard County Parks & Recreation Disabilities Program, South Area	4
Parrish Sports Medicine & Rehabilitation	4
Postpartum International	4

**Online Database Program Pages Viewed, Sorted By # of Views**

<b>Program Name</b>	<b># Page Views</b>
Salvation Army-Central, Prescription Assistance	4
Private Counselor - Gay, Jodie Scott	4
Private Counselor - Goff, Melanie, LCSW	4
Private Counselor - Grewe, Joyce L.	4
Private Counselor - Guidera, Thomas F.	4
Private Counselor - Harrington, Michele	4
Private Counselor - Riebe, Ann	4
Private Counselor - Singer, Bill	4
Private Counselor - Stevens, Charles	4
Private Counselor - Warren, Tammy	4
Private Counselor - Wilborn, Katherine	4
Quality Lifestyles-West Oaks ALF	4
Refugee & Immigration Assistance-Catholic Diocese of Orlando	4
Respiratory Therapy, Home Infusion Therapy, & Home Medical Equipment	4
Salvation Army Retail Family Store	4
Sebastian River Medical Center	4
Shaken Baby Alliance - Website	4
Shepherd's Center-Indian Harbour Beach	4
Space Coast Parent, Inc.	4
Support Group-Addictions (Relapse Prevention)	4
Support Group-Alzheimer's and Dementia	4
Support Group-Cancer (Children)	4
Support Group-Cancer (Prostate)	4
Support Group-Cardiac (Concerned Hearts Club)	4
Support Group-Christian Cancer Support Group	4
Support Group-Debtors Anonymous	4
Support Group-Female Domestic Violence Victims (Salvation Ar	4
Support Group-Spina Bifida Association of the FL Space Coast	4
Support Group-Vietnam Veterans (Pointman Ministries)	4
TRIAD - North Brevard	4
Salvation Army North Brevard Thanksgiving Program	4
World of Faith Outreach Christian Center Thanksgiving Program	4
The Family Source of Florida Donation-Pick/up	4
The Place at Merritt Island	4
Titusville Tag Agency	4
Tourette Syndrome Association-FL State Chapter	4
University of Central Florida, Brevard Campus	4
City of Palm Bay Water and Sewer Billing	4
Whispering Pines	4
A Turning Point Counseling Center, Inc.	3
AARP Tax Aide Preparation Assistance-Port St. John	3
AARP Tax Aide Preparation Assistance-Titusville	3
American Kidney Fund, Inc.	3
Better Business Bureau of Central Florida	3
Boys Town Nat'l Hotline & Residential Facilities	3
Braille/Talking Books	3
Brevard Association of Human Services (BAHS)	3
Brevard County Crime Prevention	3
Brevard County Health Dept. - Immunization Records (South)	3
Brevard County Health Dept. - STD Reporting	3
Brevard County Natural Resource Manag. Division	3

**Online Database Program Pages Viewed, Sorted By # of Views**

<b>Program Name</b>	<b># Page Views</b>
Brevard County Property Appraiser	3
Brevard County Road & Bridge Administration	3
Brevard County Sheriff's Office, Titusville Precinct	3
Brevard County Water Resources Department	3
Brevard Schools Foundation/School Supplies	3
Chamber of Commerce, Palm Bay	3
City of Cocoa - City Clerk	3
City of Titusville Social Service Center	3
Cocoa Village Playhouse	3
City of Titusville Community Development & Housing	3
Family Counseling Center Counterattack Brevard	3
Cover Florida Healthcare	3
Crisis Solutions, Inc.	3
Crosswinds Project Safe Place	3
Crosswinds Rainwater Center for Girls	3
Discussion Group-Temple Talkers	3
Division of Consumer Services	3
Brevard Job Link, Clothing Donations	3
Catholic Charities, Material Goods Donations	3
Central Brevard Sharing Center, Material Goods Donations	3
South Brevard Sharing Center, Melbourne, Material Goods Donations	3
Dr. Martin Luther King, Jr. Library	3
Driver's License-Melbourne (DMV)	3
Elms II (The)	3
Florida HIV/AIDS Hotline	3
Florida Impotency Center	3
Freedom from Smoking	3
Gamblers Anonymous/GamAnon	3
HIV/AIDS Treatment Info Serv (ATIS)	3
Health First Pediatric Rehab, North	3
Humane Society of South Brevard	3
Man to Man (American Cancer Society)	3
Mandatory Divorce Classes	3
March of Dimes-Prenatal Care Education	3
Marine Resources Council	3
Melbourne Auditorium	3
Melbourne Beach Public Library	3
Northwind -Thrift Store/Merritt Island	3
City of Melbourne Occupational Licenses	3
Overeaters Anonymous, Central	3
Overeaters Anonymous, North	3
Brevard County Parks & Recreation, North Area Operations	3
Parrish Medical Center	3
Paternity/Maternity Establishment	3
Physician Referral Service	3
Poison Information Center, Florida	3
City of Melbourne Police Department	3
City of Titusville Police Department	3
Private Counselor - Digeronimo, Diane	3
Private Counselor - Hagan, Thomas J.	3
Private Counselor - LaMacchia, Richard	3

**Online Database Program Pages Viewed, Sorted By # of Views**

<b>Program Name</b>	<b># Page Views</b>
Private Counselor - Mortensen, Margaret	3
Public Works Department, City of Rockledge	3
Quality Lifestyles-Whispering Oaks	3
American Cancer Society ad to Recovery	3
Rolling Readers Space Coast	3
Senior Community Club	3
Shoes for the Needy	3
Silver Pines	3
South Brevard Mothers of Multiples Support Group	3
Space Coast Runners	3
Support Group-Cancer (Adolescent)	3
Support Group-Cardiac (South Brevard)	3
Support Group-Divorce Recovery Phase I & II	3
Support Group-Gluten Intolerance	3
Support Group-Graves Disease	3
Support Group-Homeopathic Study	3
Support Group-Organ Transplant	3
Support Group-Parenting (Creepers and Crawlers)	3
Support Group-Parents of Gifted Children	3
Support Group-Pulmonary Disease (Breathing Buddies)	3
Support Group-Sexual Abuse	3
Surfside Players	3
North Brevard Charities Sharing Center Thanksgiving Program	3
The Brigham Center for Conscious Living	3
The Leukemia & Lymphoma Society	3
The Scribblers	3
Titusville Sons/Daughters Dementia Caregiver Support Group	3
University Boxing Club	3
Veteran's Hospital	3
Word of Life Centers, Inc./Mini Career Center	3
Worker's Compensation Hotline	3
AARP Tax Aide Preparation Assistance-Indian Harbour Beach	2
Alligator Hotline	2
Boy Scouts of America, Central Florida Council	2
Brevard Community College, Cocoa Campus	2
Brevard County Code Compliance Dept.	2
Brevard County Health Dept. - Environmental Health	2
Brevard County Health Dept. - Immunization Records (North)	2
Brevard County Health Dept. - Intake Information (North)	2
Brevard County Health Dept. - Medical Records (North)	2
Brevard County Health Dept. - TB	2
Brevard County Parks & Recreation South-Mainland Community Center	2
Brevard County Pretrial Release	2
Brevard County Sheriff's Office, Cape Canaveral Precinct	2
Brevard County Sheriff's Office, East Precinct	2
Brevard County Solid Waste Management Department	2
Brevard Genealogical Society	2
Brevard Youth Orchestra	2
Child Find of America, Inc	2
Children's Organ Transplant Association (COTA)	2
Christian Fellowship/Mini Career Center	2

**Online Database Program Pages Viewed, Sorted By # of Views**

<b>Program Name</b>	<b># Page Views</b>
Circuit Court Judge, Warren Burk	2
Citizens Against Homicide	2
Palm Bay City Hall\	2
Palm Shores City Hall	2
Rockledge City Hall	2
City of Melbourne Planning and Economic Development	2
Code Compliance - City of Melbourne	2
Commissioner of Education	2
Community Legal Services of Mid-Florida (HELPLINE)	2
Coupon Clippers South Beach Club	2
Crossroads Youth Ministry	2
Crosswinds Foster Care Program	2
Florida Department of Juvenile Justice, North Brevard Office	2
Florida Department of Juvenile Justice	2
Division of Safety	2
Salvation Army, Central Brevard, Material Goods Donations	2
Environmental Protection Agency	2
Epilepsy Foundation of America	2
Federal Information Center	2
Fire Department, City of Cocoa	2
Florida AIDS Action	2
Florida Discount Drug Card	2
Florida Malpractice Information	2
FreeTranslation.com	2
Friends of the Enchanted Forest	2
Gang & Security Threat Group Awareness	2
Gibson Gymnasium and Field	2
Gift Closet (American Cancer Society)	2
Greener Pastures Therapeutic Riding Center, Inc.	2
Help! Column - Florida Today	2
Iglesia Christiana Jehovah Rapha/Mini Career Center	2
Internal Revenue Service	2
LEAD Brevard	2
Locks of Love	2
Make A Wish Foundation of Central Florida	2
Merritt Island National Wildlife Refuge	2
Merritt Island Wesleyan Church/Mini Career Center	2
Missing Children Information Clearinghouse (FDLE)	2
Myfloridalicense.com	2
National Do Not Call Registry	2
National Flood Insurance	2
National Foundation for Debt Management	2
National Headache Foundation	2
National Institute of Mental Health	2
National Runaway Switchboard	2
National Technical Association	2
National Transplant Assistance Fund	2
North Animal Care Center	2
North Brevard Public Library	2
City of Palm Bay Occupational Licenses	2
Overeaters Anonymous-Hotline	2

**Online Database Program Pages Viewed, Sorted By # of Views**

<b>Program Name</b>	<b># Page Views</b>
PAL - Brevard County Sheriff's Office	2
PAL - Titusville Police Athletic League	2
PREVENT! - C.A.R.E.	2
PREVENT! - Tenant Assistance Program	2
City of Palm Bay Parks Operations	2
Brevard County Parks & Recreation Central Area Operations	2
Parrish Sports Medicine-Pt. St. John	2
Patrick Air Force Base Retiree Activities Office	2
City of Cocoa Beach Police Department	2
City of Palm Bay Police Department	2
City of Rockledge Police Department	2
Polycystic Kidney Foundation	2
Prime Time Social	2
Private Counselor - Kline, Sharon	2
Private Counselor - Masciale, Jean	2
Private Counselor - Stewart, Donald	2
Probation and Community Corrections	2
Public Works- City of Palm Bay	2
Reach to Recovery (American Cancer Society)	2
Remembering through Sharing -Perinatal Loss	2
Salvation Army, Central-Thrift Store	2
Satellite Beach Public Library	2
School Board of Brevard County	2
Florida Agricultural Cooperative Extension Service Sea Grant/Marine Program	2
South Brevard Sharing Center, Palm Bay Thrift Store	2
Southeastern Guide Dogs/Paws for Independence	2
State Representative - District 31	2
State Treasurer & Insurance Commissioner Tom Gallagher	2
Support Group-Cardiac (Mended Hearts)	2
Support Group-Cardiac (Smart Hearts)	2
Support Group-Cystic Fibrosis	2
Support Group-Divorce Recovery (Ministry)	2
Support Group-Epilepsy (Friends, Family & Caregivers)	2
Support Group-Family-Leukemia & Lymphoma Society	2
Support Group-Fostering America's Future	2
Support Group-Hispanic Diabetics of Brevard	2
Support Group-Ostomy Association, Space Coast	2
Support Group-Pulmonary (North)	2
Support Group-The Leukemia & Lymphoma Society	2
Tropical Storm Fay Services	2
Tropical Storm Hanna Services	2
Florida Department of Revenue Taxpayer Service Center	2
March of Dimes Teen Leadership Program-Chain Reaction	2
The Florida Parent Information and Resource Center	2
Titusville Moonport Stamp	2
U.S. Coast Guard	2
U.S. Consumer Product Safety Commission	2
Veteran's Affair Regional Loan Center	2
Veterans of Foreign Wars Post 4206	2
Volusia/Flagler Counties Programs & Services	2
West Melbourne Public Library	2

**Online Database Program Pages Viewed, Sorted By # of Views**

<b>Program Name</b>	<b># Page Views</b>
Youth Midnight Basketball	2
4-H Program, Titusville	1
411	1
45th Space Wing/BZ, Small Business Office	1
911	1
AARP Tax Aide Preparation Assistance-Cocoa Beach	1
AARP Tax Aide Preparation Assistance-Merritt Island	1
American Liver Foundation	1
American Red Cross/ Southeast Chapter	1
Apollo Elementary School	1
Atlantis Elementary School	1
Auto Safety Hot Line	1
Brevard County Contractor Licensing	1
Brevard County Government Complex	1
Brevard County Health Dept. - Medical Records (South)	1
Brevard County Impact Fees	1
Brevard County Manager's Office	1
Brevard County Mosquito Control (Central)	1
Brevard County Mosquito Control (North)	1
Brevard County Mosquito Control (South)	1
Brevard County Road & Travel Information	1
Brevard County Sheriff's Office, West Precinct	1
Brevard County Tax Collector	1
Brevard Porcelain Artists	1
Building Department, City of Rockledge	1
Building Permits- City of Palm Bay	1
Cambridge Elementary School	1
Canaveral Port Authority-Dist. 5	1
Cape Canaveral Public Library	1
Circuit Court Judge, Bruce Jacobus	1
Circuit Court Judge, David Dugan	1
Cocoa Beach City Hall	1
Indialantic Town Hall	1
Indian Harbour Beach City Hall	1
Malabar City Hall	1
Melbourne Beach City Hall	1
Melbourne Village City Hall	1
Satellite Beach City Hall	1
Titusville City Hall	1
West Melbourne City Hall	1
City of Cocoa - City Manager/Mayor's Office	1
City of Rockledge	1
Cocoa Beach Public Library	1
Counseling - Discovery Institute, PA.	1
Credit Bureaus	1
Crime Insurance-National Hotline	1
Devereux-Outpatient Services	1
Devereux-Residential Treatment Center-Orlando	1
Devereux-Therapeutic Foster Care	1
Division of Forestry	1
Salvation Army, South Brevard, Donated Items	1

**Online Database Program Pages Viewed, Sorted By # of Views**

<b>Program Name</b>	<b># Page Views</b>
Salvation Army, North Brevrd, Donated Items	1
Donations-Hurricane Katrina/Rita	1
Salvation Army, North Brevard, Material Goods Donations	1
North Brevard Charities Sharing Center, Material Goods Donations	1
Catholic Charities, Donations-Nonperishable Food	1
Driver's License-Merritt Island (DMV)	1
Driver's License-North Melbourne (DMV)	1
Equal Employment Opportunity Commission (EEOC)	1
FBI-Federal Bureau of Investigation	1
Fairglen Elementary School	1
Fire Department, City of Melbourne	1
Florida Council on Compulsive Gambling	1
Florida Dept. of Agriculture and Consumer Services	1
Florida Highway Patrol	1
Florida Legal Services	1
Florida Parental Information and Resource Center USF	1
Founders Forum	1
Girl Scouts of Citrus Council	1
Hepatitis and Liver Disease National Hotline	1
Honor America	1
Hurricane Gustav - Services	1
IRS Office	1
Identity Theft Hotline (Federal Trade Commission)	1
Devereux Intensive Residential Treatment Center	1
International Traveler's Hotline	1
Look Better Feel Better (American Cancer Society)	1
MADD - Mothers Against Drunk Driving	1
Medicare Beneficiaries	1
Melbourne Coupon and Refunding	1
Mims/Scottsmoor Public Library	1
NAACP - Nat'l Asso. for Advancement of Colored People	1
National Center for Missing & Exploited Children	1
National Highway Traffic Safety Administration	1
National Osteoporosis Foundation	1
National Stroke Association	1
North Brevard Shrine Clowns	1
OSHA (Occupational Safety & Health Administration)	1
Office of Family Services (Department of Corrections)	1
Palm Bay Elementary School	1
Palm Bay Tag Agency	1
Parent's Guide to Internet Safety (FBI)	1
Parks and Recreation-Merritt Island/Beaches Operations	1
Brevard County Parks & Recreation, South Area Operations	1
Parrish Pediatric Rehabilitation	1
Patrick Air Force Base Youth Programs	1
City of Indian Harbour and Melbourne Beach Police Department	1
City of Sebastian Police Department	1
City of West Melbourne Police Department	1
Post Office-Cape Canaveral	1
Post Office-Melbourne (Interchange Square)	1
Post Office-Palm Bay	1

Online Database Program Pages Viewed, Sorted By # of Views

<b>Program Name</b>	<b># Page Views</b>
Salvation Army-North, Prescription Assistance	1
Prescriptions (Cystic Fibrosis Pharmacy)	1
Private Counselor - Martin, Linda	1
Private Counselor - Williamson, Jeffery	1
Project Recovery	1
Ramblin' Rebel Cloggers	1
Recalls-Firestone Tires	1
Red Tide	1
Rockledge Baptist Church	1
Rockledge Tag Agency	1
Florida Secretary of State	1
Senior Cellular Phone Program	1
Seniors vs Crime	1
Sharpes Church of God/Mini Career Center	1
South Animal Care and Adoption Center	1
South Mainland/Micco Public Library	1
Space Coast Pops	1
Space Coast Sports Promotions	1
Space Coast Therapy Dogs	1
State Comptroller Bob Milligan	1
State Representative - District 29	1
State Representative - District 30	1
State Representative - District 32	1
State Senator District 24	1
State Senator District 26	1
Sunrise Elementary School	1
Suntree/Viera Public Library	1
Supervised Visitation & Monitored Exchange (Salvation Army)	1
Support Group-Families Exploring Down Syndrome (FEDS)	1
Support Group-Osteoporosis	1
Support Group-South Brevard Ostomy Association, Inc.	1
Talking Books/Homebound Services	1
Teen Fest 2001	1
Toastmasters International	1
U.S. Secret Service	1
US Senior Senator Bill Nelson	1
Veteran's Outpatient Clinic, Orlando	1
Voter Registration Office, Palm Bay	1
Voter Registration Office, Viera	1
City of Melbourne Water & Sewer Billing	1
Water Connection Information	1
Brevard County Health Department West Nile Virus Information	1
<b>Total Page Views</b>	<b>22,819</b>
<b>Total Programs Viewed</b>	<b>1,260</b>

# WHAT

programs & services were online database users viewing?

## Online Database Program Pages Viewed, Sorted by Name

Program Name	# Page Views
411	1
911	1
City of Palm Bay Water and Sewer Billing	4
Palm Bay Community Development Center	90
2-1-1 Community Resources	6
2-1-1 Helpline	6
2-1-1 Online Database	4
45th Space Wing/BZ, Small Business Office	1
4-H Program, Cocoa	7
4-H Program, Melbourne	9
4-H Program, Titusville	1
A Turning Point Counseling Center, Inc.	3
AARP - Foundation/SC SEP	47
AARP Tax Aide Preparation Assistance-Cocoa	10
AARP Tax Aide Preparation Assistance-Cocoa Beach	1
AARP Tax Aide Preparation Assistance-Indian Harbour Beach	2
AARP Tax Aide Preparation Assistance-Melbourne	5
AARP Tax Aide Preparation Assistance-Merritt Island	1
AARP Tax Aide Preparation Assistance-Palm Bay	4
AARP Tax Aide Preparation Assistance-Port St. John	3
AARP Tax Aide Preparation Assistance-Titusville	3
Abuse Hotline	28
ACES - Association for Children for Enforcement of Support	46
ACLU (American Civil Liberties Union)	21
Act Center, Inc. -Titusville	22
Addictions Receiving Facility	31
Adult Attention Deficit Disorder Self Help Support Group	16
Adult Children of Alcoholics	16
Agape Community Church Road to Damascus	43
Agency for Workforce Innovations	32
AIDS Nat'l Hotline - Phone Counseling, I&R	5
Alanon/Alateen	14
Alcoholics Anonymous (AA)-Brevard Intergroup	54
Alligator Hotline	2
Alpha Nu Chapter, Epsilon Sigma Alpha	11
Alpha Pregnancy Center	59
Alternate Family Care, Inc. Preindependent Living Group Home	15
Alternative Pregnancy Center	60
Alterra Sterling House of West Melbourne I	24
Alterra Sterling House of West Melbourne II	21
Alzheimer's Association	14
Amanda's Enriched ALF, Inc.	15
American Cancer Society	57
American Cancer Society ad to Recovery	3
American Cancer Society Education Group-Man to Man	10

**Online Database Program Pages Viewed, Sorted by Name**

<b>Program Name</b>	<b># Page Views</b>
American Credit Counseling Service- Melbourne	59
American Diabetes Association	14
American Heart Association	26
American Kidney Fund, Inc.	3
American Liver Foundation	1
American Lung Association of Florida	15
American Red Cross	15
American Red Cross First Aid & Safety Classes	10
American Red Cross/ Southeast Chapter	1
American Red Cross/PAFB	11
Americorps	4
AmeriTrans- Non Medical Stretcher	12
Angel Flight Southeast	20
Angel Tree Project	7
Animal Specialty Hospital/Animal Emergency Clinic	11
Animals from the Ark Humane Society	26
Apollo Elementary School	1
Apple Corp - School Volunteer Program	22
Arbors at Melbourne	26
Arthritis Foundation	8
Assistive Technology Act Projects	10
Asthma and Allergy Foundation of America	8
AT&T Phone Service	31
Atlantis Elementary School	1
Auto Safety Hot Line	1
Autumn House	17
B.E.T.A. of Titusville, Inc.	65
B.O.A.T. - Brevard Outpatient Alternative Treatment	120
Behavioral Medicine Program-Getting Well	42
Bethesda Baptist Retirement Home	6
Better Business Bureau of Central Florida	3
Big Brothers Big Sisters Community Based Mentoring Program	27
Big Brothers Big Sisters of Central Florida	7
Big Brothers Big Sisters School Based Mentoring Program	11
Binky Patrol	28
Birth Moms	7
Birthright Cocoa Beach	29
Birthright Melbourne	61
Blood Bank, Cocoa Beach	5
Blood Bank, Main Office (Rockledge)	10
Blood Bank, Melbourne	9
Blood Bank, Titusville	4
Boy Scouts of America, Central Florida Council	2
Boys & Girls Club of America-Melbourne	22
Boys & Girls Club of America-Palm Bay (Diamond Community Sch	12
Boys & Girls Club of America-Palm Bay (Riviera Elementary)	29
Boys & Girls Club of America-Titusville	15
Boys Town Nat'l Hotline & Residential Facilities	3
Braille/Talking Books	3
Brain Injury Association of Florida, Inc.	11
Brazilian Pepper Tree Problem	19

**Online Database Program Pages Viewed, Sorted by Name**

<b>Program Name</b>	<b># Page Views</b>
Brevard Achievement Center	55
Brevard Achievement Center-Meadowlane Program	23
Brevard Association for the Advancement of the Blind	18
Brevard Association of Family & Community Educators	14
Brevard Association of Human Services (BAHS)	3
Brevard Cares	31
Brevard Community College Dental Hygeine Clinic	113
Brevard Community College Lab School Parenting Skills	18
Brevard Community College, Cocoa Campus	2
Brevard Community College, Melbourne Campus	4
Brevard Community College, Palm Bay Campus	5
Brevard Community Kitchen	17
Brevard County Alternative Community Service	42
Brevard County Animal Services and Enforcement	7
Brevard County Animal Services and Enforcement, Animal Care & Adoption Center	7
Brevard County B.R.A.V.E. Volunteer & Internship Program	18
Brevard County Bar Association	23
Brevard County Central Brevard Library (Cocoa)	7
Brevard County Clerk of Court & Small Claims-Melbourne	15
Brevard County Clerk of Court & Small Claims-Titusville	10
Brevard County Clerk of Court & Small Claims-Viera	8
Brevard County Code Compliance Dept.	2
Brevard County Code Enforcement	15
Brevard County Community Action Agency-Cocoa	31
Brevard County Community Action Agency-Melbourne	32
Brevard County Community Emergency Response Team Program (C.E.R.T.)	11
Brevard County Community Supervision	15
Brevard County Contractor Licensing	1
Brevard County Cooperative Extention Service Administrative Office	5
Brevard County Cooperative Extention Service Youth Leadership Program	11
Brevard County Country Acres Children's Home	23
Brevard County Courthouse	5
Brevard County Crime Prevention	3
Brevard County Detention Center-Sharpes	11
Brevard County Drug Court Program	7
Brevard County Drug Court Program	4
Brevard County EEO & ADA	16
Brevard County Environmentally Endangered Lands Program	4
Brevard County Government Complex	1
Brevard County Health Department West Nile Virus Information	1
Brevard County Health Dept. - All Appointments	34
Brevard County Health Dept. - EMBRACED Program	80
Brevard County Health Dept. - Environmental Consultant	4
Brevard County Health Dept. - Environmental Health	2
Brevard County Health Dept. - Epidemiology	7
Brevard County Health Dept. - Gateway Teen Clinic	27
Brevard County Health Dept. - HIV/AIDS Case Management	7
Brevard County Health Dept. - Immunization Outreach	4
Brevard County Health Dept. - Immunization Records (North)	2
Brevard County Health Dept. - Immunization Records (South)	3
Brevard County Health Dept. - Intake Information (Central)	6

**Online Database Program Pages Viewed, Sorted by Name**

<b>Program Name</b>	<b># Page Views</b>
Brevard County Health Dept. - Intake Information (North)	2
Brevard County Health Dept. - Intake Information (South)	13
Brevard County Health Dept. - Medical Records (North)	2
Brevard County Health Dept. - Medical Records (South)	1
Brevard County Health Dept. - PATH Clinic (North)	45
Brevard County Health Dept. - S.W.A.T.	15
Brevard County Health Dept. - STD Information	4
Brevard County Health Dept. - STD Reporting	3
Brevard County Health Dept. - TB	2
Brevard County Health Dept. - Vital Statistics	13
Brevard County Health Dept. - Volunteer Adult Dental	103
Brevard County Health Dept. - WIC (Central)	25
Brevard County Health Dept. - WIC (North)	7
Brevard County Health Dept. - WIC (South)	18
Brevard County Health Dept. -Teen Clinic (North)	7
Brevard County Housing Authority	115
Brevard County Impact Fees	1
Brevard County Legal Aid, Inc	98
Brevard County Library - A. Max Brewer Memorial Law Library	11
Brevard County Manager's Office	1
Brevard County Medical Examiner's Office	4
Brevard County Medical Society	5
Brevard County Misdemeanor Probation	8
Brevard County Moms	5
Brevard County Mosquito Control (Central)	1
Brevard County Mosquito Control (North)	1
Brevard County Mosquito Control (South)	1
Brevard County Natural Resource Manag. Division	3
Brevard County Office of Emergency Management	9
Brevard County Office of Human Resources	14
Brevard County Parks & Recreation Central Area Operations	2
Brevard County Parks & Recreation Department Before/After School Program-Funseeker:	16
Brevard County Parks & Recreation Disabilities Program, North Area	5
Brevard County Parks & Recreation Disabilities Program, South Area	4
Brevard County Parks & Recreation South-Mainland Community Center	2
Brevard County Parks & Recreation, North Area Operations	3
Brevard County Parks & Recreation, South Area Operations	1
Brevard County Pretrial Diversion	4
Brevard County Pretrial Release	2
Brevard County Property Appraiser	3
Brevard County Property Appraiser	5
Brevard County Public Defender	9
Brevard County Road & Bridge Administration	3
Brevard County Road & Travel Information	1
Brevard County School Board-Dist.1	4
Brevard County School Board-GED Program	32
Brevard County Sheriff's Office Camp Chance	6
Brevard County Sheriff's Office, Cape Canaveral Precinct	2
Brevard County Sheriff's Office, East Precinct	2
Brevard County Sheriff's Office, South Precinct	6
Brevard County Sheriff's Office, Titusville Precinct	3

**Online Database Program Pages Viewed, Sorted by Name**

<b>Program Name</b>	<b># Page Views</b>
Brevard County Sheriff's Office, West Precinct	1
Brevard County Solid Waste Management Department	2
Brevard County Space Coast Area Transit	66
Brevard County State Attorney Office, Titusville	6
Brevard County State Attorney Office, Viera	8
Brevard County Supervisor of Elections	8
Brevard County Tax Collector	1
Brevard County Veterans Service Office	23
Brevard County Victim Services, North (Main) Office	17
Brevard County Water Resources Department	3
Brevard County Wickham Park Campground	7
Brevard County Witness Center	8
Brevard Cultural Alliance, Inc.	9
Brevard Genealogical Society	2
Brevard Group Treatment Home	21
Brevard Guardianship Services	52
Brevard Health Alliance (Mobile Unit)	27
Brevard Health Alliance-Central	33
Brevard Health Alliance-Cocoa	4
Brevard Health Alliance-Melbourne	58
Brevard Health Alliance-Palm Bay	14
Brevard Home Savers	14
Brevard Humanity Center/Mini Career Center	6
Brevard Job Link - Byrd Plaza	17
Brevard Job Link - Cocoa	32
Brevard Job Link - Palm Bay	61
Brevard Job Link - Titusville	40
Brevard Job Link Clothing-First Impressions-Melbourne	21
Brevard Job Link Joshua's Closet Clothing Program, Cocoa	11
Brevard Job Link Joshua's Closet Clothing Program, Titusville	6
Brevard Job Link, Clothing Donations	3
Brevard Literacy Program	24
Brevard Museum of Art & Science, Inc.	9
Brevard Porcelain Artists	1
Brevard S.T.O.P.P.E.D	15
Brevard Schools Foundation/School Supplies	3
Brevard State Attorney' Office Elder Service Unit	14
Brevard Youth Orchestra	2
Brevard Zoo	22
Brevrd Community College Office for Students with Disabilities	11
Bridges, Inc.	55
Bridges, Inc. Residential Facil Dev Disabled Adults	48
Bright Star Center for Grieving Children	16
Browning's Diabetes Management	16
Browning's Medical Equipment	12
Buena Vida Assisted Living, Inc.	7
Buena Vida Estates	7
Building Department, City of Rockledge	1
Building Permits- City of Palm Bay	1
C.I.T.A.. Rescue Mission	164
Cambridge Elementary School	1

**Online Database Program Pages Viewed, Sorted by Name**

<b>Program Name</b>	<b># Page Views</b>
Camp Bright Star	8
Camp Hope	8
Canaveral Port Authority-Dist. 5	1
Cancer Care Foundation Support Group	11
Cancer Care, Inc.	9
Candlelighters of Brevard	19
Canine Companions for Independence	8
Cape Canaveral City Hall	4
Cape Canaveral Public Library	1
Care Entree	10
Care Givers	35
Career Guidance	51
Caregiver Education & Resource Program	11
Carnegie Gardens Nursing Center	17
Carolina Care ALF	12
Catalina Gardens	11
CATCH of Brevard-Pediatric Primary Care	13
Catholic Charities Adoption	9
Catholic Charities Community Food Bank	9
Catholic Charities Counseling	65
Catholic Charities Family Emergency Assistance Program	273
Catholic Charities Pregnancy Counseling	9
Catholic Charities, Donations-Nonperishable Food	1
Catholic Charities, Material Goods Donations	3
CCC Physical Therapy Center	17
CCC Physical Therapy Center-Arthritis Pool Program	8
Center for Counseling	8
Center for Drug Free Living-Brevard Outpatient Center	79
Center for the Visually Impaired	39
Central Brevard Humane Society	13
Central Brevard Sharing Center Client Assistance Program	324
Central Brevard Sharing Center Client Assistance Program	77
Central Brevard Sharing Center Community Kitchen	13
Central Brevard Sharing Center Food Pantry	46
Central Brevard Sharing Center Prescription Assistance Program	20
Central Brevard Sharing Center Thanksgiving Program	6
Central Brevard Sharing Center, Material Goods Donations	3
Central Brevard Sharing Clothing Program	15
Central District Dental Association	44
Central Florida Legal Services	58
Central Florida Safety Council	27
Central Florida Treatment Center-Cocoa	73
Central Florida Treatment Center-Palm Bay	11
Century Oaks	11
CFIDS Association of America	5
Chamber of Commerce, Cocoa Beach Area	6
Chamber of Commerce, Melbourne-Palm Bay Area	7
Chamber of Commerce, Palm Bay	3
Chamber of Commerce, Titusville	4
Channel 6 - WKMG TV Consumer Reporter	7
Channel 9 - WFTV 9 Action Report	6

**Online Database Program Pages Viewed, Sorted by Name**

<b>Program Name</b>	<b># Page Views</b>
Child Care Association of Brevard Parent Connection	9
Child Care Association, Central	57
Child Care Association, North	25
Child Care Association, South	73
Child Find - Brevard County School Board	8
Child Find of America, Inc	2
Child Find-Florida Diagnostic and Learning Resource Sys	23
Child Protection Team of Brevard	23
Child Support Enforcement (Dept. of Revenue)	34
Childbirth Enhancement Foundation	25
Children's Advocacy Center of Brevard	19
Children's Home Society - Case Management	22
Children's Home Society - Crisis Screening	15
Children's Home Society - Intensive Crisis Counseling	25
Children's Home Society - Multi-Disciplinary Team	8
Children's Home Society Adoptions	8
Children's Interagency Program	53
Children's Medicaid	8
Children's Medical Services	27
Children's Medical Services Network	11
Children's Organ Transplant Association (COTA)	2
Children's Services Council	6
Children's Wish Foundation	6
Christ Aid Ministry for Women and Children	34
Christian Conciliation Service of Brevard	15
Christian Fellowship/Mini Career Center	2
Christian Pastoral Counseling	14
Circles of Care - Child Crisis Stabilization Unit	40
Circles of Care - Community Support	44
Circles of Care - Emergency Crisis Assessment	58
Circles of Care - Outpatient Counseling, Melbourne	71
Circles of Care - Outpatient Counseling, Rockledge	35
Circles of Care - Outpatient Counseling, Titusville	27
Circles of Care - Psychiatric Services, Melbourne	37
Circles of Care - Psychiatric Services, Rockledge	7
Circles of Care - Psychiatric Services, Titusville	6
Circles of Care - Twin Rivers Drug Treatment Center	65
Circuit Court Judge, Bruce Jacobus	1
Circuit Court Judge, David Dugan	1
Circuit Court Judge, Warren Burk	2
Citizens Against Homicide	2
City of Titusville Housing & Community Development Dept.	41
City of Titusville Housing Authority	38
City of Cocoa - City Clerk	3
City of Cocoa - City Manager/Mayor's Office	1
City of Cocoa Beach Police Department	2
City of Cocoa Police Department	20
City of Indian Harbour and Melbourne Beach Police Department	1
City of Melbourne Housing and Community Development	163
City of Melbourne Occupational Licenses	3
City of Melbourne Planning and Economic Development	2

**Online Database Program Pages Viewed, Sorted by Name**

<b>Program Name</b>	<b># Page Views</b>
City of Melbourne Police Department	3
City of Melbourne Water & Sewer Billing	1
City of Palm Bay Occupational Licenses	2
City of Palm Bay Parks Operations	2
City of Palm Bay Police Department	2
City of Rockledge	1
City of Rockledge Police Department	2
City of Sebastian Police Department	1
City of Titusville Community Advocate	9
City of Titusville Community Development & Housing	3
City of Titusville Housing & Community Development	26
City of Titusville Police Department	3
City of Titusville Social Service Center	3
City of West Melbourne Police Department	1
Clearinghouse on Disabilities	19
Clinical Research	15
Coastal Ambulance	8
Coastal Benefits Planning Project	23
Cocoa Beach City Hall	1
Cocoa Beach Public Library	1
Cocoa Care Int'l /Mini Career Center	5
Cocoa City Hall	5
Cocoa Housing Authority	51
Cocoa Police Department Christmas Toys Program	24
Cocoa Village Playhouse	3
Code Compliance - City of Melbourne	2
Code Compliance- City of Palm Bay	10
College Leadership Brevard	7
ComeUnity, Inc.	8
Comforts of Homecare-Melbourne	16
Comforts of Homecare-Titusville	5
Commission on Status of Women	21
Commissioner of Education	2
Community Action Team-Cocoa	234
Community Action Team-Palm Bay	233
Community Action Team-Titusville	79
Community Home Services	32
Community Housing Initiative, Inc.	137
Community Inclusion Facilitation (CIF)	9
Community Legal Services of Mid-Florida (HELPLINE)	2
Community Medical Clinic, Titusville	38
Community of Hope, Inc.	126
Community Services Council - Program Administration	48
Community Services Council Community Care For The Elderly and Disabled Adult	104
Community Services Council Meals on Wheels	8
Community Services Council Older American's Act Disaster Recovery Program	6
Community Services Council Retired and Senior Volunteer Program (RSVP)	8
Community Services Council Seniors Assistance Program	77
Community Services Council Sunflower Coalition of Caregivers, Inc.	15
Community Treatment Center Inc.	43
Community Treatment Center Outpatient Substance Abuse Treatment Services, Central E	25

**Online Database Program Pages Viewed, Sorted by Name**

<b>Program Name</b>	<b># Page Views</b>
Community Treatment Center Outpatient Substance Abuse Treatment Services, North Br	8
Community Treatment Center Outpatient Substance Abuse Treatment Services, South Br	22
Community Treatment Center, Inc.	65
Community Women's Club of Cocoa	22
Compassion National Children's Foundation (CNCF)	9
Compassionate Management Care, Inc.	30
Congregation Nurse Program	5
Congregations for Community Action (CCA)	10
Consumer Debt Counselors	4
Cornerstone Therapy Services	19
COSA of Brevard	12
Counseling - Discovery Institute, PA.	1
Couples, Marriage and Family Counseling	36
Coupon Clippers South Beach Club	2
Courtney Spring Village	13
Cover Florida Healthcare	3
Creative Care Center-Adult Day Care	29
Credit Bureaus	1
Crime Insurance-National Hotline	1
Crippled Children's Aid Society	15
Crisis Solutions, Inc.	3
CRISIS/HELP/I&R LINES - OUT OF AREA	4
Crohn's & Colitis Foundation of America	8
Crossroads Youth Ministry	2
Crosswinds Brevard Job Link Youth Services	25
Crosswinds Community Counseling	61
Crosswinds Foster Care Program	2
Crosswinds Intensive Delinquency Diversion Services	6
Crosswinds Juvenile Assessment Center	24
Crosswinds Project Safe Place	3
Crosswinds Rainwater Center for Girls	3
Crosswinds Runaway and Youth Crisis Shelter	25
Crosswinds Transitional Living Program	112
Daily Bread	129
Dawn Manor	7
Day Care Provider Inspection Information	9
Dental Society	95
Department of Business and Professional Regulation	4
Devereux Day School	13
Devereux Intensive Residential Treatment Center	1
Devereux Treatment Network-Hosp	49
Devereux-Center for Developmental Disabilities	26
Devereux-Outpatient Counseling Centers	14
Devereux-Outpatient Services	1
Devereux-Residential Treatment Center-Orlando	1
Devereux-Therapeutic Foster Care	1
Devereux-Transitional Living Center	14
Devereux-Youth & Family Counseling Services	81
Disabilities Program (Parks & Rec.-South)	17
Discussion Group-Temple Talkers	3
Division of Blind Services	5

Online Database Program Pages Viewed, Sorted by Name

<b>Program Name</b>	<b># Page Views</b>
Division of Consumer Services	3
Division of Forestry	1
Division of Safety	2
Donations-Hurricane Katrina/Rita	1
Dr. Martin Luther King, Jr. Library	3
Driver's License-Melbourne (DMV)	3
Driver's License-Merritt Island (DMV)	1
Driver's License-North Melbourne (DMV)	1
Driver's License-Titusville (DMV)	4
Driving Programs	4
Early Alzheimer Support & Education (EASE)-Alzheimer's Assoc	5
Early Steps	37
East Coast Christian Center	120
East Coast Christian Center Thanksgiving Program	9
East Coast Contract Industries	14
Easter Seal Society	67
Eau Gallie Civic Center	4
Eau Gallie Public Library	7
Economic and Neighborhood Development-City of Palm Bay	8
Educational Programs for Wildlife Conservation	7
Educational/Mental Health/Rehabilitative/Youth Services	10
Eldercare Locator	9
Elms (The)	6
Elms II (The)	3
Emergency Financial Assistance for Housing Program (EFAHP)	186
Endeavor Academy	13
English as a Second Language	5
Enterprise ADT	40
Environmental Protection Agency	2
E-PASS - Orange County Transportation Office	4
Epilepsy Association of Central Florida	22
Epilepsy Foundation of America	2
Episcopal Counseling Center, Melbourne	13
Episcopal Counseling Center, Titusville	11
Equal Employment Opportunity Commission (EEOC)	1
EYA Hi-Five East Coast Early Intervention Services	11
Eyecare America	11
Fair Housing Continuum	45
Fairglen Elementary School	1
Faith House of Titusville Inc.	22
Family Care Medical Supply	4
Family Counseling Center Batterers' Intervention Program	29
Family Counseling Center Consumer Credit Counseling Service of Brevard	69
Family Counseling Center Counterattack Brevard	3
Family Counseling Center Substance Abuse Treatment	33
Family Counseling Center Transparenting	10
Family Counseling Center-Outpatient Counseling	123
Family Court Resource Assistance	86
Family Enrichment Program (CFDFL)	19
Family HealthLine (Department of Health)	18
Family Network on Disabilities of Florida	14

**Online Database Program Pages Viewed, Sorted by Name**

<b>Program Name</b>	<b># Page Views</b>
Family Resource Center	23
Fathers for Equal Rights	12
FBI-Federal Bureau of Investigation	1
Federal Center for Disease Control and Prevention (CDC)	5
Federal Emergency Management Agency	17
Federal Emergency Management Agency Travel Trailers	6
Federal Information Center	2
Federal Subsidized Housing	51
Feed My Sheep	32
Fellsmere Dental Clinic	69
Fire Department, City of Cocoa	2
Fire Department, City of Melbourne	1
First Baptist Church Merritt Island	74
First Baptist Church of Port St. John- Mission Thrift Store	25
First Defense Abstinence Education, Inc.	9
First-Time Home Buyer's Program	23
Florida Agricultural Cooperative Extension Service Sea Grant/Marine Program	2
Florida Agriculture Extension Office	14
Florida AIDS Action	2
Florida Council on Compulsive Gambling	1
Florida Department of Children & Families Adult Services Program	45
Florida Department of Children & Families Consumer Complaint Line	5
Florida Department of Children & Families Economic Services/ACCESS Florida -North & Central Brevard	142
Florida Department of Children & Families Economic Services/ACCESS Florida - South Brevard	205
Florida Department of Health-Website	5
Florida Department of Juvenile Justice	2
Florida Department of Juvenile Justice, North Brevard Office	2
Florida Department of Juvenile Justice, South Brevard	7
Florida Department of Labor/Wage and Hour	21
Florida Department of Revenue Taxpayer Service Center	2
Florida Dept. of Agriculture and Consumer Services	1
Florida Diabetes Camp	5
Florida Discount Drug Card	2
Florida Dog Guides for the Deaf, Inc.	9
Florida Elks Children's Therapy Services	5
Florida Highway Patrol	1
Florida HIV/AIDS Hotline	3
Florida Hospital	14
Florida Impotency Center	3
Florida Legal Services	1
Florida Malpractice Information	2
Florida Parental Information and Resource Center USF	1
Florida Power and Light (FPL)	28
Florida Secretary of State	1
Florida Sheriff's Youth Ranches	19
Florida Statewide Domestic Violence Hotline	10
Florida Tech Behavioral Services School of Psychology	32
Florida Tech Community Psychological Services	90
Florida Tech Incest Victim & Offender Counseling	7
Florida Today Reaching Out Christmas Program	40
Florida Wildlife Hospital Wildlife Rescue	9

**Online Database Program Pages Viewed, Sorted by Name**

<b>Program Name</b>	<b># Page Views</b>
Florida's Adoption Program	4
Food With Care	11
Found. Amer.Acad.of Ophthalmology-Eyecare America	4
Founders Forum	1
Franklin T. DeGroot Memorial Library	4
Free Medicine Foundation	13
Freedom 7 Community Center	32
Freedom from Smoking	3
Freedom from Smoking Clinics (HRMC)	7
FreeTranslation.com	2
Friends at Home	11
Friends of the Enchanted Forest	2
Friendship Corner	20
Gamblers Anonymous/GamAnon	3
Gang & Security Threat Group Awareness	2
Genesis House	33
Gentiva Health Services-Melbourne	20
Gibson Gymnasium and Field	2
Gift Closet (American Cancer Society)	2
Gilda's Club	8
Girl Scouts of Citrus Council	1
Glory Mansions	116
Golden Care Living Centers	9
Golden Wings	8
Good Shepherd Lutheran Church Food Pantry	31
Goodwill Industries-Thrift Store-Babcock	5
Goodwill Industries-Thrift Store-Wickham	5
Goodwill Job Center	83
Greater Palm Bay Senior Center	7
Greener Pastures Therapeutic Riding Center, Inc.	2
Greyhound Bus Service	8
Guardian Ad Litem Program	22
Guardian Advocate Program (MHACF)	10
H.E.L.P.	33
H.O.P.E. Preschool & Childcare	33
Hacienda Girl's Ranch	10
Hands of Mercy	14
Harbor Place	10
Health First Cape Canaveral Hospital	32
Health First Cape Canaveral Hospital Care-A-Van	14
Health First Holmes Regional Medical Center	11
Health First Home Care, Melbourne	13
Health First Home Care, Merritt Island	9
Health First Palm Bay Community Hospital	12
Health First Pediatric Rehab, Central	5
Health First Pediatric Rehab, North	3
Health First Pediatric Rehab, South	5
Health Matters Rehabilitation Center	32
Health South Sea Pines Rehabilitation Hospital	15
Healthy Kids-Insurance	14
Healthy Start - Cocoa Annex	7

**Online Database Program Pages Viewed, Sorted by Name**

<b>Program Name</b>	<b># Page Views</b>
Healthy Start - Palm Bay Annex	17
Healthy Start - Titusville Annex	4
Healthy Start Coalition of Brevard County	20
Help! Column - Florida Today	2
Henegar Center for the Arts	6
Hepatitis and Liver Disease National Hotline	1
Hibiscus Court	11
Hidden Potentials, Inc.	95
Hill-Burton Free Hospital Care	21
His Place Ministries	9
His Way Restoration Ministries, Inc.	41
HIV/AIDS Treatment Info Serv (ATIS)	3
Holy Name of Jesus Catholic Church	15
Holy Name of Jesus Catholic Church Daisy Pickers Program	30
Home At Last Adoption Agency, Inc.	18
Home Sight (Nurse on Call)	10
Homeless Veterans of Reintegration Program	35
Homemaker Companion Service	19
Homemaker/Companion Services	6
Homeowners Hope Hotline	4
Honor America	1
Hope Ministries	16
HorseSisters Equine Assisted Therapy (H.E.A.T.)	7
Hospice of Health First	27
Hospice of St. Francis	16
How to Choose an Assisted Living Facility (ALF)	16
HUD	79
Humane Society of South Brevard	3
Hurricane Gustav - Services	1
Identity Theft Hotline (Federal Trade Commission)	1
Iglesia Christiana Jehovah Rapha/Mini Career Center	2
Immigration & Naturalization Service (INS)	6
In Home Services	33
In Sight Support Group	25
Indialantic Town Hall	1
Indian Harbour Beach City Hall	1
Information & Referral for Respite	7
In-Home Senior Care	27
Institute for Business Training & Community Education	9
Insurance Consumer Helpline	4
Internal Revenue Service	2
International Dyslexia Association	5
International Traveler's Hotline	1
Intervention Services - Behavior Analysis	35
Intervention Services (Women and Families)	20
IRS Office	1
Jewish Federation - Financial Ass't	130
Jimmie Smith Cottage Transitional Living Program	7
Job Corps - Job Training for Youth	24
Joe Realino Fund - Fin Asst Unemp Hospitality Field	56
Joe's Club	25

**Online Database Program Pages Viewed, Sorted by Name**

<b>Program Name</b>	<b># Page Views</b>
Joe's Club-North	14
Joe's Club-South	7
Junior Achievement of East Central Florida, Inc.	7
Keep Brevard Beautiful	4
Keys to Life Counseling, North	10
Keys to Life Counseling, South	18
KidsPeace	31
La Leche League	7
Labor Finders	43
Ladders to Success	42
Lauren's Light	24
Lawyer Referral Service	16
LEAD Brevard	2
Leisure for the Blind	16
Levermore Psychological Services, P.A.	15
Liberty Lodge	72
Life-Skills Support Center	6
Links of Hope-Main Office	79
Lions Club	52
Literacy Program (Brevard County Library System)	9
Living Wills (Wuesthoff Health Systems)	5
Loaves and Fishes Soup Kitchen	7
Locks of Love	2
Long Point Park Campground	6
Long Term Care Ombudsman Council	14
Look Better Feel Better (American Cancer Society)	1
Low Cost Spay-Neuter Clinic & Adoption Center	7
Low Income Home Energy Assistance Program (LIHEAP)	194
Lupus Foundation of America	8
MADD - Mothers Against Drunk Driving	1
Make a Difference Day Weekend	33
Make A Wish Foundation of Central Florida	2
Malabar City Hall	1
Man to Man (American Cancer Society)	3
Manatee Hammock Campground	5
Mandatory Divorce Classes	3
March of Dimes - Chain Reaction	5
March of Dimes Teen Leadership Program-Chain Reaction	2
March of Dimes-Prenatal Care Education	3
Marine Resources Council	3
Martin Anderson Senior Center	6
Maxim Healthcare Services	9
Meals on Wheels (Senior Nutrition Program, Brevard) SAL	50
Medicaid Headquarters Office	6
Medical Equipment (Sharing Center, Central)	13
Medical Security Program (MHACF)	5
Medicare Beneficiaries	1
Medicare Information	6
Medicare-Approved Discount Drug Cards	11
MediKids-Florida	15
Melbourne Auditorium	3

Online Database Program Pages Viewed, Sorted by Name

<b>Program Name</b>	<b># Page Views</b>
Melbourne Beach City Hall	1
Melbourne Beach Public Library	3
Melbourne City Hall	7
Melbourne Coupon and Refunding	1
Melbourne Housing Authority	90
Melbourne Kidney Center, Inc.	15
Melbourne Public Library	7
Melbourne Speech Clinic	11
Melbourne Tag Agency	8
Melbourne Village City Hall	1
Memory Disorder Clinic	28
Men Cooking From the Heart	4
Mental Health Association of Central Florida	21
Merritt Island National Wildlife Refuge	2
Merritt Island Public Library	7
Merritt Island Tag Agency	4
Merritt Island Wesleyan Church/Mini Career Center	2
Military/Veteran Assistance (American Red Cross)	7
Mims/Scottsmoor Public Library	1
Missing Children Information Clearinghouse (FDLE)	2
Mitigation Program	12
Mobility Medical Corp.	5
Mom Care	4
Multiple Sclerosis Asso. of America	16
Muscular Dystrophy Association, Inc.	7
Myfloridalicense.com	2
NAACP - Nat'l Asso. for Advancement of Colored People	1
NAMI Connections Support Group	49
Narcotics Anonymous	18
National Alliance for the Mentally Ill, Florida State Office	16
National Alliance for the Mentally Ill, National Office	4
National Alliance for the Mentally Ill, South Brevard Chapte	23
National Alliance for the Mentally Ill, Space Coast Chapter	20
National Association Anorexia Nervosa & Associated Disorders (ANAD)	7
National Center for Missing & Exploited Children	1
National Do Not Call Registry	2
National Fatherhood Initiative	9
National Flood Insurance	2
National Foundation for Debt Management	2
National Headache Foundation	2
National Highway Traffic Safety Administration	1
National Institute of Mental Health	2
National Organization of Rare Disorders	27
National Osteoporosis Foundation	1
National Runaway Switchboard	2
National Stroke Association	1
National Technical Association	2
National Transplant Assistance Fund	2
NeedyMeds	19
Neighbors Helping Neighbors	24
NHC Place-Merritt Island	10

Online Database Program Pages Viewed, Sorted by Name

<b>Program Name</b>	<b># Page Views</b>
Nine to Five - Nat'l Job Problems Hotline	12
Nineline - Hotline	13
North Animal Care Center	2
North Brevard Charities Sharing Center	128
North Brevard Charities Sharing Center Christmas Program	5
North Brevard Charities Sharing Center Clothing Program	7
North Brevard Charities Sharing Center Thanksgiving Program	3
North Brevard Charities Sharing Center, Material Goods Donations	1
North Brevard Public Library	2
North Brevard Rehabilitation Center	5
North Brevard Senior Center, Inc.	14
North Brevard Shrine Clowns	1
Northwind - Thrift Store/Cocoa	20
Northwind Ministries Clothing Program	25
Northwind -Thrift Store/Merritt Island	3
Nurse On Call	4
Office of Family Services (Department of Corrections)	1
OPEN DOOR Social Services of Florida, Inc.	15
OSHA (Occupational Safety & Health Administration)	1
Our House ALF, Inc.	5
Outward Bound-Hurricane Island	29
Overeaters Anonymous, Central	3
Overeaters Anonymous, North	3
Overeaters Anonymous, South	8
Overeaters Anonymous-Hotline	2
Ozark Wheelchair Cab Co.	17
PAL - Brevard County Sheriff's Office	2
PAL - Palm Bay Police Department	25
PAL - Titusville Police Athletic League	2
PAL - West Melbourne Police Department	5
Palm Bay City Hall\	2
Palm Bay Elementary School	1
Palm Bay Tag Agency	1
Palm Shores City Hall	2
Parent to Parent	84
Parent's Guide to Internet Safety (FBI)	1
Parks and Recreation-Merritt Island/Beaches Operations	1
Parkway Psychiatry and Family Counseling, P.A.	50
Parrish Medical Center	3
Parrish Pediatric Rehabilitation	1
Parrish Sports Medicine & Rehabilitation	4
Parrish Sports Medicine-Pt. St. John	2
Paternity/Maternity Establishment	3
Patient Assistance Program	15
Patient Services	11
Patrick Air Force Base Family Advocacy Program	11
Patrick Air Force Base Family Support Center	15
Patrick Air Force Base Retiree Activities Office	2
Patrick Air Force Base Youth Programs	1
People Adopting Children Everywhere	5
People's Church International	30

Online Database Program Pages Viewed, Sorted by Name

<b>Program Name</b>	<b># Page Views</b>
Pfizer Share Card Program	8
Physician Referral Service	3
Planned Parenthood-Eastside Clinic	43
Planned Parenthood-Westside Clinic	10
Pleasant Home	9
Poison Information Center, Florida	3
Polycystic Kidney Foundation	2
Post Office-Cape Canaveral	1
Post Office-Melbourne (Interchange Square)	1
Post Office-Palm Bay	1
Postpartum International	4
PPARX.ORG	21
Pregnancy Resources, Inc.	56
Prescription Drug Patient Assistance Programs	7
Prescriptions (Cystic Fibrosis Pharmacy)	1
Pressing Onward Ministry	19
PREVENT! - C.A.R.E.	2
PREVENT! - Education & Support Groups	97
PREVENT! - HIV/AIDS Prevention & Edu Outreach Program	12
PREVENT! - Outpatient Substance Abuse Counseling	26
PREVENT! - Substance Abuse Information & Referral	16
PREVENT! - Tenant Assistance Program	2
PREVENT! of Brevard, Sally's House	84
Prime Time Social	2
Private Counselor - Banks, Sara Lynn	9
Private Counselor - Barmore, Catherine L., Ph.D., LMHC	7
Private Counselor - Bashir, Rahlia	6
Private Counselor - Burnham, Gary F.	35
Private Counselor - Cramer, Karen	32
Private Counselor - Digeronimo, Diane	3
Private Counselor - Durham-Flint, Becky	39
Private Counselor - Eller, Jerry R.	36
Private Counselor - Gay, Jodie Scott	4
Private Counselor - Goff, Melanie, LCSW	4
Private Counselor - Green, Mary Alice	10
Private Counselor - Grewe, Joyce L.	4
Private Counselor - Guidera, Thomas F.	4
Private Counselor - Hagan, Thomas J.	3
Private Counselor - Harrington, Michele	4
Private Counselor - Kalinyak, Deborah	6
Private Counselor - Kiley, Susan	7
Private Counselor - Kline, Sharon	2
Private Counselor - Kovach, John	7
Private Counselor - Kromash, Sharon	5
Private Counselor - LaMacchia, Richard	3
Private Counselor - Lampley, Beverly	9
Private Counselor - Martin, Linda	1
Private Counselor - Masciale, Jean	2
Private Counselor - McClain, Richard	5
Private Counselor - Mortensen, Margaret	3
Private Counselor - O'Mara, Stacy Moore. M.A.	11

**Online Database Program Pages Viewed, Sorted by Name**

<b>Program Name</b>	<b># Page Views</b>
Private Counselor - Panaccione, Vicki	7
Private Counselor - Paulillo, Barbara, Psy.D.	7
Private Counselor - Peffer, Claire	7
Private Counselor - Riebe, Ann	4
Private Counselor - Rochelle, Laurie	7
Private Counselor - Ronan, Michelle MA, LMHC	43
Private Counselor - Sanders, Kwanya	5
Private Counselor - Seiler, Kim	8
Private Counselor - Shelton, Catherine LCSW	14
Private Counselor - Singer, Bill	4
Private Counselor - Stevens, Charles	4
Private Counselor - Stewart, Donald	2
Private Counselor - Tepperman, Dawn B.	7
Private Counselor - Todd, Jill	5
Private Counselor - Warren, Tammy	4
Private Counselor - Wilborn, Katherine	4
Private Counselor - Williamson, Jeffery	1
Private Duty Home Care (Companion, HHA/CNA or live-in)	10
Probation and Community Corrections	2
Program for Independent Living (BAAB)	8
Project Connect (Community Inclusion Facilitation)	27
Project Lifesaver	12
Project Recovery	1
Project Relief	43
Project Response - Case Management HIV/AIDS	47
Protect Our Children, Inc.	34
Protective Services, Family Builders	37
PSA Kids Medical Club	20
Public Counsel Jack Shreve	12
Public Works- City of Palm Bay	2
Public Works Department, City of Rockledge	3
Quality Lifestyles-East Oaks	8
Quality Lifestyles-Pinetrees ALF	10
Quality Lifestyles-South Oaks ALF	7
Quality Lifestyles-West Oaks ALF	4
Quality Lifestyles-Whispering Oaks	3
RAINN (Rape Abuse & Incest National Network)	7
Ramblin' Rebel Cloggers	1
Reach to Recovery (American Cancer Society)	2
Recalls-Firestone Tires	1
Recovery Inc., Cocoa Group	9
Recovery Inc., Melbourne	11
Red Tide	1
Refugee & Immigration Assistance-Catholic Diocese of Orlando	4
Remembering through Sharing -Perinatal Loss	2
Renew Therapy Centers	8
Respiratory Therapy, Home Infusion Therapy, & Home Medical Equipment	4
Resurrection Ranch	75
Richard H. Leonard Christian Treatment Center	47
River Landings, Inc.	7
Riverview Retirement Center	13

**Online Database Program Pages Viewed, Sorted by Name**

<b>Program Name</b>	<b># Page Views</b>
Rockledge Baptist Church	1
Rockledge City Hall	2
Rockledge Tag Agency	1
Rolling Readers Space Coast	3
Safe Harbor Home	7
Safelink Wireless	6
Salvation Army - South, Prescription Assistance	6
Salvation Army Adolescent Anger Management Course	42
Salvation Army Central Brevard Thanksgiving Program	8
Salvation Army Christmas Program, Central Brevard	10
Salvation Army Christmas Program, North Brevard	12
Salvation Army Christmas Program, South Brevard	13
Salvation Army Domestic Violence Counseling	25
Salvation Army Domestic Violence Hotline	6
Salvation Army Domestic Violence Shelter	32
Salvation Army Headquarters	5
Salvation Army North Brevard Thanksgiving Program	4
Salvation Army Parent Education Class/Parent Support Group	10
Salvation Army Retail Family Store	4
Salvation Army Sue M. Pridmore Center for Women and Children	70
Salvation Army, Central	141
Salvation Army, Central Brevard, Material Goods Donations	2
Salvation Army, Central Brevard, Monetary Donations	12
Salvation Army, Central-Thrift Store	2
Salvation Army, North	189
Salvation Army, North Brevard, Donations-Nonperishable Food	5
Salvation Army, North Brevard, Material Goods Donations	1
Salvation Army, North Brevard, Monetary Donations	6
Salvation Army, North Brevard, Donated Items	1
Salvation Army, North-Thrift Store	6
Salvation Army, South	135
Salvation Army, South Brevard, Donated Items	1
Salvation Army, South Brevard, Material Goods Donations	7
Salvation Army, South Brevard, Monetary Donations	14
Salvation Army, South-Thrift Store	9
Salvation Army-Central, Prescription Assistance	4
Salvation Army-North, Prescription Assistance	1
Salvation Army-South Brevard Thanksgiving Program	5
Salvation Army-South Youth/Adult Programs	12
Salvation Army-South, Donations-Nonperishable Food	7
Samaritans	7
Sand Point Senior Living	14
Satellite Beach City Hall	1
Satellite Beach Public Library	2
School Board of Brevard County	2
Sebastian River Medical Center	4
Section-8 Housing Program	73
Senior Care of Brevard County	26
Senior Cellular Phone Program	1
Senior Community Club	3
Senior Community Service Employment Program (SCSEP)	21

Online Database Program Pages Viewed, Sorted by Name

<b>Program Name</b>	<b># Page Views</b>
Senior Community Service Employment Program, Cocoa	24
Senior Community Service Employment Program, Melbourne	28
Senior Community Service Employment Program, Titusville	16
Senior Fest	6
Senior Medicare/Medicaid Patrol Project	12
Senior Resource Alliance	8
Senior Santa	9
Seniors vs Crime	1
Serene Harbor Domestic Violence Counseling	34
Serene Harbor Domestic Violence Hotline	8
Serene Harbor Domestic Violence Shelter	24
Seventh-Day Adventist Church	6
Sexual Addictions Support Group	6
Sexual Assault Victim Services Crisis Counseling	25
Sexual Assault Victim Services Information	14
Sexual Assault Victim Services Victim Support Group	24
Shaken Baby Alliance - Website	4
Shared Cost Program	18
Sharpes Church of God/Mini Career Center	1
Shepherd's Center of Melbourne	6
Shepherd's Center-Indian Harbour Beach	4
SHINE Program	46
Shoes for the Needy	3
Shriners, Crippled Children	6
Sickle Cell Disease Association of America	6
Silver Pines	3
Sleep Disorders (AWAKE)	5
Smiles and Special Care	5
Social Security Administration, Central	30
Social Security Administration, North	5
Social Security Administration, South	43
Social Security National Toll Free Number	5
Society of St. Vincent De Paul (Cocoa Beach)	80
Society of St. Vincent de Paul of St. Joseph Parish	85
Society of St. Vincent DePaul (Indialantic)	85
South Animal Care and Adoption Center	1
South Brevard Habitat for Humanity	74
South Brevard Mothers of Multiples Support Group	3
South Brevard Senior Center	26
South Brevard Sharing Center Client Services	106
South Brevard Sharing Center Clothing Program-Palm Bay	20
South Brevard Sharing Center Palm Bay Clothing Program	4
South Brevard Sharing Center- Thrift Store	22
South Brevard Sharing Center, Melbourne, Material Goods Donations	3
South Brevard Sharing Center, Palm Bay	127
South Brevard Sharing Center, Palm Bay	24
South Brevard Sharing Center, Palm Bay Thrift Store	2
South Brevard Sharing Center, Palm Bay, Material Goods Donations	5
South Brevard Sharing Center-Palm Bay Thrift Store	10
South Mainland/Micco Public Library	1
Southeastern Guide Dogs/Paws for Independence	2

**Online Database Program Pages Viewed, Sorted by Name**

<b>Program Name</b>	<b># Page Views</b>
Southlake Towers	54
Space Coast Assembly of God	7
Space Coast Center for Independent Living	90
Space Coast Commuter Assistance	31
Space Coast Counseling Center, Inc.	62
Space Coast Early Intervention Center	31
Space Coast Parent, Inc.	4
Space Coast Pops	1
Space Coast Runners	3
Space Coast Sports Promotions	1
Space Coast Therapy Dogs	1
Specialized Therapeutic Foster Care (Alternate Family Care,	9
St. Mary's Helping Hands	145
St. Michael The Archangel (Charismatic Episcopal Church)	46
St. Paul's Anglican Church	43
State Comptroller Bob Milligan	1
State Representative - District 29	1
State Representative - District 30	1
State Representative - District 31	2
State Representative - District 32	1
State Senator District 24	1
State Senator District 26	1
State Treasurer & Insurance Commissioner Tom Gallagher	2
STEPS (Specialized Treatment, Education & Prevention Service	71
Stop-Gap of North Brevard, Inc.	65
Subsidized Child Care and Voluntary Pre-Kindergarten	46
Substance Abuse Family Education (SAFE)	7
Substance Abuse, Anger Management Workshops	51
SunnySide Homes of Rockledge	10
Sunrise Elementary School	1
Sunshine Service	41
Suntree/Viera Public Library	1
Supervised Visitation & Monitored Exchange (Salvation Army)	1
Support Group-Addictions (Aftercare)	9
Support Group-Addictions (Christ-Centered) Overcomers, North	6
Support Group-Addictions (Christ-centered) Overcomers, Viera	5
Support Group-Addictions (Relapse Prevention)	4
Support Group-Adult Caregivers of Sexually Abused Children	8
Support Group-Adults with Diabetes	6
Support Group-ALS	6
Support Group-Alzheimer's (Autumn House)	7
Support Group-Alzheimer's and Dementia	4
Support Group-Arthritis (Arthritis Foundation)	6
Support Group-Asperger Syndrome	10
Support Group-Bereavement (Hospice of St. Francis)	18
Support Group-Bipolar Disorder	41
Support Group-Brevard County Stroke Club	7
Support Group-Building Healthy Relationships	18
Support Group-Cancer (Adolescent)	3
Support Group-Cancer (Brain Tumor)	8
Support Group-Cancer (Children)	4

**Online Database Program Pages Viewed, Sorted by Name**

<b>Program Name</b>	<b># Page Views</b>
Support Group-Cancer (Friend to Friend)	5
Support Group-Cancer (Positive Attitudes)	11
Support Group-Cancer (Prostate)	4
Support Group-Cardiac (Concerned Hearts Club)	4
Support Group-Cardiac (Mended Hearts)	2
Support Group-Cardiac (North Brevard)	5
Support Group-Cardiac (Smart Hearts)	2
Support Group-Cardiac (South Brevard)	3
Support Group-Caregiver (Brevard Alzheimer's Foundation)	9
Support Group-CHADD-Parents of Children with Attention Defic	26
Support Group-Chemical Dependency Anon (Northwind Ministries	6
Support Group-Christian Cancer Support Group	4
Support Group-Cystic Fibrosis	2
Support Group-Debtors Anonymous	4
Support Group-Depression/Anxiety/Panic	28
Support Group-Depressive/Manic Depressive Association	29
Support Group-Diabetes	14
Support Group-Diabetes (Just Us)	5
Support Group-Diabetes (Youth, Family & Children)	9
Support Group-Disabilities	21
Support Group-Discovery Group (A Coming Out Group)	19
Support Group-Divorce Recovery	11
Support Group-Divorce Recovery (Ministry)	2
Support Group-Divorce Recovery (Suntree)	17
Support Group-Divorce Recovery Phase I & II	3
Support Group-Domestic Violence (Women's Center)	7
Support Group-Easter Seals Stroke Club	5
Support Group-Epilepsy & Seizure Disorder	6
Support Group-Epilepsy (Friends, Family & Caregivers)	2
Support Group-Families Exploring Down Syndrome (FEDS)	1
Support Group-Family-Leukemia & Lymphoma Society	2
Support Group-Female Domestic Violence Victims (Salvation Ar	4
Support Group-Fibromyalgia/Fibro Friends	12
Support Group-Fostering America's Future	2
Support Group-Gluten Intolerance	3
Support Group-Grandparents Raising Grandchildren	8
Support Group-Graves Disease	3
Support Group-Grief	9
Support Group-Grief (Wuesthoff Brevard Hospice)	25
Support Group-Grief Support (Compassionate Friends)	33
Support Group-Grieving Children Services (Bright Star)	25
Support Group-Head/Brain Injury (Heads Up)	24
Support Group-Heads Together	11
Support Group-Hepatitis	7
Support Group-Hispanic Diabetics of Brevard	2
Support Group-HIV/AIDS Outreach Education	8
Support Group-Homeopathic Study	3
Support Group-JUGGS	15
Support Group-Lesbian	9
Support Group-New Moms (Parent Connection)	11
Support Group-New Parents (After the Stork)	11

**Online Database Program Pages Viewed, Sorted by Name**

<b>Program Name</b>	<b># Page Views</b>
Support Group-Obsessive/Compulsive Anonymous	12
Support Group-Organ Transplant	3
Support Group-Osteoporosis	1
Support Group-Ostomy Association, Space Coast	2
Support Group-Parenting (Creepers and Crawlers)	3
Support Group-Parents of Gifted Children	3
Support Group-Parents of Teens (Women's Center)	6
Support Group-Parents without Rights	14
Support Group-Parkinson's Disease	5
Support Group-Post Abortion	26
Support Group-Pulmonary (North)	2
Support Group-Pulmonary Disease (Breathing Buddies)	3
Support Group-Schizophrenia	8
Support Group-Schizophrenics Anonymous	11
Support Group-Sexual Abuse	3
Support Group-Sexual Assault Survivors	8
Support Group-South Brevard Ostomy Association, Inc.	1
Support Group-Spina Bifida Association of the FL Space Coast	4
Support Group-Sudden Infant Death Syndrome	7
Support Group-Survivors of Homicide	19
Support Group-Take Off Pounds Sensibly (TOPS)	7
Support Group-The Leukemia & Lymphoma Society	2
Support Group-Tobacco Free For Life	14
Support Group-VICTIMS NO MORE!	13
Support Group-Vietnam Veterans (Pointman Ministries)	4
Support Group-Witness Recovery Outreach	7
Supported Living (Brevard Achievement Center)	22
Surfside Players	3
Survivors of Suicide	8
Take Stock in Children	22
Talking Books/Homebound Services	1
TEE/VR - Cocoa Program	31
Teen Fest 2001	1
Teen Missions International	12
Tenant Based Rental Assistance Program	25
The Advocacy Center for Persons with Disabilities	48
The Brigham Center for Conscious Living	3
The Center for Grieving Children	9
The Children's Center	40
The DOCK	17
The Embers - Alzheimer's Adult Day Care & Family Center	25
The Eric Stack Julie Dean Memorial Foundation	14
The Family Learning Program	22
The Family Source of Florida Donation-Pick/up	4
The Family Source of Florida Parenting Classes & Sup. Groups	26
The Family Source of Florida-24 hr Parent Helpline	10
The Family Source of Florida-Thrift Store	5
The Florida Parent Information and Resource Center	2
The Foundation Fighting Blindness	7
The Fountains Senior Rental Community	8
The Haven for Children Inc.	47

**Online Database Program Pages Viewed, Sorted by Name**

<b>Program Name</b>	<b># Page Views</b>
The Leukemia & Lymphoma Society	3
The Leukemia & Lymphoma Society - Patient Aid	5
The Medicine Program	6
The Place at Merritt Island	4
The Scribblers	3
The Trevor Helpline	14
Titusville City Hall	1
Titusville Moonport Stamp	2
Titusville Playhouse, Inc.	5
Titusville Sons/Daughters Dementia Caregiver Support Group	3
Titusville Tag Agency	4
TMS-Medicaid Transportation	42
Toastmasters International	1
Toughlove International	15
Tourette Syndrome Association-FL State Chapter	4
Toys For Tots	46
Transitional Housing for Women	111
Trauma Scene Clean-Up of Florida, Inc.	10
Treatment Alternatives for Safer Communities (TASC)-Melbourne	14
Treatment Alternatives for Safer Communities (TASC)-Palm Bay	7
TRIAD - Central Brevard	30
TRIAD - North Brevard	4
TRIAD - South Brevard	22
Tropical Storm Fay Services	2
Tropical Storm Hanna Services	2
TV Converter Box Coupon Program	13
U.S. Coast Guard	2
U.S. Consumer Product Safety Commission	2
U.S. Secret Service	1
UCP Child Development Center (East Orange Center)	6
UF/IFAS Brevard County Extension Service	35
Unconditional Love, Inc.	20
United Cerebral Palsy of Central Florida	6
United Order True Sisters	51
United Way of Brevard County	52
University Boxing Club	3
University of Central Florida Center for Autism and Related Disorders	20
University of Central Florida, Brevard Campus	4
US Senior Senator Bill Nelson	1
USA Freedom Corps	8
Vehicle Modification	8
Veteran's Affair Regional Loan Center	2
Veteran's Hospital	3
Veterans of Foreign Wars Post 4206	2
Veteran's Outpatient Clinic, Brevard	8
Veteran's Outpatient Clinic, Orlando	1
Veterans Transitional Housing Facility	23
Victim Compensation	11
Vietnam Veterans	42
Village Oaks at Melbourne	9
Visiting Nurse Association	7

**Online Database Program Pages Viewed, Sorted by Name**

<b>Program Name</b>	<b># Page Views</b>
VITAS Innovative Hospice Care of Brevard	7
Vocational Rehabilitation, Central	58
Vocational Rehabilitation, North	27
Vocational Rehabilitation, South	64
Volunteers in Motion	81
Volusia/Flagler Counties Programs & Services	2
Voter Registration Office, Palm Bay	1
Voter Registration Office, Viera	1
Waiting Doesn't Hurt, Inc. and Parent University	33
Washington Square	9
Water Connection Information	1
Water/Sewer Service Repair	5
We Help Brevard	17
Weed & Seed (Safe Haven Programs)	8
WENDI Success Center (Brevard Community College)	76
West Melbourne City Hall	1
West Melbourne Public Library	2
Whispering Pines	4
WIN Housing	167
Women Dementia Caregiver Support Groups	7
Women's Army Corps Veterans Association	6
Women's Center	144
Women's Center Victim Advocate Services	38
Word of Life Centers, Inc./Mini Career Center	3
Work First Plus	47
Worker's Compensation Hotline	3
World of Faith Food & Clothing Pantry	81
World of Faith Outreach Christian Center Thanksgiving Program	4
World of Faith: DCF ACCESS Center	12
Wuesthoff Assisted Living at IRCC	11
Wuesthoff Brevard Homecare	5
Wuesthoff Brevard Hospice	30
Wuesthoff Home Medical Equipment	7
Wuesthoff Hospital - Medical Facility	17
Wuesthoff Hospital - Psychiatric	31
Wuesthoff Progressive Care Center	10
Yellow Umbrella	11
Yellow Umbrella-La Sombrillita	53
YMCA of Brevard County, North	33
Your Florida Family	5
Youth Leadership Brevard	7
Youth Midnight Basketball	2
<b>Total Page Views</b>	<b>22,819</b>
<b>Total Programs Viewed</b>	<b>1,260</b>

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P.O. Box 417  
Cocoa, FL 32923-0417  
321.631.9290 tel  
321.631.9291 fax

[www.211brevard.org](http://www.211brevard.org)

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